WARRANTY INFORMATION

LIMITED 1 YEAR WARRANTY

Customer should not repackage and ship the QuietPure unit due to possibility of irreparable damage. For warranty service, please contact Customer Service by calling 1-888-764-0693 or via email at support@aerusonline.com.

WHAT IS COVERED BY THIS WARRANTY

We warrant the QuietPure to the Customer, subject to the conditions below, against defects in workmanship or material, provided that the products are returned to a service location within the following time period: one year of date of purchase.

INSTALLATION AND MAINTENANCE REQUIREMENTS

This warranty is expressly conditioned upon proper installation, operation, cleaning and maintenance, all in accordance with the Owner's Manual. Failure to meet any of these requirements will void this warranty. Servicing of your QuietPure by parties other than our authorized representatives and/or using parts other than genuine parts will also void this warranty.

HOW TO OBTAIN WARRANTY SERVICE

Customer must contact Customer Service and provide proof of purchase within the above time periods. We will repair or replace and return the product, without charge and within a reasonable period of time, subject to the conditions herein, if our examination shall disclose any part to be defective in workmanship or material. If we, in our discretion, are unable to repair the product after a reasonable number of attempts, we will provide either a refund of the purchase price or a replacement unit, at the company's option. We reserve the right to inspect and/or require confirmation of installation method.

WHAT IS NOT COVERED BY THIS WARRANTY

Not for commercial use. Ordinary wear and tear shall not be considered a defect in workmanship or material. These warranties do not apply for loss or damage caused by accident, fire, abuse, misuse, improper installation, leaking, modification, misapplication, or by any repairs other than those provided by our authorized Service Center. This warranty is non-transferable and does not cover consumable items such as filters.

MISSING SERIAL NUMBERS & UNAUTHORIZED CHANNELS

If a valid serial number is missing from the product, the warranty will be voided. Warranties are voided if a product is purchased through unauthorized channels; this includes websites that are not authorized to use our trademarked names, images and logos as well as Internet auction sites (e.g. eBay and craigslist). To confirm warranty coverage prior to purchasing a product, contact Customer Service with the product serial number.

EXCLUSION OF OTHER WARRANTIES & CONDITIONS

EXCEPT AS PROVIDED HEREIN, WE MAKE NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES

WE SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESSED OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenue, and loss of the use of the products, and any loss caused by leaks or other water damage.

FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable.
This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you.

If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal and enforceable in any jurisdiction where a similar determination has not been made.

This warranty is provided by: Aerus LLC, 300 East Valley Drive, Bristol, VA 24201 (in US); Aerus Canada, Inc., 3480 Laird Road, Suite 2-5, Mississauga, Ontario L5L 5Y4 (in CA).

SERVICE

Every effort is made to ensure customers receive an up-to-date instruction manual on the use of our products; however, from time to time, modifications to our products may without notice make the information contained herein subject to alteration. For the latest information, please visit our website.