

WG Wood Products Limited Warranty

- **Limited 1-Year Warranty - Covers all medicine cabinets, bath storage cabinets and bathroom products**

What This Warranty Covers: WG Wood Products, LLC ("WGW") warrants its parts and products to be free of substantial defects in materials and workmanship from the original date of purchase under normal home use. This warranty is offered only to the original consumer purchaser and may not be transferred. Products purchased by contractors, architects, designers and others in the building trades, including volume purchases will be covered for 1 year as well and will transfer to the property owner upon job completion.

How Long The Warranty Lasts: 1 year from date of purchase for consumers. 1 year from the date of project completion for Builder orders. LED light kits are warranted for 90 days from date of purchase.

What WGW Home Products Will Do Under The Warranty: During the warranty period, WGW, at it's option, will repair or replace any part or product that proves to have substantial defects in materials or workmanship, or WGW will provide an equivalent replacement product. In keeping with our policy of continuous product improvement, WGW reserves the right to change specifications in design and materials without notice and with no obligation to retrofit products we previously manufactured. If a model is discontinued or changed such that it does not look like one which is found to have a defect, WG is only obligated to replace the single defective part or cabinet. WG will not replace multiple doors, for instance, just because newer ones do not match what is existing. WG Wood Products reserves the right to define substantial defects. For instance, a minor flaw in a finish or glass shelves that might not be perfectly aligned, or a slightly warped cabinet box is not a substantial defect as most of these types of issues are simply common to solid wood products. The warranty applies only to defects. Natural characteristics inherent in wood, such as variations in color and wood grain patterns, mineral streaks, pitch pockets, etc., will not be considered defects.

Other Conditions of Warranty:

- ✓ Twist or warp of 3/16" or less is not considered a defect.
- ✓ Door and drawer front sizes have a tolerance of +/- 1/16".
- ✓ All 5-piece doors over 24" wide must have a center mullion.
- ✓ All 5-piece doors over 50" high must have a center rail.
- ✓ Solid wood slab doors are not warrantied against warp or twist.

Cabinet doors, drawer fronts or other products shipping outside the continental U.S. will not be covered by this warranty unless explicitly stated in writing at the time the order is placed.

Repair or replacement of any warranty item is at the sole discretion of WG Wood Products. Our liability is limited to the net invoice price for the items sold by us.

WG Wood Products continually strives to improve and revise its product offering. We reserve the right to make changes in materials and specifications without prior notification. Material and specification changes are not valid reasons for product refusal or replacements under warranty claims. There are no other warranties of any kind, expressed or implied.

Mitered Door Joints



Wood will expand and contract as it adapts to the surrounding environment. Mitered doors are more susceptible to joint separation than cope and stick doors. We use a fingerjoint and dowel system to join our mitered corners which produces one of the strongest mitered joints in the industry, yet some separation can occur. A 0.010" gap on the inside corners of mitered doors is not considered a defect. Controlling humidity is especially important with mitered doors. A painted finish is not recommended on mitered doors due to the probability of some opening of the joints.

Effects of Humidity

Wood will naturally respond to changes in humidity and the expansion and contraction can be dramatic. A 20" door, depending on the type of wood, can shrink or expand in a range of 1/2" to 3/4" or more when changing between cold, dry conditions to warm, humid conditions. This potential movement makes it very important to control the humidity levels in the environment where the doors will be stored or used.

How State Law Applies: This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Implied Warranties: WGW disclaims any implied warranty of merchantability, and there are no warranties that extend beyond the descriptions on the face hereof. To the extent

that such disclaimer is not valid under applicable law, any implied warranty shall be coextensive in duration with this warranty.

What This Warranty Does Not Cover: This warranty does not cover any problems or damage which result from improper transportation, improper assembly, improper installation, mishandling, misuse, abuse, neglect, abnormal use, improper maintenance, non-WGW repairs, accidents, or acts of God, such as hurricanes, fire, earthquakes or floods, or acts of terrorism. An example of misuse or abuse is pushing the hinges beyond the limit of their travel which would cause the hinge to rip the screw out of the cabinet box. This warranty and any applicable implied warranties do not cover incidental or consequential damages arising from any defects in the product, such as labor charges for installation or removal of the product or any associated products, or the cost of repairing walls when a product has been removed. This warranty does not cover defects or damage caused by normal wear & tear, alterations, environmental conditions, humidity absorption, or mold. In addition, variations in wood grain, finish color, paint finish, stain or lacquer finish, aging or other natural wood and stain characteristics are not considered defects and are not covered by this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How to Obtain Warranty Service: If you need replacement parts or would like to make a warranty claim, please contact our Customer Service Representative by mail, email, fax or telephone at the address or phone numbers listed on this page. All warranty claims must include the model number of the product, copy of the original receipt and the nature of the problem. In addition, WGW may at its discretion require inspection of the installation site or authorize the prepaid return of the claimed defective part. Merchandise not pre-approved for return will not be accepted and the associated claim not accepted.

Products should be examined for defects prior to installation. This warranty also does not cover labor charges for installation or removal of the product or any associated products. If upon inspection you find our product has a damaged or missing part, in most cases, it will not be necessary to return the unit to the place of purchase. Please contact WGW customer service to obtain a replacement part.

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