

## RIGID CORE LUXURY VINYL TILE FLOORING 23.82" x 23.82" INSTALLATION INSTRUCTIONS

**Product Description** 

8.5mm x 23.82" x 23.82" (8.5mm x 608.6mm x 608.6mm) **Grade Levels** 

Above Grade / On Grade / Below Grade

**Installation Method** 

Floating - 2-Sided Drop and Lock

## **KEY INSTALLATION CONSIDERATIONS**

LifeProof™ is intended for interior use only and is suitable for above grade, on grade, and below grade applications. DO NOT install in any outside areas, sunrooms/solariums, saunas, seasonal porches, camping trailers, boats, RVs, 3-season rooms, lanais, rooms that are prone to flooding, or rooms or homes that are not temperature-controlled.

LifeProof™ is a floating floor and should be allowed to expand and contract freely. It must not be glued, nailed, or fastened to the subfloor in any way. Permanent cabinets, vanities, islands and similar items should be installed first. Then, install LifeProof™ around them, leaving the proper expansion gap. LifeProof™ can be installed under vanities with legs. LifeProof™ can be installed under toilets; leave proper expansion space around flange and use a premium waterproof 100% silicone caulk. Do not anchor toilet through the material.

LifeProof™ is a waterproof floating floor, but it should not be used to seal an existing floor from moisture. It cannot inhibit the growth of mold or prevent structural problems associated with, or caused by flooding, excessive moisture, alkalis in the subfloor, or conditions arising from hydrostatic pressure. Regardless of location, always remove standing water, urine and other liquids promptly. Job site moisture issues should be addressed and corrected prior to installation. Fill expansion spaces around potential wet areas only with premium waterproof 100% silicone caulk.

Long-term exposure to direct sunlight can potentially damage LifeProof™, causing it to discolor, fade, or buckle. Protect LifeProof™ from exposure to direct sunlight via the use of window-treatments or UV-tinting on windows.

If the flooring is to be installed by a third party, then it is suggested that the homeowner be present during the installation for consultation/direction. The owner and installer should discuss installation and layout to maximize satisfaction. If this is not possible, consultation should occur prior to installation. The owner/installer assumes all responsibility for quality of completed installation.

## **Tools for Installation:**

Utility KnifeStraight EdgeMeasuring Tape¼" (6mm) SpacersPencilsEye ProtectionSoft-Faced HammerBroom

Felt or Nylon Pads

Optional: Profiled Tapping Block, Jig Saw, Table Saw, Miter Saw, Circular Saw, Hole Saw, Moisture Meter (wood, concrete, or both)\*

Overage Allowances	Order 15% more flooring than square footage to account for cuttings and waste	
Subfloor Flatness Tolerances	3/16" in 10ft., Slope not more than 1" per 6 ft. (4.76mm in 3m, Slope not more than 25mm per 1.8m) No abrupt height differences. High spots should be sanded or ground down and low areas should be filled	
Vapor Barrier (6 mil polyfilm)	Not Required	
Should Underlayment (pad) be used?	No - LifeProof™ includes a pre-attached sound- mitigating pad. Do not use any additional sound suppression underlayment or padding, as doing so will void the LifeProof™ Limited Warranty	
Acclimation Requirements	Residential - Not Required Light Commercial - 48 Hours	
Transition Requirements	Required when installing LifeProof™ in a room or area that is larger than 100 lineal ft. (30.5m) in any direction	
Installation On Stairs or Vertical Surfaces (walls)	Voids Warranty	
Installation Over Existing Ceramic Tile Floors	Filling Grout Lines Not Required (Follow Subfloor Flatness Tolerances)	
Glue Down Installation	Voids Warranty	
Subfloor RH/MVER Recommendations	85% Relative Humidity / 8 lbs. MVER (Moisture Vapor Emission Rating	
Radiant Heat	Approved - See page 3	
3-Season/Non- Climate Controlled Environments	Voids Warranty	
Expansion Gap Requirements	1/4" (6mm) around perimeter walls & heavy fixed objects such as cabinetry or baths	
Required Interior Environmental Conditions	50°F-100°F (10°C-38°C) 40%-60% Relative Humidity	
Definition of "Waterproof"	Structural integrity of LifeProof™ flooring will not degrade due to contact with moisture/water	

 $<sup>\</sup>ensuremath{^{*}\text{Tools}}$  may be available for rent at The Home Depot.



