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RM0400 SERIES

Retro Series™ Microwave Oven

Instruction Manual



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SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

Appliance Specifications:

120 Volts, 60 Hertz

Rated Output: 800 Watts, Rated Input: 1280 Watts

0.9 Cubic Feet




IMPORTANT PRECAUTIONS

1. NEVER immerse appliance in water.
2. NEVER use near water.
3. NEVER use an abrasive sponge or cloth on the appliance.
4. NEVER leave appliance unattended while in use.
5. NEVER place anything other than what is being cooked in the appliance.
6. Unplug unit from outlet when not in use and during cleaning.
7. DO NOT operate this appliance with a damaged cord or plug, nor if the appliance ever malfunctions.
8. DO NOT place appliance in a dishwasher.
9. Keep out of reach of children.
10. This appliance is NOT A TOY.
11. Unsupervised young children and cognitively challenged individuals should never operate this appliance.
12. Young children should be supervised while in proximity of the appliance to ensure that they do not play with it.


IMPORTANT SAFEGUARDS

Basic safety precautions should always be followed when using electrical appliances, including the following:

1. Read all instructions before operating this appliance.
2. Avoid contact with moving parts.
3. To protect against electrical shock do not immerse cord, plug or any part of this appliance in water or other liquids.
4. Close supervision is necessary when any appliance is used near children.
5. Unplug from outlet when not in use, before removing parts and before cleaning.
6. DO NOT operate any appliance with a damaged cord or plug, nor if the appliance has been damaged in any manner. Return the appliance to the nearest repair shop for examination or repair.
7. The manufacturer does not recommend the use of accessory attachments. Use of accessory attachments may cause injuries.
8. DO NOT use outdoors.
9. DO NOT place on or near a hot gas or electric burner, nor in a heated oven.
10. Extreme caution must be used when moving this appliance.
11. DO NOT use the appliance for other than its intended use.
12. An appliance that is plugged into an outlet should not be left unattended while in operation.
13. Check appliance for presence of foreign objects prior to use.

14. NEVER put any metal objects, bowls or utensils in the microwave oven during cooking.
15. Some products such as whole eggs and sealed containers for example, closed glass jars are able to explode and should not be heated in this oven.
16.  NEVER put anything living into the microwave oven for risk of severe injury or death.
17. Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
18. Do not cover or block any openings on the appliance.
19. A short power supply cord is provided to reduce the risk resulting from becoming entangled or tripping over a long cord.
20. Longer detachable power supply cords can be used if care is exercised in their use.
21. DO NOT let cord hang over the edge of a table or countertop.
22. DO NOT place inside of a dishwasher to clean.
23. The marked electrical rating of an extension cord should be at least as great as the electrical rating of the appliance.
24. This appliance has a three-pronged plug. To reduce the risk of electrical shock, this plug is intended to fit into an outlet only one way. Do not modify the plug in any way. This appliance must be grounded. Connect only to properly grounded outlet.
25. All maintenance on this unit should be done by an authorized repair technician.
26.  PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY:
 - (a) Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
 - (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
 - (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
 - (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.
27.  To reduce the risk of fire in the oven cavity:
 - (a) Do not overcook food. Carefully attend appliance when paper, plastic or other combustible materials are placed inside the oven to facilitate cooking.
 - (b) Remove wire twist-ties from paper or plastic bags before placing bag in oven.
 - (c) If materials inside the oven ignite, keep oven door closed, turn oven off and disconnect the power cord or shut off power at the fuse or circuit breaker panel.
 - (d) Do not use the cavity for storage purposes. Do not leave paper

products, cooking utensils or food in the cavity when not in use.

28.  Liquids, such as water, coffee or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. **THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.**
29. To reduce the risk of injury to persons:
- (a) Do not overheat the liquid.
 - (b) Stir the liquid both before and halfway through heating it.
 - (c) Do not use straight-sided containers with narrow necks. Use a wide-mouthed container.
 - (d) After heating, allow the container to stand in the microwave oven at least for 20 seconds before removing the container.
 - (e) Use extreme care when inserting a spoon or other utensil into the container.
30. If the oven light fails, consult an authorized service technician or electrician.
31. This appliance must be properly grounded. See Grounding Instructions for information on how to ground this appliance.

