Lifetime Limited Mechanical & Finish Warranty and
2-Year Limited Electronics Warranty

Subject to the terms and conditions of this warranty, SIMPLICIKEY will provide a lifetime limited mechanical and finish warranty and a two year limited electronics warranty to the original consumer purchaser (“Original Customer”) of our SIMPLICIKEY brand product (“Product”) against defects in material and workmanship. The foregoing warranty will apply only to the Original Customer and for as long as the Original Customer occupies the residential premises upon which the Product was originally installed. This warranty is not transferable.

Upon return of the defective Product to SIMPLICIKEY, SIMPLICIKEY’s sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product.

This warranty does not include: (i) shipping and freight expenses required to return Product to SIMPLICIKEY, and (ii) labor costs including, but not limited to, removal and reinstallation of the Product.

To the extent permitted under applicable law, SIMPLICIKEY and its suppliers will not be responsible for any consequential, indirect, incidental, special and/or punitive damages, whether based on contract, tort, or warranty, including, but not limited to strict liability or negligence, patent infringement, or otherwise, even if advised of the possibility of such damages. In no event will seller’s aggregate liability arising out of or in connection with the Products exceed the purchase price for the Products.

The warranty set forth above will not apply if the Product is/has been (a) used in a commercial environment or in common areas, (b) used in a manner other than in accordance SIMPLICIKEY’s instructions, (c) improperly maintained, stored, installed or operated, (d) subject to misuse, abuse, accident, alteration or negligence, (e) subjected to improper temperature, humidity or other environmental conditions, or (f) based on SIMPLICIKEY’s examination, not in conformance with this warranty.

In addition, the foregoing warranty is not applicable to (i) abrasions, scrapes, scratches, nicks scuffs, deterioration caused by the use of paint or other chemicals, or (ii) products designed to improve over time and change in finish or appearance, such as oil rubbed bronze products.

SIMPLICIKEY does not authorize any person to create for it any obligation or liability in connection with the Product. No action arising out of any claimed breach of this warranty by SIMPLICIKEY may be brought by the Original Customer more than one (1) year after the cause of action has arisen.

This warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

The Products are designed to fit standard residential door preparations and retrofit existing tubular locks. Mortise locks and preparations are not considered standard and are not included in this warranty. During the initial installation, if there is a problem with the Product’s performance, the Original Customer may contact SIMPLICIKEY at 1-800-785-6595. If you have a claim under this warranty, please contact our customer service department at 1-800-785-6595 for repair, replacement or refund of the original purchase price in exchange for the return of the Product to SIMPLICIKEY.