



User Guide

Top Mount Refrigerator



LEARN MORE

In an effort to conserve natural resources, this refrigerator includes a condensed User Guide. A complete Owners Manual (Use & Care Guide) can be downloaded at: www.whirlpool.com/owner_center. The model number is located on the inside wall of the refrigerator.

To request a printed copy, call **1-800-253-1301** (shipping and handling fees may apply). Register your refrigerator at www.whirlpool.com/owner_center.

Para una version de estas instrucciones en español, visite www.Whirlpool.com

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the refrigerator, follow basic precautions, including the following:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

⚠️ WARNING

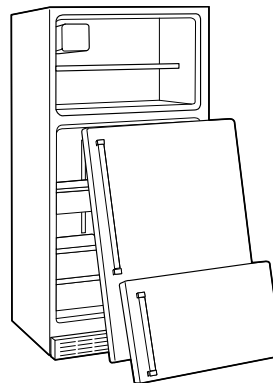
Suffocation Hazard

Remove doors from your old refrigerator.
Failure to do so can result in death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous – even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



Important information to know about disposal of refrigerants:

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

OPERATING YOUR REFRIGERATOR

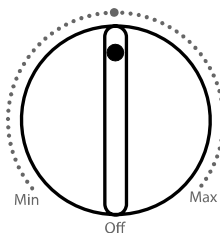
Using the Controls

Temperature Control

When you plug in the refrigerator for the first time, set the Temperature Control to the Middle dot. Temperature Control adjustments range from MIN (least cold) to MAX (coldest).

IMPORTANT:

- Turning the Temperature Control to OFF stops cooling in the refrigerator and freezer compartments, but it does not disconnect the refrigerator from the power supply.
- The Temperature Control regulates the temperature in both the refrigerator and freezer compartments. Settings to the left of the mid-setting make the temperature less cold. Settings to the right of the mid-setting make the temperature colder.
- Wait 24 hours before you put food into your refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.



NOTE: Adjusting the Temperature Control to a higher (colder) setting will not cool the compartments any faster.

- The mid-settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- If the temperature is too warm or too cold in the refrigerator or freezer, before adjusting the controls, first make sure the air vents are not blocked.

Adjusting Controls

NOTE: Wait at least 24 hours between adjustments and then recheck the temperatures.

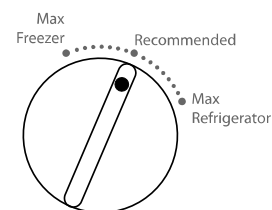
CONDITION/REASON:	ADJUSTMENT:
REFRIGERATOR too warm	Temperature Control one setting higher
FREEZER too warm/too little ice	Temperature Control one setting higher
REFRIGERATOR too cold	Temperature Control one setting lower
FREEZER too cold	Temperature Control one setting lower

Air Flow Control

The Air Flow control is located on the back wall of the freezer. It regulates the amount of air flowing between the freezer and the refrigerator compartments.

When you plug in the refrigerator for the first time, turn the Air Flow control to the Recommended setting.

Air Flow Control



Adjusting the Air Flow Control

If you want to temporarily increase the cold air flow to a specific compartment, adjust the control.

IMPORTANT: Return the Air Flow control to the Recommended setting once the performance is achieved to keep the refrigerator operating at optimum efficiency.

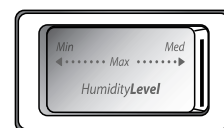
CONDITION/REASON:	ADJUSTMENT:
Heavy ice use	Max Freezer
Hot room temperature	Max Freezer - To maintain ice making production rate
Large quantity of groceries	Max Refrigerator - To quickly chill food and beverages

Crisper Humidity Control (on some models)

You control the amount of humidity in the moisture-sealed crisper. Depending on the produce you are storing, select the desired Humidity Level.

Humidity Control - Min Setting

MIN (open) lets moist air out of the crisper for best storage of fruits and vegetables with skins.



- Fruit: Wash, let dry and store in refrigerator in plastic bag or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in original container in crisper, or store in a loosely closed paper bag on a refrigerator shelf.

- Vegetables with skins: Place in plastic bag or plastic container and store in crisper.

MAX (closed) keeps moist air in the crisper for best storage of fresh, leafy vegetables.

Leafy vegetables: Wash in cold water, drain and trim or tear off bruised and discolored areas. Place in plastic bag or plastic container and store in crisper.

ICE AND WATER

Ice Maker (on some models - Accessory)

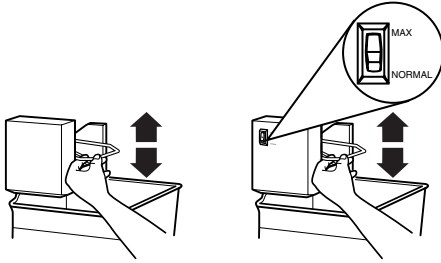
Turning the Ice Maker On/Off

NOTE: Do not force the wire shutoff arm up or down.