SAVE THESE INSTRUCTIONS!

INTRODUCTION

Thank you for purchasing the RETRO SERIES™ MICROWAVE OVEN from Nostalgia Electrics™! This microwave oven has the look and feel of a fabulous 1950s diner, but brings the fast-cooking appeal of a modern appliance. It's a fun and stylish addition to any kitchen!

Features include:

- Powerful 800 watt oven with 0.9 cu. ft. capacity
- Glass carousel helps food cook evenly
- Easy-to-read LED display with digital clock
- Spinning dial lets you easily select from 12 pre-programmed cooking settings for a variety of dishes
- Deluxe, chrome handle
- Convenient cord wrap

GROUNDING THE UNIT

This appliance must be grounded. This microwave oven is equipped with a cord having a grounding wire with a grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded in accordance with the National Electrical Code and local codes and ordinances. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current.



WARNING: Improper use of the grounding plug can result in a risk of electric shock.

ELECTRICAL REQUIREMENTS

The electrical requirements are a 120 volt 60 Hz, AC only, 15 amp. or more protected electrical supply. It is recommended that a separate circuit serving only this appliance be provided. The oven is equipped with a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded. Should you only have a 2-prong outlet, have a qualified electrician install a correct wall receptacle. A 3-prong adapter may be purchased and used temporarily if local codes allow. Follow package directions. A short power-supply cord is provided to reduce risk of becoming entangled in or tripping over a longer cord.

EXTENSION CORD

If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the microwave oven. The marked rating of the extension cord should be AC 115-120 volt, 15 amp. or more. Be careful not to drape the cord over the countertop or table where it can be pulled on by children or tripped over accidentally.

NOTE: If you have any questions about the grounding or electrical instructions, consult a qualified electrician or service person. Nostalgia Electrics™ cannot accept any liability for damage to the oven or personal injury resulting from failure to observe the correct electrical connection procedures.

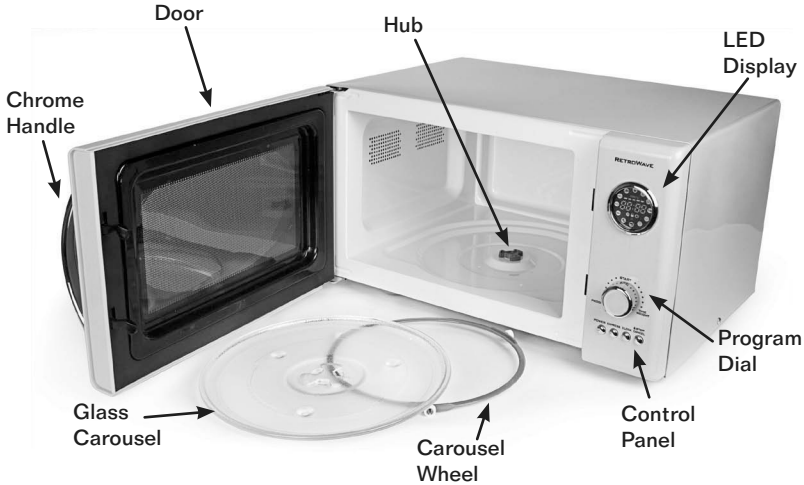
RADIO OR TV INTERFERENCE

Should there be any interference caused by the microwave oven to your radio or TV, check that the microwave oven is on a different electrical circuit, relocate the radio or TV as far away from the oven as feasible or check position and signal of receiving antenna.

PARTS & ASSEMBLY

Your RETRO SERIES™ MICROWAVE OVEN is fully assembled. Before using, remove all packing materials from inside the oven. Check the oven for any damage, such as misaligned or bent door, damaged door seals and sealing surfaces, broken or loose door hinges and latches and dents inside the oven or on the door. If there is any damage, DO NOT operate the oven. Return damaged items to the store where it was purchased.

PARTS



CORD LOCATION

To save energy and for easy storage, Cord can be unplugged and easily wrapped around plastic bracket behind the unit.