## PRE-INSTALLATION BASICS

Please contact our Customer Service Department at (866) 843-8453 if you have any questions or concerns regarding the installation and/or care & maintenance of LifeProof™ flooring, so as to ensure that you do not engage in any actions that might void the LifeProof™ Limited Warranty.

The installation of LifeProof™ vinyl tile flooring does not generally require acclimation in residential applications if the product is stored properly. If the product is subject to extreme hot or cold temperatures prior to installation, allow the product to acclimate to room temperature. The room of installation must be between 50°F & 100°F (10°C & 38°C). The HVAC system **must** be on and functional before, during and after installation.

Product should be stored horizontally in a dry area away from direct sunlight. Do not leave next to heating or cooling ducts. All work involving water must be completed well in advance of the installation of LifeProof™. Do not store flooring in uncontrolled environmental conditions. For example, garages and exterior patios are not acceptable areas to store flooring. Flooring stored on a concrete slab should be elevated at least 4" (10.2cm) to allow air circulation under cartons. Ensure that all trades have been completed, including; drywall, plasterwork, plumbing, painting, etc.

Locate the run number on the end of each carton and verify that all of the material for your job is from the same run. Minor shade variations within the same run number contribute to the natural look of LifeProof™. To minimize noticeable shade variation, avoid installing material from different runs across large expanses. The run number is the eight-digit number separated by decimal points beginning with the two-digit day, then the two-digit month, and finally the four-digit year.

## Run Number 10.05.2017 Day.Month.Year

Randomly pull tiles from three different cartons to ensure good color and shade mixture. Carefully inspect each tile for visual defects prior to installation. Do not install damaged tiles.

#### **Safety and Health Precautions**

Power tools can be dangerous. Operate in strict accordance with manufacturer's operating instructions and safety precautions. Unsafe and improper use can cause serious injuries. Avoid inhalation and exposure to airborne particles by wearing personal protective equipment, including: NIOSH or OSHA approved dust masks, safety goggles and work gloves.

## JOB SITE EVALUATION

Prior to installation, the homeowner or installer must ensure that job site conditions (including subfloor/substrate, ambient temperature and relative humidity) will not negatively affect the floor. The manufacturer is not responsible for damages associated with improper installation or poor site conditions.

#### Moisture

Test all concrete subfloors for moisture content and document the results. Visual checks are not reliable. Moisture must still be checked even though LifeProof™ vinyl tile flooring is waterproof in order to protect surrounding structure.

Perform tests at locations around exterior doorways, near walls containing plumbing, near foundation walls and in the center of the room.

Moisture requirements vary by subfloor; please see the following details that correspond to the appropriate subfloor.

#### **Crawl Spaces**

Concrete slab or ground must be dry. Ensure that crawl spaces have open vents year-round to ensure proper air circulation and prevent moisture build-up. The ground in the crawl spaces must be completely covered using 6 mil polyethylene. Crawl space clearance between the earth and underside of joists should be no less than 18" (45.7cm) and the perimeter vent area should be equal to 1.5% of the total square footage of the crawl space or as mandated by code.

## APPROVED SUBFLOORS

Concrete, Plywood, OSB, Particleboard, Chipboard, Hardwood (Solid, Engineered, Parquet), Tile (Ceramic, Terrazzo, Stone, Asbestos, Peel and Stick), Non-Cushion Sheet Vinyl, Metal, VCT, DRIcore

All subfloor requirements noted below must be met prior to the installation of LifeProof $^{\bowtie}$  vinyl tile flooring.

