

Guarantee Declaration

FEIN manufacturer guarantee declaration.

Following manufacture every FEIN power tool is carefully inspected, tested, and is subject to FEIN Quality Assurance's stringent controls.

We guarantee precise construction and faultless material and have provided our products with the following manufacturer guarantee declaration. FEIN grants 1-year guarantee. It starts on the day the new power tool was sold to the user and covers material and construction faults.

FEIN manufacturer guarantee declaration for EC countries.

Every FEIN power tool is carefully inspected, tested, and is subject to FEIN Quality Assurance's stringent controls. FEIN grants a manufacturer guarantee for precise construction and faultless material on its power tools for the duration of two years for first purchasers (consumers) and respectively one year for commercial first purchasers - appropriately as of purchase date.



3-year FEIN guarantee:

This guarantee period is extended to 3 years for all FEIN power tool purchased after 1/1/2005 (excepting FEIN high-frequency power tools, FEIN Accu Tec screw guns, FEIN Balancer, FEIN pipe processing tools, FEIN compressed air tools, FEIN battery packs and battery chargers) if the purchaser has registered within 4 weeks of the purchase date. Registration has to be done by the customer himself on the Internet under <http://www.fein.com/com/>. The proof of registration, which has to be printed out immediately, is valid as the confirmation along with the original sales receipt, which shows the purchase date. Registration can be done only if the customer accepts the storage of the queried information.

In case of a material or construction fault a free repair will be done or in case a repair is impossible the free replacement of the device with a new one (or possibly a follow-up model).

This warranty does not cover damages that are the result of improper use such as nonobservance of the instructions, overload, operation with wrong voltages, wrong type of electricity, or unsuited accessories, as well as external influence such as dropping or striking. Not covered by the warranty are furthermore wear from operational use under normal conditions.

Services covered by this guarantee declaration are provided solely by FEIN and by companies explicitly authorized for this by FEIN.

In case of assertion of claims from this warranty the power tool concerned has to be completely submitted or sent in along with the original sales receipt (that shows the purchase date and the product name). Partially or completely disassembled power tools cannot be accepted.

Contractual or legal warranty claims towards the retailer remain untouched by this manufacturer guarantee.

Please note that the 3-year FEIN PLUS guarantee is valid only in certain countries. Please see <http://www.fein.de/warranty/de/en/index.php> for a list of these countries.

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