



Ella Acrylic Walk In Bath Warranty Information

This limited lifetime warranty is extended to the first purchaser to be free from defects in material under normal use and conditions from the date of the original purchase. This warranty is nontransferable and applies only to the original owner and to the original installation place. This warranty does not extend to products previously used as display models or products that have been handled by anyone else but Ella's Bubbles. The warranty is void if the ownership or original installation location (tub is relocated). This warranty relates to all fittings and components included with the product by manufacturer. The bathtub shell, frame, door seal, and finish are covered by limited lifetime warranty. The door is covered by a limited lifetime warranty under normal use and conditions. All supporting components, pumps, fixtures, electronic controls, faucet, waste, overflow, and all plated finishes, are covered by a (5) year warranty. This warranty is nontransferable and applies only to the original owner. This warranty does not apply to fading, cracking, delaminating or blistering due to excessive wear, sun fading, or harsh cleaning. This warranty shall not apply to any failure resulting from negligence, abuse, neglect, alteration, or modification or improper maintenance. The door warranty is valid only if the door is not changed by applying pressure or user's weight hold user's weight to the door or by using the door is designed to hold its own weight and not designed to hold user's weight. Should there be any reason of any defect or malfunction of the product during the first five years, Ella's Bubbles will ship to the original customer's address without charge (subject to verification of the defect). Ella's Bubbles will not be liable for any incidental expenses or material charges in connection with the replacement of the product or parts. Delivery time is based on parts availability and location. Photos of defective product sent out immediately. Emailed or mailed photos of defective product and description of the

All mailing notification must be sent via certified mail to:

Ella's Bubbles, LLC.
2101 S. Carpenter Street
Chicago, IL 60608
TOLL FREE: 800-480-6850
Email: warranty@ellasbubbles.com

The Manufacturer will not be responsible for any water damage to structures or property caused by the system but not limited to manufacturer defect or improper installation. Manufacturer will assume no responsibility for loss of the system, inconvenience due to loss, damage to real or personal property or any other damage. Manufacturer will not be liable for any incidental expenses or material charges for removal or replacement of the purchased part or any part or parts of the system. This warranty does not cover any type of failure resulting from negligence, abuse, misuse, misapplication, improper installation, modification, chemical corrosion or improper maintenance. There will be a charge for replacement of the entire electrical unit of the defective unit is returned for any of the reasons listed above. Ella's Bubbles reserves the sole authority to make any type of warranties or representations concerning