LED DISPLAY & PROGRAM SETTINGS



PROGRAM SETTINGS







- Beverage (BEV)
- Popcorn (POP)
- Frozen Entrée (FROZ)
- Vegetables (VEG)
- Potatoes (SPUD)
- Rice (RICE)
- Bread (BRED)
- Pizza (PIZZ)
- Dinner Plate (DISH)
- Fish (FISH)
- Chicken (CHIC)
- Beef (BEEF)







CONTROL PANEL

- **PROGRAM DIAL:** Turn clockwise to set time and food weight / turn counter-clockwise to set program.
- **POWER:** Sets power level (100% to 20%)
- **EXPRESS:** Press to start cooking cycle (30 second increments up to 12 minutes)
- **DELAY/CLOCK:** Press and to set time and set time for delayed start (hold for 5 seconds)
- **🔒/STOP/CANCEL:** Hold for 3 seconds to lock and unlock Control Panel

PROGRAM SETTINGS

NOTE: 1 cup = 8 oz. 1 lb. = 16 oz.

PROGRAM	DISPLAY	SETTINGS	SIZE	COOKING TIME	NOTES
Beverage Mode: Cook	BEU 	1 2 3	1 cup 2 cups 3 cups	1 min. 30 sec. 2 min. 40 sec. 3 min. 40 sec.	Place beverage in uncovered, microwave safe cup or bowl.
Popcorn Mode: Cook	POP 	1 2 3	1.2 oz. 3.0 oz. 3.5 oz.	2 min. 2 min. 50 sec. 3 min. 10 sec.	Place bag as directed on packaging. Do not pop more than one bag at a time.
Frozen Entrée Mode: Cook	Fro2 	1 2	10 oz. 20 oz.	4 min. 30 sec. 6 min.	Remove from package. Pull back corner of plastic covering or puncture covering to vent.
Vegetable Mode: Cook	VEG 	1 2 3	4 oz. 8 oz. 12 oz.	2 min. 40 sec. 4 min. 15 sec. 5 min. 30 sec.	Select Fresh or Frozen. Place in covered microwave safe dish with 2 tbsps. of water. Let stand 2 minutes.
Potato Mode: Cook	SPUD 	1 2 3	8 oz. 16 oz. 24 oz.	6 min. 9 min. 11 min.	Scrub potato and puncture skin with fork or sharp knife before cooking. Let stand 3 minutes. Use caution when removing.
Rice Mode: Cook	RICE 	1 2 3 4	1 cup 2 cups 3 cups 4 cups	19 min. 20 min. 22 min. 24 min.	Put rice in a 3 qt. microwave safe dish with loose lid for venting. For each cup of rice add two cups of water. Let stand for 10 minutes.

PROGRAM	DISPLAY	SETTINGS	SIZE	COOKING TIME	NOTES
Bread Mode: Reheat	<i>brEd</i> 	1 2 3 4 5	.1 lb. .5 lb. 1 lb. 1.5 lbs. 2 lbs.	30 sec. 2 min. 3 min. 30 sec. 5 min. 7 min.	Place on plate or paper towel.
Pizza Mode: Reheat	<i>Pi 22</i> 	1 2 3	4 oz. 8 oz. 16 oz.	40 sec. 1 min. 15 sec. 2 min. 30 sec.	Place pre-cooked pizza on a plate. Follow package instructions for cooking frozen pizza.
Dinner Plate Mode: Reheat	<i>Di 5H</i> 	1 2 3 4 5	4 oz. 8 oz. 12 oz. 16 oz. 20 oz.	1 min. 2 min. 3 min. 10 sec. 4 min. 30 sec. 5 min. 10 sec.	Place food on microwave safe plate or in a bowl. For best results, cover loosely.
Fish Mode: Defrost	<i>Fi 5H</i> 	1 2 3 4 5 6 7 8 9	.2 lb. .5 lb. 1 lb. 1.5 lbs. 2 lbs. 2.5 lbs. 3 lbs. 3.5 lbs. 4 lbs.	1 min. 26 sec. 2 min. 56 sec. 5 min. 17 sec. 7 min. 55 sec. 9 min. 37 sec. 11 min. 16 sec. 13 min. 57 sec. 15 min. 34 sec. 17 min. 17 sec.	Defrost by weight. Cook using microwave: Remove wrap and place in microwavable baking dish. Do not cover.
Chicken Mode: Defrost	<i>Chi C</i> 	1 2 3 4 5	.2 lb. 1 lb. 2 lbs. 3 lbs. 4 lbs.	1 min. 37 sec. 6 min. 18 sec. 10 min. 31 sec. 14 min. 4 sec. 17 min. 8 sec.	Defrost by weight. Cook using microwave: Remove wrap and place breast side up in microwavable baking dish. Do not cover.
Beef Mode: Defrost	<i>BEEF</i> 	1 2 3 4 5	.2 lb. 1 lb. 2 lbs. 3 lbs. 4 lbs.	1 min. 36 sec. 5 min. 6 sec. 9 min. 17 sec. 13 min. 24 sec. 15 min. 36 sec.	Defrost by weight. Cook using microwave: Remove wrap and place in microwavable baking dish. Do not cover.

