

# NINJA®

NJ100 Series  
OWNER'S GUIDE

## Express Chop™



[www.ninjakitchen.com](http://www.ninjakitchen.com)  
1-877-646-5288

# IMPORTANT SAFETY INSTRUCTIONS

## For Household Use Only

WHEN USING ELECTRICAL APPLIANCES, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR NINJA® EXPRESS CHOP™.

### POLARIZED PLUG

**⚠ WARNING:** To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. **DO NOT modify the plug in any way.**

**⚠ WARNING:** Extension cords are not recommended for use with this product.

### ⚠ WARNING:

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- 1 ⚠ WARNING: Remove utensils prior to processing. Failure to remove may cause the jar to be damaged or to shatter which may cause personal injury.**
- 2 ⚠ WARNING: The Ninja® Chopping Blade Assembly is sharp, not locked in place and removable, handle with care. When handling the Ninja Chopping Blade Assembly, always hold by the shaft. Failure to do so will result in a risk of laceration.**
- 3 ⚠ WARNING: The Ninja Chopping Blade Assembly is sharp and locked in place. Remove the splashguard and carefully remove the Ninja Chopping Blade Assembly first, holding it by the shaft, before emptying contents. Failure to do so will result in a risk of laceration.**
- 4 ⚠ CAUTION: Do not blend hot liquids, doing so may cause excessive pressure buildup, resulting in risk of the user being burned.**
- 5 DO NOT** allow young children to operate the appliance or use as a toy. Close supervision is necessary when any appliance is used near children.
- 6** To protect against electrical shock, do not submerge the appliance or allow the power cord to come into contact with water or any other liquid.
- 7 DO NOT** let the power cord hang over the edge of table or counter or touch hot surfaces such as the stove.

- 8 DO NOT** operate any appliance with a damaged cord or plug, or after the appliance malfunctions, has been dropped or damaged in any manner. Return the appliance to SharkNinja Operating LLC for examination, repair or adjustment.
- 9** Remove the power cord from the electrical outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the electrical outlet. Never pull from the power cord.
- 10 DO NOT** abuse the power cord. Never carry the appliance by the power cord or yank it to disconnect from electrical outlet; instead grasp the plug and pull to disconnect.
- 11 DO NOT** operate this appliance on or near any hot surfaces (such as gas or electric burner or in a heated oven).
- 12** The use of attachments or accessories including canning jars, not recommended or sold by the manufacturer may cause fire, electric shock or personal injury.
- 13** Appliance accessories are not intended to be used in the microwave as it may result in damage to the accessories.
- 14** Always use appliance on a dry, level surface.
- 15 DO NOT** remove the motor head before the **Ninja Chopping Blade assembly** has stopped turning.
- 16 DO NOT** attempt to sharpen blades.
- 17 DO NOT** expose containers to extreme temperature changes.
- 18 DO NOT** use containers if they are cracked or chipped.
- 19 DO NOT** overfill.
- 20 DO NOT** use the appliance if chopping blades are bent or damaged.
- 21** Avoid contact with moving parts at all times. Keep hands, hair, clothing as well as spatulas and other utensils away from moving/cutting blades and containers during operation to prevent risk of severe personal injury and/or damage to the appliance. A scraper may be used but must be used only when the appliance is not running.
- 22** Immediately release the On/Off pulse button on the motor head in the event that the appliance malfunctions during use.
- 23** To reduce the risk of injury, **NEVER** operate the appliance without the splashguard and bowl in place.
- 24 DO NOT** try to defeat the interlock mechanism; make sure that the cutting blades are properly assembled before operating the appliance.
- 25. THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.** Do not use this appliance for anything other than its intended use. Do not use outdoors.
- 26 DO NOT** operate the appliance for more than 15 seconds.
- 27 DO NOT** operate the appliance empty.
- 28** If the appliance overheats, a thermal switch will become activated and shut off the motor. To reset, unplug the appliance and let it cool down for approximately 15 minutes before using again.
- 29** Be certain cover is secured in place before operating the appliance.
- 30 DO NOT** use appliance for other than intended use.

