

WARRANTY

Product Coverage: Urban Furnishing warrants to the original retail buyer that the furniture is free from defects and workmanship. The furniture frame and weld warranty lasts for a period of one (1) years from the date of purchase. This limited warranty is non-transferable and is designed to cover the furniture under normal residential use with proper maintenance only.

What is Not Covered: Urban Furnishing warranty does not cover and is void if damage occurs from shipping, unreasonable or abusive use, commercial use, acts of nature, normal wear and tear, frame finish, fading, pitting or chipping, cleaning, sun screen and tanning lotions, freezing, mildew, staining, wind, rain, hail or snow, fire, glass breakage, fabric stretching and fading, synthetic wicker cracking, splitting or unraveling, environmental causes, and failure to provide responsible care and maintenance for the product. Due to the unique character of synthetic weaving and teak materials some fading and weathering might occur depending on the amount of exposure to sunlight. The Urban Furnishing warranty does not cover fading of fabrics or weaving materials. Urban Furnishing is not liable for freight / shipping costs either to or from its warehouse. We reserve the right to assess processing fee for local pickups.

Claim Procedure: To obtain warranty service please contact the retailer where the furniture was originally purchased within the relevant warranty period and provide a copy of your dated register receipt as proof of purchase.

When requested, goods must be returned for inspection or a photograph provided to Urban Furnishing, or its authorized representative, when requesting parts, replacement, or repair. All warranty issues must be handled through the retailer where the furniture was originally purchased.

Urban Furnishing is not responsible for any other costs; consequential or incidental damages resulting from any defect in the product