HOW TO OPERATE

CHOOSING A LOCATION

You will use the oven frequently so plan its location for ease of use. Allow at least 2 inches on the sides, top and at the rear of the oven for air circulation. Do not place or install the oven in any area where heat and steam are generated; for example, next to or above a conventional gas or electric range or above a conventional wall oven. Heat and steam may damage the electronics or the mechanical parts of the oven.

AFTER PLUGGING IN

As soon as the microwave is plugged into the outlet, the LED Display will flash three times. Then the LED Display will flash ":" which prompts you to enter the time.

SETTING THE CLOCK

- While the LED Display reads ":", press the DELAY/CLOCK button once. The LED Display will then read 0:00 and the 0: on the far left will flash.
- Turn the PROGRAM DIAL clockwise to change the hour to single digit numbers. Turning it counterclockwise will change the hour to double digit numbers.
- Continue to rotate the PROGRAM DIAL in the desired direction until you have the correct hour.
- Once you have set the hour, press the DELAY/CLOCK button again to confirm your selection.
- Now the :00 on the right will flash. Follow the same directions above for setting hours to set the correct minutes.
- Once you have set the correct time, press the DELAY/CLOCK button again to confirm your selection.

CONTROL PANEL

PROGRAM DIAL

The PROGRAM DIAL is a multi-functioning controller. It can be used to set the time on the clock, adjust cooking time and to select a pre-defined cooking program.

- **Quick Start:** Pressing the PROGRAM DIAL once will immediately start a cooking cycle for one minute at maximum power.
- **Adjusting Time:** You can adjust the cooking time by either pressing the PROGRAM DIAL additional times to add 30 second increments, or turning the PROGRAM DIAL clockwise to increase time by seconds and counter-clockwise to decrease time by seconds.
- **Selecting a Cooking Program:** Turning the PROGRAM DIAL counterclockwise prior to starting a cooking cycle allows you to select a cooking program. The LED Display will light up to show which program is selected. Program selections are: BEV (Beverage, cook), POP (Popcorn, cook), FROZ (Frozen Entrée, cook), VEG (Vegetable, cook), SPUD (Potato, cook), RICE (Rice, cook), BRED (Bread, reheat), PIZZ (Pizza, reheat), DISH (Dinner Plate, reheat), FISH (Fish, defrost), CHIC (Chicken, defrost), BEEF (Beef, defrost). Once you have selected your desired program, press the PROGRAM DIAL.

The LED Display will then prompt you to select the weight or number of food items. Turn the PROGRAM DIAL again to select the weight or number of food items and press the PROGRAM DIAL to begin the cooking cycle.

- **Note:** PROGRAM DIAL will only work:
 - a) Within 2 minutes after closing the door
 - b) Within 2 minutes after pressing the STOP button
 - c) Within 2 minutes after the completion of a cooking program

If the microwave oven is in LOCK (🔒) mode, the PROGRAM DIAL will not work when pressed.

POWER

Press the POWER button to change the cooking power.

- 100 P: High Power; 100% microwave power. Applicable for quick and thorough cooking. Use for cooking foods such as meats and vegetables.
- 80 P: Medium-High Power; 80% microwave power. Applicable for medium express cooking. Use for cooking foods such as eggs, fish, rice and soup.
- 60 P : Medium Power; 60% microwave power. Applicable for steaming food.
- 40 P: Medium-Low Power; 40% microwave power. Applicable for defrosting food.
- 20 P: Low Power; 20% microwave power. Applicable for keeping food warm.

