

## **WARRANTY**

### **STÖ KTM GAS GRILL LIMITED WARRANTY**

Thank you for purchasing a STÖ KTM brand grill. Below is our limited gas grill product warranty. Before submitting a warranty claim, we suggest you read the Operator's Manual that came with your grill. You may discover an easy and simple solution to your problem. If you cannot find the manual, a replacement can be obtained by calling the number below, or by downloading one from our web site at the address below.

#### **What the Warranty Covers:**

- All Grill Parts and Components: 2 years against manufacturing and material defects

The warranty period begins on the date of purchase. The warranty applies only to grills purchased from an authorized retailer in the U.S. or Canada and extends only to the original purchaser and is not transferable.

Although we encourage you to register your gas grill, you do not need to do so in order to submit a warranty claim. Registering your grill, however, will NOT serve as a substitute for a sales receipt. **We cannot honor any warranty claims without a valid sales receipt which shows date and place of purchase.** If STÖ K approves the claim, you may be required to return any defective part, which STÖ K will repair or replace without charge. If a part is not repairable and no longer available, the part may be replaced with a similar part of equal function. Repair or replacement of parts does not extend the warranty period.

Repair or replacement of parts is your exclusive remedy under this limited warranty.

#### **What the Warranty Doesn't Cover:**

The limited warranty does not cover damage caused by any of the following:

- Failure to assemble, use, or maintain the grill in accordance with the assembly instructions and Operator's Manual or any other misuse or abuse or failure to follow local codes
- Commercial, institutional, apartment complex, or other community use
- Gas cylinders or tanks
- Unauthorized modification or repair of the grill or use of unauthorized parts
- Acts of God such as fire, flood, hurricanes, lightning, wind, and hail
- Flare-up fires or accidents

- Cleaners other than those recommended in the Operator's Manual or exposure to other chemicals either directly or in the atmosphere (do not store your grill near a pool)
- Food loss or incidental, consequential, or special damages
- Scratches, dents, discoloration, surface rust, or other cosmetic issues or damages caused by tools during assembly
- Normal wear and tear
- Any consumable accessories provided with your grill such as grilling tools, brushes, or cleaners
- Postage, pickup, delivery or other transportation costs

- The cost to remove or install any parts or components or other labor charges
- THIS LIMITED WARRANTY IS THE SOLE EXPRESS WARRANTY PROVIDED BY STÖK. EXCEPT TO THE EXTENT PROHIBITED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THE ABOVE WARRANTY. NO RETAILER OR OTHER PARTY HAS ANY AUTHORITY TO CREATE ANY OTHER WARRANTY OR ADD TO OR VARY THIS LIMITED WARRANTY. ONE WORLD TECHNOLOGIES, INC.'S MAXIMUM LIABILITY IN ANY EVENT UNDER THIS WARRANTY WILL NOT EXCEED THE PURCHASE PRICE PAID BY THE ORIGINAL PURCHASER. Note that some states, provinces, or other jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limits on how long an implied warranty lasts. Some of the above limitations therefore may not apply to you. This limited warranty gives you specific legal rights. You also may have other rights that vary from jurisdiction to jurisdiction. **How to Obtain Warranty Service:**

Before returning any parts or components, please contact Customer Service at the number shown below. Please have available the grill's serial number (located on leg stand) and a copy of your sales receipt showing your date and place of purchase. The call must be made within the warranty period. Returns will not be accepted without a valid return authorization number (RAN) from Customer Service. You will be responsible for paying shipping charges, and you must return the defective part to STÖK freight/postage prepaid with the RAN shown on the outside of the package. Returns that do not meet these requirements will be refused. We will return a replacement part to you freight/postage prepaid. STÖK Customer Service (toll free, U.S. and Canada): 1-800-847-5993 STÖK web site address: [www.stokgrills.com](http://www.stokgrills.com)