## SAVE THESE INSTRUCTIONS

**Thank you for  
purchasing the  
Ninja® Express  
Chop®.**

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**THIS BOOK COVERS MODEL NUMBER:**

NJ100WH  
NJ100R  
NJ100BL  
NJ100LD  
NJ100BK

**TECHNICAL SPECIFICATIONS**

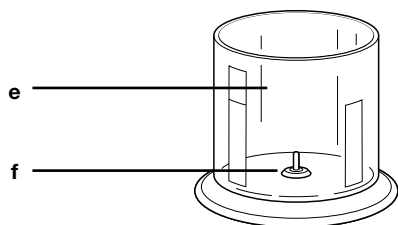
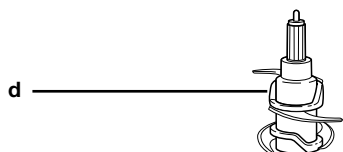
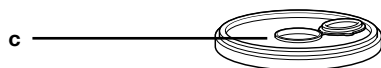
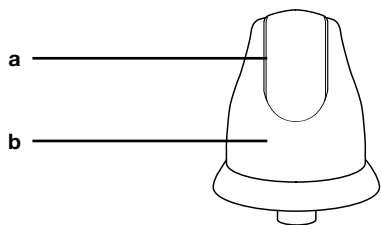
Voltage: 120V., 60Hz.  
Power: 200 Watts

**Bowl Capacity:**

16 ounces (2 cups, 475 ml)



## Getting Started



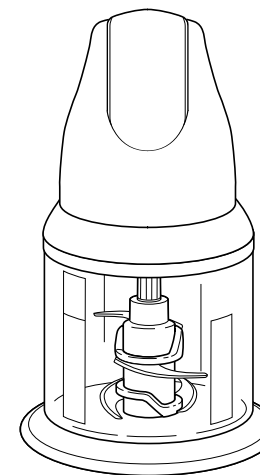
- a On/Off Pulse Button
- b Power Pod
- c Splashguard / Storage Lid
- d Ninja® Chopping Blade Assembly

- e Processing Bowl with Non-Slip Base
- f Spindle Pin
- g Power Cord (not shown)

The Ninja® Express Chop™ is an essential tool that is perfect for chopping and pureeing when preparing your favorite recipes. For best results, be sure to carefully read all the instructions contained in the manual before using this appliance.

### FEATURES:

- One touch pulse for precise control
- 16 oz. Processing bowl - BPA Free
- Ninja® Chopping Blade technology
- Non slip Base
- Storage lid / splashguard
- Dishwasher safe parts



- ⚠ **WARNING:** The Power Pod should never be immersed in water or any other liquid.
  - ⚠ **WARNING:** Remove utensils prior to processing. Failure to remove may cause the processing bowl to be damaged or to shatter, which may cause personal injury.
  - ⚠ **WARNING:** DO NOT crush ice in Processing Bowl or damage may occur to the unit.
  - ⚠ **WARNING:** The Ninja Chopping Blade Assembly is sharp and not locked in place. Remove the splashguard and carefully remove the Ninja Chopping Blade Assembly first, holding it by the shaft, before emptying contents. Failure to do so will result in a risk of laceration.
  - ⚠ **CAUTION:** Do not blend hot liquids, doing so may cause excessive pressure build-up, resulting in a risk of the user being burned.
  - ⚠ **CAUTION:** Make sure that the power pod is unplugged from the electrical outlet and that the Ninja Chopping Blade Assembly has stopped turning before attaching or removing any accessory.
  - ⚠ **CAUTION:** Do not operate without the splashguard in place.
- IMPORTANT:** Never run the appliance empty.
- IMPORTANT:** Make sure that the power pod is plugged in for use.
- IMPORTANT:** Never add ingredients into the container before placing the blade assembly in first.
- IMPORTANT:** Appliance accessories are not intended to be used in the microwave as it may result in damage to the accessories.