After select the desired power, turn the PROGRAM DIAL clockwise or counter-clockwise to select the cooking time. Once desired cooking time has been selected, press PROGRAM DIAL to start cooking.

EXPRESS

Pressing the EXPRESS button once will start a 30 second cooking cycle. Pressing the button additional times will continue to add 30 seconds to the cooking time up to a maximum of an additional 12 minutes.

🔒/STOP/CANCEL

Press the 🔒/STOP/CANCEL button once during the cooking program to pause the cooking process.

- Press the 🔒/STOP/CANCEL button twice to cancel the current cooking program.
- Use the LOCK (🔒) feature to lock the control panel when you are cleaning or so that children cannot use the oven unsupervised. All the buttons are rendered inoperable in this mode.
- To set the child lock, press and hold the 🔒/STOP/CANCEL button for about 3 seconds. A beep will sound and the LED Display will show the 🔒 symbol.
- To cancel child lock, press and hold the 🔒/STOP/CANCEL button for about 3 seconds until the 🔒 symbol turns off.

COOKING

During the cooking cycle, press and hold the POWER button to show the current cooking power. When you release the POWER button, it will return to show the remain cooking time.

During cooking, the cooking time can be increased.

1. Within 0-5 minutes of the cooking cycle, pressing the PROGRAM DIAL will add 10 seconds to the cooking cycle for each press.
2. In 5-10 minutes of the cooking cycle, pressing the PROGRAM DIAL will increase the cooking time by 30 seconds for each time it's pressed.
3. In 10 minutes to 60 minutes of the cooking cycle, pressing the PROGRAM DIAL will increase the cooking time by 1 minute for each time pressed.

You can also increase the cooking time by turning the PROGRAM DIAL clockwise. To reduce the cooking time, turn the PROGRAM DIAL counter-clockwise.

MULTI-SEQUENCE COOKING

You can program up to four separate cooking sequences for each cooking program. This is useful if you need to cook something at different power and time settings (ex. 10 minutes at 100 P, 10 minutes at 80 P, 5 minutes at 20 P).


The maximum time for each cooking sequence is 60 minutes.

1. First, select the power level by pressing the POWER button. Then use the PROGRAM DIAL to set the desired cooking time for that sequence. You must select the time or you cannot go on to the next step.
2. Press the POWER button again to add another sequence. Once programmed correctly, the microwave will beep two, three or four times noting that it is ready to begin programming the next sequence.
3. After you have set the desired number of sequences, press the PROGRAM DIAL to start cooking.

DELAYED START


1. After selecting a cooking program and cooking time, while LED Display is in clock mode, press & hold the DELAY/CLOCK button for five seconds. It will go into the delayed start function which allows you to select the time that you want to start cooking. The number(s) to the left of the ":" will flash, but the numbers to the right of the ":" will not.
2. Turn PROGRAM DIAL clockwise or counter-clockwise to change the hour. Press DELAY/CLOCK button again to set the minutes. The numbers on the right side of the ":" will flash, and the number(s) on the left hand side of the ":" for the hour will not.
3. Turn the PROGRAM DIAL clockwise or counter-clockwise to change the minutes. Once you have finished selecting the time you want to start cooking, press the DELAY/CLOCK button to confirm. Your selected cooking program will now begin automatically at the time you have set.
4. If you have programmed the delayed start cooking time correctly, the time on the LED Display will flash. The flashing will stop once the clock has reached the time you have programmed for cooking.
5. If you want to check the time that you have preset for cooking,

press and hold the DELAY/CLOCK button. The time that you have selected will be displayed. When you release the DELAY/CLOCK button, the LED Display will go back to DELAY/CLOCK mode.

6. When in delayed start mode:
 - If want to start cooking immediately, press the PROGRAM DIAL.
 - If want to cancel the preset cooking time, press the /STOP/CANCEL button.


NOTE: The time that you select must be at least 10 seconds in advance, or the automatic delayed start setting will NOT work. The clock must be set in order for the Delayed Start feature to work.

SIGNAL (Audio Confirmation)

- Each setting emits a "beep" sound signal.
- When a cooking cycle completes, the appliance will emit three "beeps," each lasting one second in length. The LED will then show "END."
- If you do not press the /STOP/CANCEL button or open the door after a cooking cycle completes, the beeping sound will continue every three minutes (one beep sound per second, for a total of three beeps every three minutes). This is normal.

