

Wells Sinkware One Year Limited Warranty

Wells Sinkware (Wells) warrants to the original owner of a Wells or Wentworth by Wells brand of china lavatory sink, glass vessel sink, or sink accessory to be free of all manufacturing and material defects and that if it fails due to such defects under normal residential use for one (1) year after installation or use, Wells will repair or replace such product at its option. Wells reserves the right to inspect product in question and its installation prior to the replacement or repair.

This warranty does not cover product failure or damage caused by (1) handling and/or improper installation (see Wells Sinkware Installation Guide); (2) modification of the product; (3) commercial use; (4) improper cleaning or maintenance, use of aggressive/corrosive chemicals such as photographic solutions, industrial acids, etc. (see A Wells Guide to Care and Cleaning of Stainless Steel Sinks); and (5) negligence, misuse, abuse, and environmental factors. This warranty also does not cover (6) normal wear including dents and scratches; (7) shipping costs, labor costs, or any other expenses related to the warranty service; and (8) obsolete, discontinued or display products.

Wells is not liable under this warranty for loss of this sink or other incidental, special or consequential costs, expenses or damages, including but not limited to, that resulting from removing and replacing this sinks prior and subsequent to the warranty service. No additional warranties, expressed or implied, are given including but not limited to that of merchantability or fitness for any particular purposes. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

To file a warranty claim, write to: Wells Sinkware Corp. Attn: Customer Service, PO Box 166137, Chicago, IL 60616 and include the following: (a) Date of purchase and installation; (b) Proof of Purchase (copy of original dated invoice); (c) Description of nature of defect; and (d) Model number, description of model and photograph(s) of the defect if possible.