

LTWFITTING® LIMITED WARRANTY

WARRANTY COVER

Subject to conditions outlined in this statement, LTW GLOBAL INC. warrants to the owners of applicable real property in the United States that LTWFITTING products, when used and installed in accordance with the requirements set forth below, to be free from defects in material and workmanship for the applicable Warranty Period. This Limited Warranty is in effect for installations made after March 15, 2019 and is applicable to product installed in the country it was purchased.

Proof of purchase is required to confirm the warranty period. If there is no proof of purchase, the warranty period shall be the default production date of manufacture for each product.

THE CONDITIONS OF THIS WARRANTY

1、 All products must be installed in accordance with all then applicable codes, good plumbing practice, in accordance with any local, state, provincial or federal requirements, and installed in a potable water or radiant heating application unless a non-potable water service is specifically described in published pertinent product literature.

2、 The installation contractor must install the product using construction techniques consistent with the applicable regulations at the time and shall use the product within the design parameters specified in any installation guidelines and technical instructions for the applicable system.

3、 Products must at all times be used in a manner consistent with their intended use and be used in installations and environments acceptable to their material and design specifications. Products must not be installed in a system that may operate at temperatures or at pressures that exceed the approved ratings.

4、 Without limiting the foregoing, this Limited Warranty does not apply if the product failure or resulting damage is caused by:

(a) evidence of tampering, mishandling, neglect, accidental damage, freeze damage (Eg. Failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty)

(b) exposure to harmful, unauthorized, or unanticipated chemicals or substances or corrosive water conditions;

(c) exposure to ultraviolet light;

(d) faulty installation including failure to follow proper burial instructions;

(e) damage from faulty operating conditions;

(f) components not manufactured or sold by LTWFITTING®;

(g) acts of nature such as earthquakes, fire, flood or lightning.

5、 Although LTW GLOBAL INC. provides a plumbing system to facilitate a complete installation, other manufacturers pipe and/or fittings may be installed in any given installation provided manufacturing of the pipe and/or fittings demonstrates compliance with the applicable ASTM/CSA standards, and the product has been certified by a recognized third-party testing agency. The LTW GLOBAL INC. product in the given installation will continue to be covered under this Limited Warranty although limits on Warranty Period may apply. LTW GLOBAL INC. will be responsible only for proven defects in material or workmanship in LTW GLOBAL INC. products. Problems in products manufactured by another company should be reported to that manufacturer.

HOW TO GET SERVICE

In order to be eligible for service under this Limited Warranty, you must return the defective product to the original place of purchase within 30 days after detection of alleged failure or defect occurring within applicable warranty period (with shipping charges prepaid). You also must include the model number of the product, the original date of purchase, proof of purchase and the nature of the problem. Products returned without shipping charges prepaid will be refused. For questions or inquiries, call 1-509- 2029371.

THE SOLE AND EXCLUSIVE REMEDY

After inspection, if we find that a product covered by this limited warranty has failed due to a defect in material or workmanship during the specified warranty period, we will provide a service of unconditional replacement during normal working hours and through a place of business as determined by LTW GLOBAL INC. This is the only remedy that constitutes any defective product.

THE LIMITED WARRANTY DOESN' T COVER

LTW GLOBAL INC. shall not be responsible for any incidental special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product.

HOW TO APPLY STATE LAW

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the duration of implied warranties in certain types of transactions, so the above limitations may not apply to you. This Limited Warranty gives you the specific legal rights, and you may have other rights that vary from State to State. You should consult applicable State laws to determine your rights.

Additional Product Specific Warranty Information

Product CATEGORY	WARRANTY PERIOD (FROM COMMENCEMENT DATE)	Conditions
LTWFITTING® PEX Barb Fittings	Five (5) Years	Shall be used on: PEX – ASTM F876/CSA B137.5 Copper Crimp Rings – ASTM F1807 Stainless Steel Clamp Rings – ASTM F2098
LTWFITTING® Brass Pipe Fittings	Five (5) Years	Shall be installed per installation instructions.
LTWFITTING® Brass Compression Fittings	Three (3) Years	Shall be installed per installation instructions.
LTWFITTING® Brass Hose Barb Fittings	Five (5) Years	Shall be installed per installation instructions.
LTWFITTING® Brass Flare Tube Fittings	Five (5) Years	Shall be installed per installation instructions.
LTWFITTING® Brass Garden Hose Fittings	Five (5) Years	Shall be installed per installation instructions.
LTWFITTING® Stainless Steel hose barb Fittings	Five (5) Years	Shall be installed per installation instructions.
LTWFITTING® Stainless Steel Pipe Fittings	Five (5) Years	Shall be installed per installation instructions.