

WALK-IN BATH LIMITED WARRANTY COVERAGE

American Standard Walk-In Baths are warranted in accordance with the following warranty:

This warranty is extended to the first purchaser and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but American Standard unless approved by American Standard. American Standard premium acrylic walk-in baths come with a fifteen (15) year warranty on the bathtub, ten (10) year warranty on the tub components and a Lifetime Warranty on the door seal. American Standard walk-in baths constructed of hi-gloss gelcoat construction come with a ten (10) year warranty on the bathtub, five (5) year warranty on the tub components and a Lifetime Warranty on the door seal.

WARRANTY LIMITATIONS

In the event of a defect in the material or workmanship of a product, defective products will be repaired or replaced. The manufacturer shall not be liable for the expense of removing defective products or installing replacement products or the expense of adjoining components such as tile, marble, wall panels, ceilings etc. No liability shall exist for incidental or consequential damages caused in whole or part by any defect in this product. No warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, shall apply after the warranty period described above. This warranty does not cover defects or damage caused by the common carrier or installer from, without limitation, any of the following: careless handling, lifting bathtubs by the piping, modification of the product for any reason, improper installation (including installation not in accordance with instructions provided with the unit), and acts of God.

RETURN POLICY

American Standard is committed to providing premium customer service. In the event that a product must be returned due to reasons other than defects, as mentioned in the warranty, the following procedures apply: Requests for returns and/or exchanges must be made within 30 days of receipt of product. The product must be in its original packaging and received at American Standard in saleable condition. All returns will receive a 15% restocking fee plus all freight costs of the original shipment and return shipment to American Standard. All requests for return must first be approved by American Standard and have an assigned Returned Merchandise Authorization (RMA#).

AS AMERICA, INC. LIMITED LIFETIME WARRANTY FOR SHOWER DOORS

AS America, Inc. (“American Standard®”) warrants to the original consumer purchaser that it will, at its sole option, repair or replace this product or any part of this product, if it confirms that the product is defective in materials or workmanship under normal use and maintenance for the lifetime of this product.

This warranty does not apply to commercial installations. Commercial installations shall have a limited warranty of 3 year(s).

This limited warranty DOES NOT COVER the following:

1. Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. Deterioration through normal wear and tear.
3. WATER DAMAGE, OR DAMAGES RESULTING FROM ABUSE OR MISUSE OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS FURNISHED BY AS AMERICA, INC.
4. USE OF CLEANING PRODUCTS CONTAINING CALCIUM HYPO CHLORITE (CHLORINE), SCOURING POWDERS OR PADS SHALL NOT BE COVERED.
5. THE USE OF SCENTED CANDLES IN CLOSE PROXIMITY WITH THIS PRODUCT CAN RESULT IN PERMANENT STAINING OF THE FINISH.
6. Expense of normal maintenance.
7. All costs of removal, transportation, labor, reinstallation or other costs including postage and/or shipping costs to obtain warranty service shall be paid by the consumer.
8. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED ARE SPECIFICALLY EXCLUDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
9. Responsibility for compliance with local code requirements ARE EXCLUDED FROM THIS WARRANTY. (Since local code requirements vary greatly distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.