## **GENERAL REQUIREMENTS (ALL SUBFLOORS)**

- Must be level to within ¾<sub>6</sub>" in a 10ft. (4.76mm in a 3m) span; no bumps or low spots. Subfloors should not slope more than 1" per 6ft. (25mm per 1.8m).
- Must be clean: no construction debris, soil, mud or any other objects on or adhering to the floor; if necessary, scrape and sweep away before the installation; no protrusions of nails, debris, or metals should remain.
- Must be free from moisture-related conditions that can damage the installed flooring.
- Be structurally sound without deflection.

### **CONCRETE SUBFLOORS**

- High spots can be removed by grinding; depressions can be filled with patching compound formulated for use in floor installation.
- Cure for at least 90 days (applies to newly-laid concrete slabs).
- Can be either sealed or unsealed.
- Between 7 and 9 alkalinity when performing pH test (ASTM F710).
- Moisture content should meet one of the following criteria:
  - 4% max. when tested using Tramex Concrete Moisture Encounter.
  - Less than 8 pounds per 1000 sq. ft. per 24 hours MVER (Moisture Vapor Emission Rating) when using Calcium Chloride test (ASTM F1869).
  - 85% max. when performing Relative Humidity Testing (ASTM F2170).

## WOOD (PLYWOOD, OSB, PARTICLEBOARD, CHIPBOARD, SOLID HARDWOOD, LUAN) SUBFLOORS

- Wood subfloors must be A.P.A approved with a minimum grade of "BB" or "CC". For reference, A.P.A. is the acronym for an organization originally known as the "American Plywood Association", and that is now known as "The Engineered Wood Association".
- Perform moisture tests using a reliable moisture meter in multiple locations. Moisture readings should never exceed 14% for plywood, OSB, particleboard, chipboard, and solid hardwood subfloors. If moisture readings exceed 14%, it should be corrected at the job site before installing LifeProof™ vinyl tile flooring.

### TILE, TERRAZZO, ASBESTOS TILE, RESILIENT TILE, NON-CUSHION SHEET VINYL, AND METAL SUBFLOORS

- Existing floors must be firmly attached to the structural floor.
- Fill in grout lines larger than ¼" (6mm) on ceramic tiles, terrazzo, quarry tiles, and similar floors with a cementitous leveling and patching compound.
- Install over one layer of vinyl only.



## APPROVED SUBFLOORS cont.

## **IN-FLOOR RADIANT HEAT**

This product can be installed over radiant heat concrete subfloors. Consult with the radiant heat system manufacturer to ensure that the system is compatible with vinyl flooring.

- · Electric and hydro systems are acceptable.
- In-floor radiant components must be a minimum of ½" (13mm) below flooring.
- Floor surface temperature should never exceed 85°F (29°C).
- Heating system should be operational for at least two weeks prior to installation to calibrate temperature settings.
- Flooring cannot be laid directly over radiant heating mats.

## NON-APPROVED SUBFLOORS

- Carpeting/Carpet Pad
- Floating Floors
- Parquet Over Concrete
- Eng. Hardwood Over Concrete
- Hardwood Over Concrete
- Cushioned Vinyl Flooring
- Laminate
- Cork
- Sleeper Substrates
- Rubber

Remove the floors noted above and remove old adhesive before installing LifeProof™ vinyl tile flooring.

CAUTION: If you contemplate the removal of a resilient floor covering structure that contains (or is presumed to contain) asbestos, you must review and comply with all applicable regulations. Do not sand, dry sweep, dry scrape, drill, saw, bead blast, or mechanically chip or pulverize existing resilient flooring, backing, lining felt, asphalt "cutback" adhesive, or other adhesive. These products may contain asbestos fibers and/or crystalline silica. Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of bodily harm. Unless positively certain that the product is a non-asbestos containing material, you must presume it contains asbestos. See "Recommended Work Practices for Removal of Resilient Floor Coverings" (rfci.com) for detailed information and instructions on removing all resilient covering structures.

