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MARTIN SVENSSON HOME LIMITED WARRANTY

EXCEPT AS EXPRESSLY STATED BELOW, OUR PRODUCTS ARE "AS IS' WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE. BECAUSE SOME JURISDICTIONS DO NOT PERMIT THE EXCLUSION OF IMPLIED WARRANTIES, THIS DISCLAIMER MAY NOT APPLY.

We strive to produce defect-free furniture. Out products are warrantied for one (1) year from date of purchase against defects. <u>"Manufacturing Defects"</u> are described as:

- Missing drawer pulls or missing hardware required for assembly
- Drawers that are inoperable or that fail to open and close easily
- Screws or staples penetrating outer faces of product

Martin Svensson does not provide warranty protection against "damages resulting from inappropriate handling of the product be the customer, in-store, in-warehouse, or during transportation. "Damages Resulting from Inappropriate Handling" are described as:

- Crushed corners of dresser or nightstand tops die to dropping onto the floor
- Separation of dresser tops from their cases due to lifting the dressers by their tops
- Damage caused by failure to follow assembly instructions
- Blown out or punctured case-backs
- Rub marks on the wood surfaces, usually caused by improper handling
- Separation of brackets from the bed posts resulting from moving the bed after it has been full assembled.

Most damages are caused by mishandling of furniture while it is still in the box. Care should be taken that products be stored with "arrows up" and not be "dragged across the floor" once they are assembled and are out-of-their-cartons in the warehouse, in the store, or in the homes of consumers.

There are some "naturally occurring imperfections" associated with our type of product and manufacturing process that cannot be avoided, and therefore, must be accepted by our customers. "Naturally Occurring Imperfections" are described as:

- Limited number of small nail holes in decorative moldings
- Pre-bored holes in headboard legs not aligning with customer's bed frames
- Small spaces not fully covered at the edges and corners of dresser and night stand tops