

# SPECIFICATIONS

## Technical Standards for Floor, Wall and Countertop Tile

### CERAMIC FLOOR TILE

The Roca Tile Group uses advanced technology and high company standards to ensure long-lasting durability in our floor tile. We single fire each tile for superior quality and exceed industry standards for frost resistance, bonding strength, and abrasion resistance. United States Ceramic Tile also has superior glaze hardness, breaking strength, acid/alkaline resistance. Trim is available on some product lines.

### WALL AND FLOOR TILE

The Roca Tile Group has consistently exceeded all ANSI test requirements to earn the distinguished Master Grade Certificate (Blue Label) rating. This means The Roca Tile Group's overall strength and appearance rank among the very best in the business.

### LIMITED WARRANTY

The Roca Tile Group warrants that it's First Quality (i.e. Standard Grade) ceramic tile manufactured according to ANSI A137.1.1988 and meet or exceed those requirements. This warranty does not apply to tile sold as economies or seconds.

The Roca Tile Group makes no warranty as to the suitability of its tile for a particular installation. The Roca Tile Group does not warrant that its glazed or unglazed tile will not scratch, chip or show signs of wear (except for certain specific product lines which carry a wear guarantee for a stated number of years). If a tile product shall be determined not to conform to the Roca Tile Group's warranty, the buyer's sole and exclusive remedy shall be replacement of the product with tile of compatible color and shade as determined by The Roca Tile Group. Labor and installation charges are expressly excluded from this warranty. The Roca Tile Group shall not be liable under this warranty for any other damages, costs, or expenses, including, without limitation any incidental or consequential damages. The warranties set forth herein are in lieu of all other warranties expressed or implied. The Roca Tile Group disclaims all other warranties, including implied warranties of merchantability and fitness for a particular purpose.

The Roca Tile Group Must be notified of any claims or defects as soon as reasonably possible, but in any case not later than one year after the goods have been delivered by The Roca Tile Group (or within the stated number of years in the case of a "wear" guarantee). This notification must be in writing and be sent by certified mail, accompanied by proof of purchase to:

The Roca Tile Group  
ATTN: QUALITY DEPT.  
11190 NW 25<sup>TH</sup> STREET  
SUITE 100  
MIAMI, FL 33172

Claims concerning the shade, appearance, caliber or obvious defects in First Quality tile must be communicated before the tile is installed.

No claims will be accepted for defects in other than First Quality tile (except for wear guarantees) or tile already installed.



11190 NW 25<sup>th</sup> Street

Suite 100

Miami, FL 33172

T. (877) 231-7773

F. (800) 257-9036

E. [customer.service@us.roca.com](mailto:customer.service@us.roca.com)

**ISO 14001**  
Registered



Roca Tile Group



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[www.rocatilegroup.com](http://www.rocatilegroup.com)