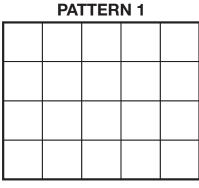
# HELPFUL POINTERS & PREPARING FOR INSTALLATION

- Work area should be well lit. Proper visibility ensures that color is consistent and that visually defective tiles are detected and removed. Subfloor must be clean and free of debris.
- Undercut door jambs and casings using a handsaw laid flat on a piece of scrap flooring. Never undercut metal door casings.
- Make sure the profiled edge of the tapping block is secure and flat against the tile before lightly tapping in place with soft-faced hammer. Never use the tapping block (by itself) to hit against the edge of the tiles.
- Carefully remove the existing base, shoe molding or thresholds.
   They can be reused to cover the ¼" (6mm) expansion gap around the edge of the room.

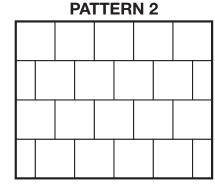
## **AVAILABLE MOLDINGS**

Select moldings and transitions are available in Home Depot stores. All coordinated moldings and transitions are available via special order or via homedepot.com. Follow molding installation instructions for proper installation.

Tile can be be installed in a brick pattern, where the joints are staggered, or in a 4 corner point-to-point installation.



4 Corner



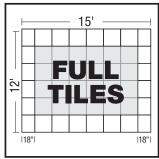
**Brick** 



## INSTALLATION

#### **ROOM LAYOUT**

First, lay a row of loose tiles (i.e. without securing them to each other) to determine if you need to adjust the width of the first tile to avoid a piece less than 8" on the opposite wall from where you started. Alternatively, measure the length of the room and divide by the length of 1 tile, 23.82" (608.6mm). If the remainder is less than 8", calculate 1/2 the remainder and trim this amount off the first tile.

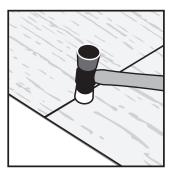


Then, lay a row of loose tiles in the opposite direction. Follow the same instructions to determine if you need to also adjust the length of your first tile.

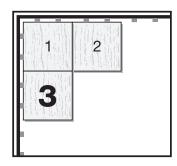
Note: To cut a tile, simply measure and mark the tile. Then, use a straight edge and utility knife to score and snap. You will also need to back-cut the under pad on the bottom of the plank. If you have difficulty using this method, you can use a jig saw, circular saw or miter saw.

## **INSTALLATION USING 4 CORNER METHOD (cont.)**

3 Using a soft-faced hammer, tap down on tile #2 to lock into place. Tap from one end to the other. Run your hand over the top of the tile to make sure tiles are flush with each other. Tap down any high spots.

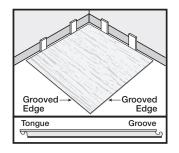


4 Install tile #3 in the second row. Using the same method described in Step 2. Make sure tile is aligned perfectly with the tile in row 1. Once the tile is properly aligned tap down joints to lock into place.



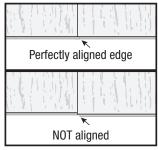
#### **INSTALLATION USING THE 4 CORNER METHOD**

Find your starting wall and set 1/4" (6 mm) spacers. Start in the left hand corner and work left to right with the "groove" edge facing to the right and away from the starting wall. Image shown is a full tile installation. Your installation may require cutting tiles in your first row.



Install second tile to the right of the first tile. Lay the tongue of tile #2 on top of the groove of tile #1. Use another tile or a straight edge as your guide to line up tiles 1 and 2 perfectly. This is essential for proper installation.

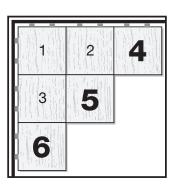


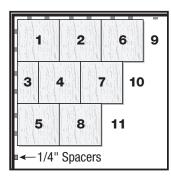


5 Install tile #4 in the first row, then tile #5 in second row, then tile # 6 in third row. This method of installation is called the "four corner method". This ensures the 4 corners align perfectly.

