



Forest City Models and Patterns Limited
157 Gerald Parkway
Thorndale, ON N0M 2P0 Canada
P: 519-858-5795 F: 519-858-9196 csr@fcmonline.com

Our Brands



Thank you for purchasing our product.

Replacement Warranty Notice

Forest City Models and Patterns Limited warrants this item for a period of 1 year against defects in materials and manufacturing. When used under standard and proper usage according to the information found in the item booklet we will replace any broken piece(s) directly from our Canadian factory.

The warranty is valid from the date of purchase.

No submission is required to activate the warranty but you will be required to show a proof of purchase so please keep your paper receipt, e-commerce receipt, or email shipment notification.

If you need to make a warranty claim please send a copy or photo of your receipt and the required information below to our Customer Service Rep at:

csr@fcmonline.com

Product Model Number / Name: _____

Required Parts: _____

Date of Purchase: _____ Where Purchased: _____

Order Number (if applicable): _____

Name: _____

Shipping Address (no PO boxes): _____

Email Address: _____

Phone Number: _____