# **Lifetime Service**

#### No-Cost Coverage for up to 2 years

With Hilti tools you incur absolutely no repair costs for up to 2 years from the date of purchase. This includes:

- Inbound and return shipping
- Labor costs
- Repair or replacement of any defective parts as well as parts subject to wear and tear\*
- Servicing when indicated by the service indicator light on the tool
- Functional check, adjustments and safety check after every repair
- One calibration per year of Hilti laser tools during the 2 year no-cost period

## **Tool Coverage Summary**

2 year No-Cost Coverage
Lifetime Repair Cost Limit
Lifetime Manufacturers

Warranty

Laser Measuring and Positioning Systems; CPC Lithium-Ion Systems; Rotary Hammer Drills; Combinammers; Demolition Hammers; Diamond Coring Systems; DG 150 Diamond Grinding System; GX 120, DX 600N, DX 462, DX 460, DX 351, DX 76, DX 36, DX 35, DX E72

### Lifetime Repair Cost Limit

After reaching the end of the 1 or 2 year No-Cost period, you pay a maximum of 30% of the corresponding new tool's list price per repair. If the cost of the repair is below this limit, you only pay the actual cost of the repair.

#### Plus

- An extended 6 month no cost period for tools with an initial 2 year No-Cost Coverage period, and 3 months for tools with an initial 1 year No-Cost cCoverage period
- No cost inbound shipping
- No cost calibration with laser tool repairs

• 1 year No-Cost Coverage

Lifetime Manufacturers

NiMH and NiCd Cordless

Jig Saws; Circular Saws;

5" to 7" Angle Grinders;

Screwdrivers; Impact tools;

GX 100-E, DX 860, R4DWX-S;

P 3500, and P 8000 Dispensers

Warranty

Lifetime Repair Cost Limit

Systems; Reciprocating Saws;

#### Lifetime Manufacturers Warranty

Hilti repairs or replaces the Hilti tool, at no cost, if there is damage to the tool due to defects in materials or workmanship.

#### Limitations

- No-Cost Coverage excludes damage due to abuse, or use not in accordance with the tool operator's manual.
- Lifetime Manufacturer's Warranty and Lifetime Repair Cost Limit offered as long as replacement parts remain available.
- Refurbished batteries may be used as a no cost replacement part.
   \* Pistons, spring clips and buffers
- for powder-actuated fastening tools are excluded from the no-cost wear and tear coverage.
- Lifetime Repair Cost Limit
   Lifetime Manufacturers
   Warranty

4-1/2" Angle Grinders; Gas Saws

### Hilti tool repair

When a tool goes down, Hilti understands your need to get it back on the job quickly. That is why we strive to repair and return your tool in 5 working days or less.

#### The process is simple:

- **1. Call** Hilti Customer Service (U.S. 1-800-879-8000, Canada 1-800-363-4458, Guam 1-671-646-0930, Puerto Rico 1-787-936-7060).
- **2. Answer** a few simple questions and your shipping documents/label will be faxed or emailed to you within minutes.
- **3.** Package your tool for shipping, your shipping documents/label, the box and give the packaged tool to your delivery person or drop it off at the nearest shipping location. Shipping methods vary depending upon region.

# Hilti. Outperform. Outlast.

Hilti, Inc. (U.S.) 1-800-879-8000 **www.us.hilti.com •** en español 1-800-879-5000 Hilti (Canada) Corporation 1-800-363-4458 **www.hilti.ca** 





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