Install the remainder of rows. Continue to follow the four corner method for the remainder of the installation.

Note: If you need to remove a tile for whatever reason during installation. Slowly and gently tap down on the tile with the groove while lifting the tile with the tongue at the same time, being careful not to damage the tongue or groove.



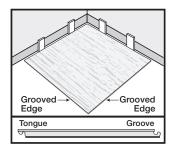




## INSTALLATION

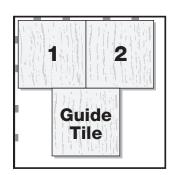
#### INSTALLATION USING THE BRICK METHOD

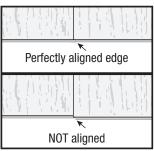
Installation should start in a corner (left hand) and proceed from the wall with the tongue facing the wall. Allow a minimum gap of ½" (6 mm) for subfloor movement or product expansion, which should be covered by molding. Set ½" spacers to create the required expansion space.



Lay the first row in a straight line and interlock the joints by inserting each tongue into the groove of the adjoining tile. Install each sequential tile on the joint and be sure to line up evenly. Use a soft faced hammer to tap down on the joints of the tiles to ensure a tight fit. This is crucial for a good installation.

**Note:** Stagger the rows so that the joints are not aligned in a straight, uniform manner.

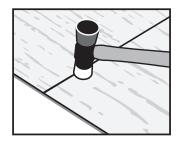




Start the second row with the tile cut half the length, or for desired pattern; measure and mark the tile. Then, use a straight edge and utility knife or shears to score and snap the tile.

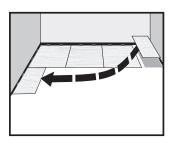


4 Attach the first tile of Row 2 by connecting the tongue to the groove side of the first row. Maintain your ¼". expansion gap. Then, attach the second tile by connecting it to the joints of the first tile. Then, drop and lock. To ensure a tight fit, use a tapping block and soft faced hammer on the joints, then, tap down on top of the tile at the joints.



## **INSTALLATION USING THE BRICK METHOD (cont.)**

3 When cutting a tile to start a row, you will need to cut off the end with the tongue. The remaining piece can then be used on the opposite side of the room, at the end of that row (if layout permits).



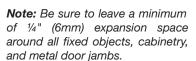
### **INSTALLING THE LAST ROW (used for both methods)**

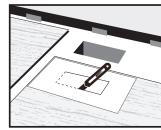
Most often the entire length of the last row will need to be cut so that it is narrow enough to fit the remaining space. Cut the first tile of the last row to length (if necessary). Place directly on top of the previously installed row. Then, take another tile and place it against the wall on top of the tile to be cut for width. Mark the tile (length-wise), cut to size. Remember to allow for the ½" (6mm) expansion gap against fixed objects.



#### FITTING AROUND IRREGULARLY SHAPED OBJECTS

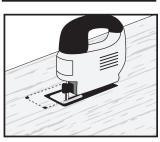
Make a template to fit around pipes or irregular shaped objects. Place the pattern upon the tile and trace. Cut along the trace lines using a utility knife or jig saw, and lay tile. Alternatively, a hole saw can be used when cutting tiles that are to fit around pipes.





## FINISHING THE JOB

Remove spacers. Cover expansion spaces with quarter round or other trim, being sure not to trap or pin down the floor. Nails should go into wall, not the floor.



Fill any expansion spaces around potentially wet areas (such as refrigerators, tubs, etc.) with premium, waterproof 100% silicone caulk.

Remember, the use of coordinating T-Molds is required when installing LifeProof<sup> $^{\text{TM}}$ </sup> in a room or area that is larger than 100 lineal feet (30.5 meters) in any direction, so that the floor is separated into sections that are no larger than 100ft. x 100ft. (30.5 meters x 30.5 meters) per section.

Save and protect any leftover tiles. Do not discard, as they are color-matched (by dye-lot) to your floor. They can be used for replacement in the event you need to replace a tile in the future.