HELPFUL TIPS

CAROUSEL ROTATION

If the Glass Carousel inside of your microwave oven makes noise during cooking or does not seem to be rotating properly, stop the cooking process immediately by pressing the /STOP/CANCEL button and make sure that:

- A) The Glass Carousel is properly aligned on the Carousel Wheel and Hub.
- B) There is no excess food or debris lodged underneath the Glass Carousel.

SPLATTERING

Some foods when cooked in the microwave oven may splatter inside of the microwave oven causing messes. It is recommended that you use a paper towel, wax paper or microwave safe lid to loosely cover open dishes that may splatter. It is not recommended that you use plastic wrap to cover foods while cooking in the microwave oven.

FOODS

- **Eggs:** Cooking eggs with yolk intact can cause eggs to explode. It's best to puncture yolks before cooking. Never cook eggs inside of shell, or reheat whole, hardboiled eggs.
- **Nuts:** Do not cook dry nuts or seeds inside of the shell.
- **Potatoes, apples, squash, hot dogs and sausages:** Puncture the skin to allow steam to escape, or these foods could explode during cooking
- **Popcorn:** Only microwave popcorn that is especially packaged for microwave oven cooking. Follow the directions on the packaging exactly. Never exceed the maximum cooking time on packaging.
- **Baby Food:** Never heat baby food in its container. Transfer the baby food to a microwave safe container before cooking. Check temperature before serving.

- **General:** NEVER use the microwave oven for deep fat frying or for drying wood, gourds, herbs or wet paper.

MICROWAVE SAFE COOKWARE

The following cookware is safe for microwave oven cooking:

- Glass ceramics
- Heat-resistant glass
- Microwave safe plastics
- Paper plates
- Microwave-safe pottery, stoneware and porcelain

NEVER use the following in your microwave oven:

- Metal pans and dishes, including those with metallic trim
- Glass that is not heat-resistant
- Plastic containers that are not microwave-safe
- Paper products
- Plastic bags used for storing food or oven baking
- Objects with metal twist ties or staples attached

CLEANING & MAINTENANCE

To prolong the life of your RETRO SERIES™ MICROWAVE OVEN, please follow these simple instructions for maintenance. Never place the microwave oven in a dishwasher.

- Unplug microwave oven or set to LOCK (🔒) mode.
- Remove Glass Carousel and Carousel Wheel.
- Wash Glass Carousel in warm, soapy water using a non-abrasive cloth or sponge. Dry thoroughly.
- Wipe down inside and outside of microwave oven using warm, soapy water and a non-abrasive cloth or sponge. Dry thoroughly.
- Never use harsh or abrasive cleaners on the microwave oven and never use an abrasive sponge, cloth or scouring pad.

RETURNS & WARRANTY

SHOULD YOUR UNIT NOT WORK OR IS DAMAGED WHEN YOU FIRST TAKE IT OUT OF THE BOX, PLEASE RETURN IT TO THE PLACE OF PURCHASE IMMEDIATELY.

RETRO SERIES™ MICROWAVE OVEN / RMO400 SERIES

Should you have any questions, please contact us via email or at the customer service number listed below between the hours of 8:00 AM and 5:00 PM, Monday through Friday, Central Standard Time.

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Customer Service Inquiry

To submit a Customer Service inquiry, go to www.nostalgiaelectrics.com and fill out the Customer Service Inquiry form and click the Submit button.

A representative will contact you as soon as possible.

This appliance is designed and built to provide many years of satisfactory performance under normal household use. The distributor pledges to the original owner that should there be any defects in material or workmanship during the first 90 days of purchase, we will repair or replace the unit at our option. Our pledge does not apply to damages caused by shipping, mishandling or unit being dropped. A product deemed defective either from manufacturing or being mishandled is up to the distributor's discretion. In order to obtain service under this warranty, please contact Nostalgia Products Group, LLC at the telephone number listed above or by filling out the Customer Service Inquiry Form located at www.nostalgiaelectrics.com.

This warranty does not apply to re-manufactured merchandise.

Please read these instructions carefully. Failure to comply with these instructions, damages caused by improper replacement parts, abuse or misuse will void this pledge to you and is being made in place of all other expressed warranties.