Limited Warranty Policy



SereneLife

Get a Free 3 Month Warranty Extension!

Here at Sound Around, we take your feedback very seriously. Customer satisfaction is a top priority and we continually strive to provide the best service we can. We offer a free three month warranty extension, in addition to the existing manufacturer's warranty, for all customers who provide a product review of their newly purchased unit. To activate your three month warranty extension visit us online: Register, Login and Post your Review. Describe the experience using your new Pyle product, whether good or bad, and share it with us!

To Participate:

1. Write a Customer Review

If you purchased the product online, you can post the product review via online retailer sites like Amazon, Walmart, Sears, etc.

2. Post your Review

Visit www.*PyleUSA*.com and navigate to: 'Connect' > 'Product Registration' Then copy and paste the web address link of your review, and submit.

*It's never too late to leave a review, visit us and leave your feedback!

We fully support this product with warranty repair or replacement service under a one-year manufacturer's warranty covering defects in the product's material or workmanship. If your product is found to have a defect you can request a RMA (Return Merchandise Authorization) request through our website online. This Limited Warranty applies to physical goods, and only for physical goods, purchased from registered retailers of Sound Around USA. This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the warranty period, Pyle USA will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship under normal use and maintenance. This Limited Warranty is non transferable and can only be claimed by the original customer who must provide valid proof of purchase. The warranty period for physical goods purchased from Pyle USA is one year beginning from the date of purchase. A replacement physical good or part assumes the remaining warranty of the original physical good or one year from the date of the replacement or repair -- whichever is longer. Please note Pyle USA will not cover any shipping costs for service or repair. The customer will be asked to provide a specified amount, to cover shipping costs, once the issue is brought to the attention of the technical support team.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, SOUND AROUND USA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION. OR UNDER ANY OTHER LEGAL THEORY.







Activate Your 1 Year Warranty



Why Activate & Register?

Online warranty activation offers numerous benefits! Spend a minute and get:

- · A one year limited Manufaturer's Warranty with PyleUSA
- · Access to product manuals, downloads and FAQs
- · Full customer support, online or by phone

How Do I Activate & Register My Product?

- 1. Visit www.PyleUSA.com
- 2. Sign in (or create an account)
- 3. Navigate to 'Connect' > 'Product Registration'



Need Product Servicing or Repair?

Should your product fall due to factory defect in material or workmanship, your unit will be repaired or replaced at the sole discretion of Sound Around Inc. To begin the product service or repair request process, follow these steps:

- Visit www.PvleUSA.com
- Navigate to 'Connect' > 'Conact Us'
- You will need to file and create a 'Support Ticket'
- Fill in the required information and attach a proof of purchase
- Provide a brief description of the problem and a Pyle support technician will respond to you with further instruction

*Upon warranty validation, you will be instructed to carefully pack and ship your product to:

Sound Around Service Center 1600 63rd Street Brooklyn, NY 11204

This Limited Warranty does not cover any problem that is caused by:

Conditions, malfunction or damage not resulting from defects in material or workmanship Conditions, malfunctions or damage resulting from negligence, improper maintenance or modification Sound Around USA shall assume no risk of loss or damage to the Physical Good while in transit to us.

USED WISELY, YOUR NEW SOUND EQUIPMENT WILL PROVIDE A LIFETIME OF FUN AND ENJOYMENT. A DEFECT IN MANUFACTURING IS ONE THAT THE MANUFACTURER DID NOT DELIBERATELY INTEND AND MAY BE A POSSIBILITY WITH YOUR PURCHASE. OUR OBLIGATION UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE UNIT WHEN IT IS RETURNED TO US PREPAID. THIS WARRANTY WILL BE CONSIDERED VOID IF THE UNIT WAS TAMPERED WITH, IMPROPERLY SERVICED OR SUBJECT TO MISUSE, NEGLECT OR ACCIDENTAL DAMAGE.