traffic MASTER"

# Manufacturer Warranty

- □ Manufacturer warrants all 1st quality vinyl flooring against manufacturing defects, excluding shine or wear through, when used for its intended purpose as a residential floor only and installed according to the printed instructions, for lifetime from the date of purchase by the original purchaser.
- Initiation of the installed for residential use and do it yourself application and installation; therefore, no claims for labor and incidentals are allowable.
  Manufacturer reserves the right to request samples of any flooring in a claim situation. Manufacturer also reserves the right of inspection of the installed floor either by a representative of Manufacturer or third party inspection firm.

## Limited Lifetime Wear-Thru Warranty

Manufacturer's surface wear-thru warranty (defined as the top printed layer wearing through to the backing) is limited to normal residential or light commercial use on dry, interior floors for the duration specified below from date of purchase by original purchaser. Guarantee is limited to the wear laver and worn area only, excluding the finish and the shine, if floor is maintained and installed according to the printed instructions.

## Lifetime Limited Residential Warranty For DIY Vinyl Tile Flooring

### What Is Covered And For How Long?

The TrafficMASTER Do-It-Yourself (DIY) lifetime warranty for Armstrong resilient tile means that for the lifetime from the date of purchase, if for ANY reason you are dissatisfied with your floor, the manufacturer will give you replacement tile

## The TrafficMASTER DIY 6-Year Light Commercial Warranty

For light commercial installations (foot traffic in property management locations and low-traffic retail shops) the product is warranted to be free from manufacturing defects for six years from the date of purchase. If a defect covered by this warranty is reported to the manufacturer in writing within six years of purchase, the manufacturer will supply new material of the same or similar grade sufficient to repair or replace the defective material.

# **Residential Areas Lifetime Limited Wear**

#### LIGHT COMMERCIAL AREAS 6 YEAR LIMITED WEAR

Light commercial includes environments with light to moderate foot traffic, light point loads and lack of rolling traffic. Portable furnishings with casters, rests and wheels that concentrate the weight of the appliance/equipment are very damaging to residue software for the application of the appli

This flooring is not intended for use in nor is warranted for use in wet areas, such as patios, basements, garages, etc.

All other guarantees implied or otherwise, limited to one (1) year from the date of purchase for the COST OF THE PRODUCT ONLY to the original purchaser of the flooring. This Warranty is not transferable.

**EXCLUSIONS TO WARRANTY** 

Floors not properly installed or installed over subfloors identified in the Installation Instructions as unsuitable for self stick vinyl tile.
 Floors installed with obvious manufacturing defects.

- Floors damaged by pets.
- $\hfill \square$  Floors installed with additional adhesives of any kind. Floors installed over concrete with excessive moisture or alkalinity.
- Floors installed with products not intended for use under vinyl floor covering.
  Floors installed where temperatures regularly fall below 55°F or rise over 85°F.
- Floors installed over radiant heating systems that reach temperatures and are maintained above 85°F.
- Floors dulled by soaps, detergents, harsh chemicals, dressings, bleach, one step cleaners or wax.
- Floors installed in commercial areas of any nature.
- Floors installed in outdoor locations including solariums, porches, sun rooms or garages.
  Floors stained by tracking dyes from carpets, fertilizers , coal, tar, driveway sealers, oil drippings or any other such contaminants drippings or any other such contaminants.
- Floors damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests
- Discoloration of floors or adhesion bond release from hydrostatic pressure or excessive analytic use stratches, gouges and indentations including damage from hydrostatic pressure or excessive moisture caused by flooding, plumbing leaks, appliance leaks, and water leakage moisture caused by flooding, plumbing leaks, appliance leaks, and water leakage moisture caused by flooding, plumbing leaks, appliance leaks, and water leakage moisture caused by flooding, plumbing leaks, appliance leaks, and water leakage.
  If you have an issue with your floor covering, contact the retail establishment that you purchased from for further instructions. Removal of a floor prior to contacting the manufacturer regarding an issue constitutes acceptance of the issue and no claim will be allowed. The Manufacturer reserves the right to inspect the floor in its installed condition in the installed area.
- If tiles are to be grouted, the Manufacturer of the vinyl tiles assumes no responsibility for the performance and suitability of the grout that is utilized. All questions, comments and issues concerning the performance of the grout, including (but not limited to) hazes, cleaning, cracking should be directly addressed to the manufacturer of the grout.

Any person not employed by or authorized by the Manufacturer of the Vinyl Flooring products is not authorized to change or modify the statements in this document in any way.