



Limited Lifetime Residential Warranty / 7 Year Light Commercial Warranty

Structural Limited Lifetime Warranty

The manufacturer warrants its Home Decorators Collection Laminate Flooring to be delamination-free throughout the life of the product.

Lifetime Limited Warranty (Wear, Staining & Fading)

The manufacturer warrants to the original purchaser that the surface wear layer on Home Decorator Collection products will not wear- through, stain or fade from sunlight or artificial light for the lifetime of the floor when used under normal residential traffic conditions. If the product wears through*, fades or stains, the manufacturer will repair or replace, at its option, the affected flooring material. This warranty includes the repair or replacement of defective material only, exclusive of all labor charges. Should the original floor design be discontinued, the manufacturer will replace the defective material with one of equal value. This warranty is exclusive and in lieu of all other warranties, express or implied, and all other remedies, guarantees, or liabilities arising by law or otherwise.

**the surface wear must be evident, measuring at least 2 square inches (13cm²) and not be the result of any items listed in the Exclusion section. Loss of gloss is not surface wear.*

7-Year Limited Light Commercial Wear Warranty (Wear, Staining & Fading)

The manufacturer warrants to the original purchaser that the surface wear-layer of its Home Decorators Collection laminate flooring will not wear through* for 7 years from date of purchase when installed in commercial use (educational/institutional, retail, office, hospitality or used by over 200 persons in daily common use).

If the product wears through, the manufacturer will reimburse for the repair or replacement, at its option, the affected material. This warranty includes repair or replacement of the material and reasonable labor charges when professionally installed according to the manufacturer's installation instructions. In no event shall the manufacturer be liable for indirect, special, consequential or incidental damages of any kind, no matter what the cause. By this we mean that the manufacturer will not pay for or cover any loss, expense or damage other than to the flooring itself that may result from the defect in the flooring. This includes, but is not limited to: removal and replacement of sub- floors, trim and molding, connecting and reconnecting appliances or fixtures, or moving furniture, overtime labor, business interruption etc.

Warranty Exclusions

The owner must inspect for color, finish and quality before installation. The manufacturer cannot be held responsible for costs incurred when a floor with visible defects has been installed. The warranty does not cover wear or damage caused by improper installation, negligence, water, erosion, abrasion, extreme heat or temperature conditions, cleaning, care or maintenance in a manner contrary to the instructions as provided by the manufacturer, physical abuse or misuse of the product, physical damages, accidents causing indentation, scratching, impact or cutting, freight damage, alteration, or any wear or damage caused by acts of God. The warranty does not apply if the product is installed in areas where condensation may occur repeatedly. Under no circumstances can the manufacturer be held responsible for damages, loss of time, inconvenience, expenses or costs caused by or resulting directly or indirectly from a problem about which a claim has been or may be made hereunder. The manufacturer offers no other warranty, express or implied, than the one described herein, including any warranty of merchantability or suitability of the Product for a particular purpose. Because certain provinces or states do not allow exclusions or limitations of indirect damages, the above limitations or exclusions may not apply to you. This warranty provides you with specific legal rights, and you may also have other rights which may vary according to state or province.

To make a claim, contact your dealer no later than 30 days following the date of discovery of the defect. Proof of purchase, such as bill of sale, is mandatory when requesting warranty service.

- The manufacturer reserves the right to designate a representative to inspect the floor and remove samples for analysis.
- No unauthorized person, fabricator or installer, agent or employee of the manufacturer, or any representative is entitled to assume any liability on behalf of the manufacturer relating in the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.