

Limited Warranty

TREKSHOPS LLC provides a 30-Day Return Window (see Return of Non-Defective Products below) and the following limited warranty. This limited warranty extends only to the original purchaser.

Please note that any warranty services or questions must be accompanied by the order number from the transaction through which the warranted product was purchased. The order number serves as your warranty number and must be retained.

TREKSHOPS LLC will offer no warranty service without this number.

TREKSHOPS LLC warrants this product and its parts against defects in materials or workmanship for ONE YEAR from the original ship date. During this period, TREKSHOPS LLC will repair or replace defective parts with new or reconditioned parts at TREKSHOPS LLC option, without charge to you.

Shipping fees incurred from returns for under-warranty service in the first 30-days will be paid by TREKSHOPS LLC. All shipping fees both to and from TREKSHOPS LLC following this 30-day period must be paid by the customer. All returns, both during and following the 30-day period, must be affected via the Procedures for Obtaining Warranty Service described below.

TREKSHOPS LLC makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this Marquee Light other than as set forth below.

Except as provided below, TREKSHOPS LLC is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the Marquee Light. Under no circumstances shall TREKSHOPS LLC be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the Marquee Light.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Warranty Conditions

The above Limited Warranty is subject to the following conditions:

1. This warranty extends only to products distributed and/or sold by TREKSHOPS LLC. It is effective only if the products are purchased and operated in the USA and/or Canada. (Within the USA including US 48 States, Alaska and Hawaii.)
2. This warranty covers only normal use of the Marquee light. TREKSHOPS LLC shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized TREKSHOPS LLC representative; (iv) damages incurred through irresponsible use.
3. You must retain your bill of sale or other proof of purchase to receive warranty service.
4. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.
5. This warranty does not cover any third party related problems.
6. TREKSHOPS LLC makes no warranty either expressed or implied regarding third-party (non-TREKSHOPS LLC) components.
7. Thirty-day Return Window does not include light bulbs of any kind.

Procedures for Obtaining Warranty Service

RMA (Returning Merchandise Authorization) Policy:

If repairs are required, the customer must obtain a RMA number and provide proof of purchase. RMA and services are rendered by TREKSHOPS LLC only. Any shipping costs after 30 days (starting from the original date of purchase) on any item returned for repair is the customers' responsibility. All returned parts must have a RMA number written clearly on the outside of the package along with a letter detailing the problems and a copy of the original proof of purchase. No COD packages will be accepted. No package will be accepted without a RMA number written on the outside of the package. RMA numbers are only valid for 30 days from the date of issue.

Should you have any problems with your Marquee Light, please follow these procedures to obtain the service:

1. If the Marquee Light must be repaired, a RMA number (Return Merchandise Authorization Number) will be issued for shipment to our repair department. Please follow the instructions given by TREKSHOPS LLC technical support staff to ship your Marquee Light. TREKSHOPS LLC will not accept any shipments without a RMA number.

2. Pack the Marquee Light in its original box or a well-protected box, as outlined in the Return Shipping Instructions. TREKSHOPS LLC will not be responsible for shipping damage/loss of any product outside the original 30-day TREKSHOPS LLC-paid service period. It is very important that you write the RMA number clearly on the outside of the package. Ship the Marquee Light with a copy of your bill of sale or other proof of purchase, your name, address, phone number, description of the problem(s), and the RMA number you have obtained to:

TREKSHOPS LLC Warranty Service Center

RMA# _____

945 Progress Road, Unit 2, Ellijay, GA 30540

3. Upon receiving the Marquee Light, TREKSHOPS LLC will repair or replace it (at TREKSHOPS LLC discretion) and will ship it back to you within 2 weeks (dependent on parts availability) via UPS.

4. TREKSHOPS LLC will pay for shipping to and from the customer only within the first thirty days following the original product ship date. Following this 30-day period all shipping fees both for under warranty and post warranty repairs are the sole responsibility of the customer. The customer also assumes full liability for losses or damages resulting from shipping as well as all responsibility to pursue remuneration for such issues with their selected carrier.

After One-Year Warranty – Post Warranty Repair

For post warranty repair, the procedure is the same as outlined above for RMA and shipping. However, you are responsible for shipping charges both ways, current labor (\$75 per hour if not under warranty), and the current price of part(s) used in repair.

WARRANTY EXCLUSIONS

TREKSHOPS LLC is not responsible for any loss of work (“down time”) caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. TREKSHOPS LLC has the option of voiding the warranty if any one other than an TREKSHOPS LLC technician attempts to service the product. TREKSHOPS LLC will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges. Under no circumstances will TREKSHOPS LLC be responsible for any refund or remuneration exceeding the

original purchase price of the product less any shipping fees. TREKSHOPS LLC will not be held responsible for typographical errors on sales receipts, repair tickets, or on our website. TREKSHOPS LLC makes every effort to make sure all information on our website is correct.