

LIMITED PRODUCT WARRANTY

Your Merkury Innovations Products are covered by a limited product warranty (Limited Warranty) for the 1-year period following the original date of purchase (Warranty Period). If a substantial defect in material or workmanship arises with your Merkury Innovations Product, and a valid warranty claim is received by Merkury Innovations within the Warranty Period, you will be entitled to a replacement of the product purchased or a similar product (depending on availability).

This Limited Warranty is non-transferable and covers only the original end purchaser of the applicable Merkury Innovations Product. Proof of purchase in the form of the original purchase receipt or packaging slip is required for warranty validation and service. Warranty claims must be made directly to Merkury Innovations. Merkury Innovations reserves the right to inspect the product and determine whether it is defective in materials or workmanship. If we find that the product is defective, we shall at no charge to you repair or replace the product at our discretion, and return the product to you. You are responsible for shipping costs to Merkury Innovations but there is no charge for the inspection or the return postage within the United States. This warranty does not cover damages resulting from accidental drops, misuse, abuse, tampering, modification, or breakage due to improper care.

Merkury innovations is not responsible for damages resulting from any breach of warranty including but not limited to loss of use, loss of revenue, and loss of anticipated profits. **Merkury innovation's warranties do not cover any third party devices or the personal property of any consumer (includes smartphones, tablets & computers). Any alteration, change, modification, or repair (other than replacement of a replaceable component) made to the product by a party other than merkury innovations or authorized service providers will void this warranty.**

MERKURY INNOVATION'S WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. MERKURY INNOVATION SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THE LAW PROHIBITS MERKURY INNOVATIONS FROM DISCLAIMING IMPLIED WARRANTIES OR WARRANTIES OF MERCHANTABILITY, ALL SUCH WARRANTIES ARE LIMITED TO THE DURATIONS REFERRED TO HITHERTO.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty does not cover any Merkury Innovations Product purchased through non-authorized dealers and/or online auction websites. Non-authorized dealer receipts and/or online sales auction confirmations are NOT accepted for warranty verification.

This Limited Warranty applies only to the Merkury Innovations Product. The Limited Warranty does not extend to or otherwise apply to any non- Merkury Innovations Product, even if packaged or sold with the Merkury Innovations Product. This Limited Warranty applies only to the normal use of the covered Merkury Innovations Product, normal wear and tear excepted, in accordance with the written use instructions provided with the Merkury Innovations Product. This Limited Warranty does not apply to damage to the Merkury Innovations Product caused by accident, abuse, misuse, use for any purpose other than its intended purpose, acts of God, or any alteration or modification of the Merkury Innovations Product.

OBTAINING WARRANTY SERVICE

To make a warranty claim please contact our customer support team at:www.merkuryinnovations.com/support

TECHNICAL SUPPORT

Please do not attempt to fix the product by yourself. If you are experiencing any problems with the product, please do not return it to the store you bought it from. You can contact our technical support representatives and they will assist you with any questions you might have.