- To turn the ice maker on, simply lower the wire shutoff arm.

NOTE: Your ice maker has an automatic shutoff. As ice is made, the ice cubes will fill the ice storage bin and the ice cubes will raise the wire shutoff arm to the OFF (arm up) position.

- To manually turn off the ice maker, lift the wire shutoff arm to the OFF (arm up) position and listen for the click to make sure the ice maker will not continue to operate.



NOTE: Turn off the ice maker before removing the ice storage bin to serve ice or to clean the bin. This will keep the ice cubes from dropping out of the ice maker and into the freezer compartment. After replacing the ice storage bin, turn on the ice maker.

Ice Production Rate

In normal operation, the ice maker should produce approximately 8 to 12 batches of ice in a 24-hour period.

If ice is not being made fast enough, adjust the controls.

- Air Flow Control - Turn the control dial to the Max Freezer setting.
- Temperature Control - Turn the control dial gradually toward the Max setting, waiting 24 hours between each increase.

Remember

- Allow 24 hours to produce the first batch of ice. Allow 3 days to completely fill the ice storage bin. Discard the first three batches of ice produced.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not store anything on top of the ice maker or in the ice storage bin.

REFRIGERATOR CARE

Cleaning

⚠ WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid buildup of odors. Wipe up spills immediately.

IMPORTANT: Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

To Clean Your Refrigerator:

NOTE: Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

1. Unplug refrigerator or disconnect power.
2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Wash painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Dry thoroughly with a soft cloth.
4. Plug in refrigerator or reconnect power.

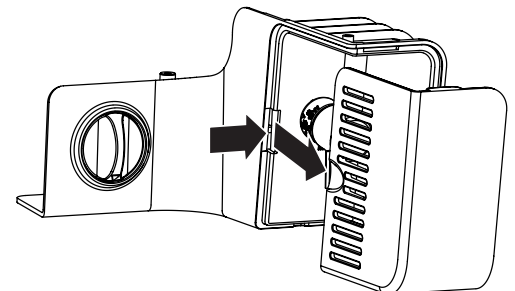
Vacation

If you installed an ice maker and connected it to your household water line, turn off the water supply to the refrigerator if you will be away from home for longer than a few days.

Changing the Light Bulbs

NOTE: Not all bulbs will fit your refrigerator. Be sure to replace the bulb with an appliance bulb of the same size, shape, and wattage.

1. Unplug refrigerator or disconnect power.
2. Remove the upper shelf to access the light shield.
3. Press the side of the light shield to release it from the catch and pull the shield away from the light assembly.



4. Remove the light bulb and replace it with a new 25-watt appliance bulb. Replace the light shield.

5. Plug in refrigerator or reconnect power.

ACCESSORIES

The following accessories are available for your refrigerator. To order, contact us and ask for the Part Number.

In the U.S.A., visit our webpage www.whirlpool.com/accessories or call 1-800-901-2042.

Automatic Ice Maker (optional):

Order Part #24ECKMF

affresh™ Kitchen & Appliance Cleaner:

Order Part #W10355010

PROBLEM SOLVER



Scan the code at left with your mobile device, or visit www.whirlpool.com/product_help for recommendations that may help you avoid a service call.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

⚠ WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

If you experience	Possible Causes and/or Recommended Solutions
The refrigerator will not operate	<ul style="list-style-type: none"> ■ Check electrical supply - Plug into a grounded 3-prong outlet. ■ Check the electrical outlet - Plug in a lamp to see if the outlet is working. ■ Check the household fuse or circuit breaker - Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician. ■ Check the control(s) - Turn the refrigerator control on. See "Using the Control(s)." ■ New Installation - Allow 24 hours following installation for the refrigerator to cool completely. <p>NOTE: Adjusting the temperature control(s) to coldest setting will not cool the refrigerator more quickly.</p>
The motor seems to run too much	Your new refrigerator may run longer than your old one. Energy efficient refrigerators run longer at lower, more energy efficient speeds. Your refrigerator may run even longer if the room is warm, a large food load is added, the door is opened often, or if the door has been left open.