## **CARE & MAINTENANCE**

## DAILY MAINTENANCE

- Regularly sweep, dust, damp mop, or vacuum (without beater bar) your floor to remove any particles that could cause abrasions or scratches to appear on your floor.
- Use a damp mop to remove spots and soil. Use any pH neutral floor cleaner.
- · For lightly soiled areas, clean with distilled water.
- When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth will remove residual streak-marks and spots.
- Avoid spills of acidic products (juice, soft drinks, wine, etc.) on the floor. Clean spots immediately.
- Promptly remove any standing water, pet urine or other liquids.
- · Avoid spills of paints, dyes, or harsh chemicals.
  - DO NOT use a steam cleaner.
  - **DO NOT** vacuum with a beater bar or power rotary brush head.
  - DO NOT use any cleaning agents containing wax, oil or polish.
     Leftover residue will form a dull film.
  - DO NOT use steel wool or scouring pad, as they will scratch the floor.
  - DO NOT use any dust cleaners, as they may cause your floor to become slick or damage the finish.
  - DO NOT use vinegar.
  - DO NOT use any All-Purpose or Multi-Purpose cleaners.
  - DO NOT use wet sweeper pads. Dry sweeper pads can be used.

#### FLOOR REPAIR

- Use a melamine pad to remove scuffs.
- Deep scratches may require the replacement of tiles. A tile replacement video is available on YouTube.

#### PREVENTATIVE MAINTENANCE

- Protect your floor when using a dolly to move furniture or appliances.
   Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- Use flat floor protectors (nylon or felt) on all furniture legs. Periodically clean protectors to remove grit that may become embedded and cause scratching.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Use protective mats beneath rolling chairs and keep furniture casters clean.
- Use NON-RUBBER backed mats that are labeled "colorfast" by the manufacturer. Non-staining, vinyl-backed mats or woven rugs should be used at all entrances to avoid discoloration from asphalt driveways and to prevent dirt and grit from being tracked onto your floor. Rubber and latex-backed mats use a chemical (antioxidant) to keep the backing from becoming brittle; it is this chemical that can permanently stain your floor.
- We recommend the use of a hard surface (non-studded), non-rubber chair mat to protect your floor from office chairs with casters. Light, rolling furniture should be outfitted with broad-surface, non-staining casters that have been engineered for hard surface floors. Such casters should be a minimum of 1" (2.5cm) wide and at least 2" (5.1cm) in diameter.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.



## WARRANTY

#### **PRODUCTS & COVERAGE**

Warranty Registration is available online at warranty.halsteadintl.com. Halstead New England warrants that its LifeProof™ flooring will be free from manufacturing defects and, under normal use and maintenance, will not wear, fade or stain resulting in loss of original pattern and color, and the structural integrity of the flooring itself will not be materially damaged by water exposure, for a specified length of time from the date of purchase as set forth in the Warranty Coverage chart on the right. This Limited Warranty only applies provided the flooring covered by this warranty is installed and maintained according to the LifeProof™ Installation Instructions.

#### PRE-INSTALLATION

Halstead New England warrants that its flooring is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Halstead New England will not be responsible for any claim for flooring installed with visual defects.

#### INSTALLATION

This Limited Warranty covers materials only, provided that such flooring is installed according to the LifeProof<sup>TM</sup> Installation Instructions. These Instructions are revised periodically and floors must be installed according to the current Instructions at the time of installation. Please check homedepot. com for the current LifeProof<sup>TM</sup> Installation Instructions.

#### REPLACEMENT/REPAIRS

Halstead New England reserves the right to repair any flooring and/or to use its own source to obtain an installer for replacement flooring. If Halstead New England repairs or replaces any flooring as a result of a warranty claim, you will be required to clear, at your own expense, any items placed over the affected areas subsequent to the original installation. In the event that Halstead New England repairs or replaces any flooring covered under this Limited Warranty, this Limited Warranty shall remain in effect with respect to such flooring for a period limited to the remaining eligible duration of the original Limited Warranty.

