

## Limited Warranty:

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All products must be installed, operated, and maintained in accordance with the instructions included with the products. If a product is defected and meet the below limited warranty, Lanza Products, Inc. (“Lanza Products”) will replace the defective product or parts.

All products are under one year warranty for manufacturer defects. “Defects” as used in this warranty is defined as – imperfections which impair the utility of the product or affect the structural integrity of the product.

This warranty does not cover damages resulting from structure failure or damages due to incorrect assembly, improper or lack of regular maintenance, mishandling, improper or abuse of use, unauthorized repairs, not following care instructions and also damages caused by infestations, fire, flood and acts of nature (e.g. freezing temperatures, ice, hurricane, tornado, high winds, etc.) Damages to wood product caused by environmental conditions (e.g. extreme dry climates), mold or mildew are not covered. This warranty does not cover breakage of brass components beyond the period of one year, after which such breakage will be considered normal wear and tear.

This warranty does not apply to our teak and sling fabric products. It does not cover normal tarnishing of metal (e.g. brass) used in hinges, mechanisms, etc., and it does not cover normal fading of fabric or upholstery materials or damage from acts of nature. Clearance and Final Sale items are provided As Is with no warranty or returns.

Damages to teak products caused by sources of heat (e.g. sunlight magnification through reflection of windows, stemware or from other sources, such as grill, fire pit, cigarette, etc.) are not covered.

Checking (minor cracks) may occur when wood products are exposed to outside elements. Checking is considered natural and is not covered under this warranty unless they contribute to structural failure.

Lanza Products is not liable for personal injury related to improper use or negligence.

Damages caused by suntan oil or other chemicals not endorsed by Lanza Products , as well as scratches, dings, dents, corrosion, stains in the material that does not affect the structural or functional capability of the product are not covered.

Products damaged by improperly loading beyond the specified maximum weight capacity, and defects results from use in excess of normal residential use will not be applied to this warranty.

The application of paint, stain, polyurethane, other chemical treatments not endorsed by Lanza Products, or any modification made by the end user will void the warranty.

This limited warranty does not apply to samples or liquidated items. This warranty is available to the initial purchaser only and is not transferable. Proof of purchase and additional information regarding the defect may be required at Lanza Products’ discretion. Customer must provide photographs of the defect to Lanza Products (at customer’s expense) so that Lanza Products can determine the extent of defect and its most efficient resolution. The warranty is made only to products sold in the continental United States, and it is limited to replacement of the parts of the product that show a defect.

Customer must pay for shipping costs associated with any replacement product or parts. This warrant is limited to product replacement only. In no event will Lanza Products be liable for special, indirect, or consequential damages.

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The warranty does not cover shipping damage. Shipping damage must be reported immediately to Lanza Products. Please email [info@lanzaproducts.com](mailto:info@lanzaproducts.com) about shipping damage immediately upon receipt of damaged merchandise. Please save all packages. If customer signs the shipping company delivery receipt "received in good condition", or does not report shipping damage directly to Lanza Products within 48 hours of receipt, no shipping damage claim will be honored by Lanza Products.

### ALL OTHER WARRANTIES DISCLAIMED:

All other warranties are disclaimed to the maximum extent permitted by applicable law. Without limiting the generality of the forgoing, Lanza Products expressly disclaims any implied warranties of merchantability or fitness for a particular purpose.

Lanza Products will not pay for service calls, labor costs, or loss of product contents.

### Recommendations:

Lanza Products recommends storing products indoors in an upright position during cold weather or hazardous weather conditions to avoid potential damages caused by natural causes, which are not covered under the warranty.

Proper storage, care and routine maintenance will help prevent structural failure and extend the life of the product, ensuring years of memorable outdoor living.

Thank you for purchasing our product!  
Please give us a call or email if you have any question.  
Call 1.866.782.6688; email at [info@lanzaproducts.com](mailto:info@lanzaproducts.com)