

WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Each product of ours undergoes strict quality control testing to ensure years of enjoyment. Novatto offers a warranty for defects in workmanship and/or materials when the product was purchased through an authorized Novatto dealer. Novatto's sinks, faucets, drains, mounting rings, and pedestals are backed by Novatto's Lifetime Limited warranty. Novatto warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), these sinks, faucets, drains, mounting rings, and pedestals will be free from defects in material and workmanship. All other purchasers including purchasers for industrial, commercial and business use are excluded from this warranty. Warranties are not transferable, between homes or owners and are only applicable to residential use.

Under no circumstance will Novatto be held responsible for any damage as a result during or after product installation. We will not be responsible for any labor or installation charges, freight cost, lost profit or any other expenses associated with a defective product. Novatto's only responsibility is the replacement, exchange, or repair of a defective product. Novatto will not be responsible for product failures due to lack of maintenance. We will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. Please read the care and maintenance documentation to determine the limits of proper use.

If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto Inc, Attn.: Product Support, 3533 E. Corona Ave., Phoenix, AZ 85048, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include the original sales receipt. For other information, or to obtain the name and address of the service and repair facility nearest you, email: support@novattoinc.com.

Novatto makes no implication that our products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

Get the most out of your Novatto product by registering!

By registering, you verify the Novatto product's warranty. Plus you will receive helpful tips, learn of special events and much more!

Need more help?

Feel free to contact our technical support anytime at 844.404.4242 or email us at: productsupport@novattoinc.com. More information is also available at: www.NovattoInc.com.