#### **TERMS FOR WARRANTY**

If a defect covered by this Limited Warranty is found within the warranty period and reported to Halstead New England, then Halstead New England will supply new flooring material of similar color, pattern and quality to replace the defective area.

In case of questions regarding the terms of this Limited Warranty, contact Halstead New England Customer Service at (866) 843-8453. Halstead New England reserves the right to inspect any flooring, request samples, secure photographs or any other information that may be required to ascertain the nature of any claim under this Limited Warranty.

#### **EXCLUSIONS**

The following are not covered by this Limited Warranty:

- Dissatisfaction or damage due to improper installation or maintenance, including use of improper cleaning solutions or finishes, unevenness or irregularities. Refer to the LifeProof™ Installation Instructions for more details.
- Damage caused by fire, burns, abuse, flooding, spills, scratches, abrasive scouring pads, scuffing, staining, construction or installation.
- Damage caused by vacuum cleaner beater bar, indentations or damage caused by spiked heeled shoes, improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects.
- Changes in color or sheen from exposure to sunlight or due to use of rubber-backed mats.
- Exterior applications.
- Loss of gloss
- Minor shading, color or texture differences between samples or printed color photographs or illustrations and delivered product.
- Flooring sold as irregulars or trial grade materials or "as is".

WARRANTY COVERAGE	Manufacturing Defect, Wear, Fade, Stain, and Water Damage*	
WEAR LAYER	RESIDENTIAL	COMMERCIAL
21.7mil (0.55mm)	Limited Lifetime	10 Years Light**
12mil (0.3mm)	Limited Lifetime	10 Years Light**
6mil (0.15mm)	Limited Lifetime	5 Years Light**

#### \*DEFINITIONS / TO BE COVERED:

**Wear:** must be through the wear layer to the degree that the printed pattern is affected or altered.

**Fade:** must be to the degree that the floor is permanently discolored.

**Stain:** must be from normal household cleaning agents, chemicals or routine care & maintenance.

Water Damage: covers structural-integrity damage to the flooring itself after water exposure in standard conditions (does not cover flooding).

- \*\*Light Commercial: refers to environments such as private offices, common areas in multi-unit dwellings, reception areas and public buildings or businesses which are not subject to frequent and harsh traffic nor the use of heavy machinery.
- This flooring should not be used to seal an existing floor from moisture, it is a floating floor which is waterproof, but this flooring cannot prevent problems associated with or caused by flooding, excessive moisture or alkalis in the subfloor or conditions arising from hydrostatic pressure.
- Ultra-Fresh® has been added to the flooring surface and underlayment
  to help protect the flooring article by inhibiting the growth of odor and
  stain-causing mold and mildew. This protection does not extend to
  surrounding surfaces.
- Only installation techniques described in the LifeProof<sup>™</sup> Installation Instructions are warranted. Halstead New England does not warrant LifeProof<sup>™</sup> installations involving custom cutting, such as 45-degree mitered corners and serpentine edges. Halstead New England does not warrant LifeProof<sup>™</sup> installations in which the flooring is adhered (glued or nailed) to the subfloor, as LifeProof<sup>™</sup> is a floating floor.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or re-installation of the affected material, and any other incidental or consequential damages.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitations and exclusions may not apply. Your Limited Warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state and province to province.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from The Home Depot®. Halstead New England requires a valid proof of purchase in the form of sales receipt, invoice, or statement, which shows the date, product and location purchased. *Original receipts are prone to fading over time. We suggest that you make a photocopy or scan your receipt for future warranty purposes.* 

#### WARRANTY OWNER

This Limited Warranty applies only to the original purchaser and the original installation site and is not transferable and, with respect to the residential warranty, applies only to a resident homeowner.

Claims under this Limited Warranty must be made to the following address:

LifeProof™ Warranty Department Halstead New England 119 Thomas Street Calhoun, GA 30701

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