If you experience	Possible Causes and/or Recommended Solutions
The refrigerator is noisy	Refrigerator noise has been reduced over the years. Due to this reduction in operating noise, you may notice unfamiliar noises that are normal. Following are some normal sounds with an explanation: <ul style="list-style-type: none"> ■ Buzzing - heard when the water valve opens to fill the ice maker ■ Clicking/Snapping - valves opening or closing ■ Pulsating - fans/compressor adjusting to optimize performance ■ Rattling - flow of refrigerant, water line, or from items placed on top of the refrigerator ■ Sizzling/Gurgling - water dripping on the heater during defrost cycle ■ Popping - contraction/expansion of inside walls, especially during initial cool-down ■ Water running - may be heard when ice melts during the defrost cycle and water runs into the drain pan ■ Creaking/Cracking - occurs as ice is being ejected from the ice maker mold.
The door will not close completely	<ul style="list-style-type: none"> ■ The door is blocked open - Move food packages away from door. Push bin or shelf back in the correct position. Make sure the crisper cover is fully pushed in, so that the back rests on the supports.
The door is difficult to open	<ul style="list-style-type: none"> ■ Gaskets are dirty or sticky - Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.
Temperature is too warm	<ul style="list-style-type: none"> ■ New Installation - Allow 24 hours following installation for the refrigerator to cool completely. ■ Door(s) opened often or not closed completely - Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed. ■ A large amount of warm food has been recently added - Allow several hours for refrigerator to return to normal temperature. ■ Check that the Temperature Control(s) are set correctly for the surrounding conditions - Adjust the controls to one setting colder. Check temperature in 24 hours. See “Using the Control(s).”
There is interior moisture buildup NOTE: Some moisture buildup is normal.	<ul style="list-style-type: none"> ■ Humid room - Contributes to moisture buildup in the refrigerator. ■ Door(s) opened often or not closed completely - Allows humid air to enter the refrigerator. Minimize door openings and keep door fully closed.
The ice maker is not producing ice or not enough ice	<ul style="list-style-type: none"> ■ The ice maker is not connected to a water supply - Connect refrigerator to water supply and turn water shutoff valve fully open. ■ A kink in the line can reduce water flow - Straighten the water source line. ■ Ice maker is not turned on - Make sure the ice maker wire shutoff arm or switch (depending on model) is in the ON position. ■ New installation - Wait 24 hours after ice maker installation for ice production to begin. Wait 3 days for full ice production. ■ Large amount of ice recently removed - Allow sufficient time for ice maker to produce more ice. ■ Ice cube jammed in the ice maker ejector arm - Remove ice from the ejector arm with a plastic utensil. ■ A reverse osmosis water filtration system connected to your cold water supply can decrease water pressure - See “Water Supply Requirements.”
The ice cubes are hollow or small NOTE: This is an indication of low water pressure.	<ul style="list-style-type: none"> ■ The water valve is not completely open - Turn the water shutoff valve fully open. ■ A kink in the line can reduce water flow - Straighten the water source line. ■ A reverse osmosis water filtration system connected to your cold water supply can decrease water pressure - See “Water Supply Requirements.” ■ If questions regarding water pressure remain, call a licensed, qualified plumber.
Off-taste, odor or gray color in the ice	<ul style="list-style-type: none"> ■ New plumbing connections can cause discolored or off-flavored ice - Discard the ice and wash the ice storage bin. Allow 24 hours for the ice maker to make new ice, and discard the first 3 batches of ice produced. ■ Ice stored too long can develop an off-taste - Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice. ■ Food odor transferring to ice - Use airtight, moisture proof packaging to store food. ■ There are minerals (such as sulfur) in the water - A water filter may need to be installed to remove the minerals.

WARRANTY

WHIRLPOOL CORPORATION MAJOR APPLIANCE WARRANTY

LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased. Service must be provided by a Whirlpool designated service company. **YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. Proof of original purchase date is required to obtain service under this limited warranty.

ITEMS EXCLUDED FROM WARRANTY

This limited warranty does not cover:

1. Replacement parts or repair labor if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
2. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
3. Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Whirlpool.
5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Whirlpool within 30 days from the date of purchase.
6. Any food or medicine loss due to refrigerator or freezer product failures.
7. Pickup and delivery. This major appliance is intended to be repaired in your home.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Whirlpool servicer is not available.
10. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with Whirlpool's published installation instructions.
11. Replacement parts or repair labor on major appliances with original model/serial numbers that have been removed, altered or cannot be easily determined.
12. Discoloration, rust, or oxidation of stainless steel surfaces.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

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For additional product information, in the U.S.A., visit www.whirlpool.com

In Canada, visit www.whirlpool.ca

If you do not have access to the Internet and you need assistance using your product or you would like to schedule service, you may contact Whirlpool at the number below.

Have your complete model number ready. You can find your model number and serial number on the label, located on the inside wall of the refrigerator compartment.

For assistance or service in the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777.

If you need further assistance, you can write to Whirlpool with any questions or concerns at the address below:

In the U.S.A.:

Whirlpool Brand Home Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692

In Canada:

Whirlpool Brand Home Appliances
Customer eXperience Centre
200 – 6750 Century Ave.
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

Please keep these User Instructions and the model number information for future reference.