



30-Year Limited Warranty on WeatherLock® Specialty Tile & Metal Waterproofing Underlayment

Limitations on the transferability of this warranty are set forth herein.

Introduction

Thank you for your recent purchase of Owens Corning Roofing and Asphalt, LLC (Owens Corning) WeatherLock® Specialty Tile & Metal waterproofing underlayment ("Product"). We believe we manufacture the highest quality and most attractive roofing products and waterproofing underlayment available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-ROOFING. Or visit our Web site at www.roofing.owenscorning.com.

Who Is Covered

Owens Corning warrants its Product to the original consumer purchaser (i.e., the homeowner, not the installer or contractor) who lives in the United States or Canada.

Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchaser of your home.

How Long Are You Covered

This warranty remains in effect for a period of thirty (30) years following installation.

What Is Covered

We warrant that the Product will be free from any manufacturing defects that will result in roof leaks.

What Is Not Covered

Damage to the Product due to any cause not expressly covered herein. After the Product leaves the manufacturing facility, it is subjected to conditions and handling beyond our control that could affect its performance. This warranty does not cover any problems with non-defective Product caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail storms;
2. Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof or by vandalism;
3. Improper or faulty installation (installation must be in accordance with our latest written installation instructions);
4. Metal work or other materials not furnished by Owens Corning and used in the roofing system resulting in leaks;
5. Damage by any chemical condition not disclosed to Owens Corning, or traffic or storage of materials or infiltration of condensation or moisture in, through or around the walls, coping, building structure of the underlying or surrounding areas;
6. Inadequate attic ventilation or lack of positive, proper or adequate roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING;
7. Settlement of the structure of your home, or buckling or cracking of the deck or substrate over which your Product is installed;
8. Damage caused by alterations or repairs made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications, or installation of objects (including, without limitation, machines, structures, fixtures, utilities, antennas, air conditioning equipment, and solar collectors);
9. Any costs that you incur which are not authorized in advance by Owens Corning;
10. Improper roof design;
11. Inadequate roof drainage. No ponding water may be evident 48 hours after a rainfall; or
12. Workmanship defects.

What Is Your Remedy

If at any time during the thirty (30) year warranty period the Product allows leaking due to a manufacturing defect, Owens Corning will contribute to the cost of either repairing or replacing your Product, as its sole option or as its sole obligation to you, subject to the following limitations:

During the first ten (10) years following installation, our liability under this warranty shall be limited, at our sole discretion, to repairing or replacement of your Product or a refund equal to the cost of replacement of the Product, excluding cost of labor.

During years eleven (11) through thirty (30) following installation, our liability shall be limited, at our sole discretion, to repairing or replacement of the Product or a refund equal to the cost of replacement of the Product, excluding the cost of labor, subject to proration as calculated by the formula set forth below.

The proration formula takes into account the number of months of use you have enjoyed through the date of your claim and reduces a refund for cost of replacement accordingly. That is, we will prorate the amount of your payment through the date of your claim. The Product has a 30-year warranty (360 months). Thus, if you make a claim in the last month of the 11th year of the warranty (i.e., the 132nd month), the warranty refund amount would equal 228/360ths of the cost of replacement of the Product, excluding the cost of labor.

Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to **Owens Corning Roofing and Asphalt, LLC, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659**. Explain the problem and include proof of purchase for the Product and the date it was installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of the Product and/or Product samples for us to test. **If you have any questions, do not hesitate to write us at the address above, call 1-800-ROOFING or visit our Web site at www.roofing.owenscorning.com.**

Limitations

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED ABOVE FOR YOUR ROOFING SYSTEM COMPONENTS UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

YOUR REMEDY FOR DEFECTIVE *WEATHERLOCK* SPECIALTY TILE & METAL WATERPROOFING UNDERLAYMENT IS FULLY DESCRIBED IN THE PRECEDING SECTION ENTITLED "WHAT IS YOUR REMEDY." YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME'S CONTENTS.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Name of Contractor

Date of Installation

Address

City

State

ZIP

Phone Number



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