

# ONE POWER CONNECTED EQUIPMENT WARRANTY

One Power ("One Power") warrants to the original consumer or other end-user of any One Power Surge Protector for the life of the product, that the One Power Surge Protector shall be free of defects in design, assembly, material or workmanship and will repair or replace, at its option, any defective One Power Surge Protector free of charge.

One Power will repair or replace, at its option, any equipment ("connected equipment") which is damaged by a transient voltage surge/spike or lightning strike (an "Occurrence"), while properly connected through a One Power Surge Protector to a properly wired power line with protective ground (the "One Power Connected Equipment Warranty").

This One Power Connected Equipment Warranty is subject to the limitations and exclusions set forth herein. The warranties provided herein do not affect the consumer's statutory rights under applicable national laws in force, nor the consumer's rights against the retailer arising from its sales/purchase contract.

One Power will spend, to repair or replace the damaged connected equipment, at its option, an amount equal to the fair market value of the damaged equipment or the original purchase price of the equipment, whichever is the less, up to a maximum set forth below:

<b>For model PSS321, up to a maximum of \$ 300,000</b>	<b>For model PTS641, up to a maximum of \$ 600,000</b>
<b>For model PSS421, up to a maximum of \$ 400,000</b>	<b>For model PWS121, up to a maximum of \$ 100,000</b>
<b>For model PSS641, up to a maximum of \$ 600,000</b>	<b>For model PWS221, up to a maximum of \$ 200,000</b>
<b>For model PSS841, up to a maximum of \$ 800,000</b>	<b>For model PWS321, up to a maximum of \$ 300,000</b>
<b>For model PSS102, up to a maximum of \$ 1,000,000</b>	<b>For model PWS621, up to a maximum of \$ 600,000</b>
<b>For model PSS122, up to a maximum of \$ 1,200,000</b>	

The fair market value of the equipment shall be the current retail market value of the same or similar model or specification as agreed by One Power at the time it accepts or approves any claim.

One Power reserves the right to review the damaged One Power Surge Protector, the damaged equipment, and the site where the damage occurred. All costs of shipping the One Power Surge Protector and the damaged equipment to One Power for inspection shall be borne initially by the purchaser. One Power reserves the right to negotiate the cost of repairs. If One Power determines, in its sole discretion, that it is impractical to ship the damaged equipment to One Power Limited, One Power may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to such repair facility and of such estimate shall be borne initially by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, One Power reserves the right to be subrogated under any existing insurance policies the claimant may have.

All warranties provided herein are null and void if the One Power Surge Protector has been improperly installed, altered in any way, tampered with, or if the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions. All One Power Surge Protectors must be plugged directly into the power source and must not be "daisy-chained" together in serial fashion with other power strips, UPS, other surge protectors or extension cords. Any such installation voids the warranties provided herein.

This warranty is valid only for the original consumer or other end-user of the product and does not confer any rights on any other persons. The original consumer or other end-user must retain the original receipt or both the warranty to repair or replace the One Power Surge Protector and the One Power Connected Equipment Warranty are void. All damage claims arising under the One Power Connected Equipment Warranty must be made within 15 days from the date of the Occurrence and must be accompanied by a receipt for the damaged equipment or the One Power Connected Equipment Warranty is void.

This Warranty only applies to products used in their country of original intent.

To file a claim against the One Power Connected Equipment Warranty, you must take the following steps:

1. You must have an original receipt with date of purchase.
2. Contact a One Power Customer Services Representative at (888) 778-0445 within 15 days of the Occurrence. Be prepared to provide the following information:
  - a. The part number of the One Power Surge Protector.
  - b. The equipment that was connected to the Surge Protector at the time of the Occurrence.
  - c. The equipment that was damaged during the Occurrence and the extent of the damage.
  - d. The date of the Occurrence.
  - e. Where you purchased the Surge Protector.
  - f. When you purchased the Surge Protector.
3. Your One Power Customer Service Representative will then instruct you on how to forward your equipment, receipt, One Power Surge Protector in use during the Occurrence and how to proceed with your claim.



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