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http://www.ultrafaucets.com

PRODUCT WARRANTY

This faucet is warranted to the original consumer purchaser to be free from defects in material and workmanship. Ultra Faucets will replace, FREE OF CHARGE, during the warranty period, any part which proves defective in material and/or workmanship under normal installation, use and service. Replacement parts can be obtained from your local dealer listed in the telephone directory or by returning the part to our factory, TRANSPORTATION CHARGES PREPAID, at the address listed. If a replacement part is needed for warranty purpose, it will be shipped to customer by UPS ground or equivalent. Any other shipping method will have to be approved by Ultra, and additional shipping costs covered by the customer. THIS WARRANTY IS LIMITED TO DEFECTIVE PARTS REPLACEMENT ONLY, LABOR CHARGES AND/OR REPLACEMENT AS WELL AS INCIDENTAL AND CONSEQUENTIAL DAMAGES CONNECTED THEREWITH ARE EXCLUDED. Some states do not allow the exclusion, above limitation or exclusion may not apply to you. Any damage to this faucet as a result of misuse, abuse neglects accident, improper installation, or any use that violates the instructions furnished by us WILL VOID THE WARRANTY. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

LIABILITY

Ultra Faucets' liability on any claim will be limited to the repair, replacement, or appropriate adjustment where our inspection reveals any such defects occurring in normal usage, installation and proper care as outlined by us.

RETURNS

An RMA (Returned Merchandize Authorization) must be obtained from Ultra Faucets before returning any merchandize. An original invoice number and ship date is required to obtain a RMA. Goods returned without a RMA number on the shipping carton will be refused. Returned goods other than defects will be subject to a 25% restocking charge. No RMA's may be requested after 30 days of shipment. All authorized returns must be accompanied by a copy of the original completed Ultra Faucets form. Merchandize must be resalable and in the original box. Credit will not be issued on improperly packaged goods, regardless of the reason for return.