Before first use of the Express Chop, we recommend washing the unit.  
Please refer to cleaning instructions in the Cleaning & Maintenance section on page 9.

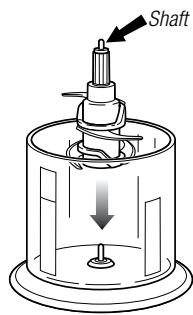


Fig. 1

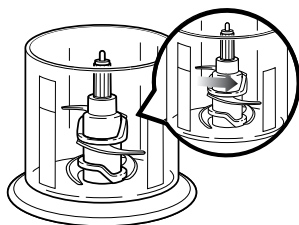


Fig. 2



Fig. 3

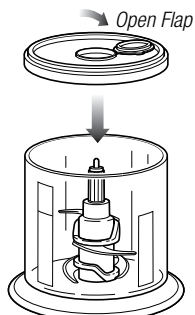


Fig. 4

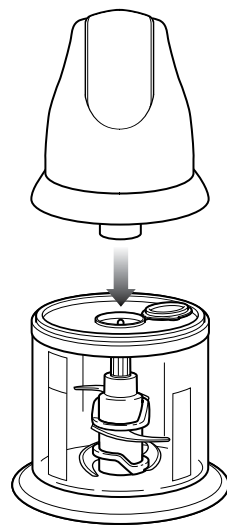


Fig. 5

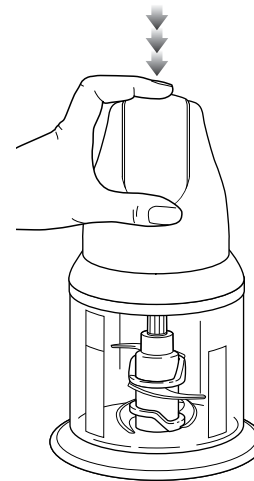


Fig. 6

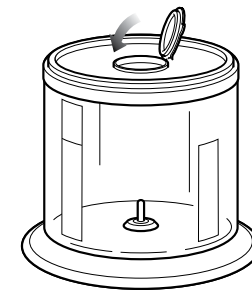


Fig. 7

**1 Review warning and caution statements on page 6 before proceeding.**

**2** Place the processing bowl on a clean, dry, level surface.

**3** Holding the Ninja® Chopping Blade Assembly by the shaft, carefully place it over the spindle pin inside the processing bowl. **(Fig. 1)**

**⚠ WARNING: DO NOT try to place the Chopping Blade Assembly onto the power pod and then into the Ninja® processing bowl. (Fig. 3)**

**IMPORTANT: Always assemble the Chopping Blade Assembly inside the container.**

**4** Carefully spin the blade assembly counter clockwise to make sure that blade assembly has inserted properly. **(Fig. 2)**

**5** Place the food ingredients into the bowl.

**⚠ CAUTION: DO NOT add more than 16 oz. dry or 8 oz. liquid ingredients as this may cause overflow.**

**IMPORTANT: Never add ingredients into the processing bowl before placing the blade assembly in first.**

**6** Place the splashguard / storage lid on the bowl. **(Fig. 4)**

**7** Open the flap on the splashguard. **(Fig. 4)**

**8 Review warning and caution statements on page 6 and 7 before proceeding.**

**9** Place the power pod on top of the splashguard making sure that it is securely in place. **(Fig. 5)**

**10** To start the appliance, plug the power cord into the electrical outlet, securely hold power pod while operating and press on the on/off pulse button located on the top of the power pod. **(Fig. 6)**

**11** Hold the processing bowl firmly while depressing the on/off pulse button to ensure the unit stays in place.

**NOTE: DO NOT** operate the appliance continuously for more than 15 seconds at a time. Be careful not to over process. For coarsely chopped foods, use repeated short pulsing action until the desired consistency is reached.

**12** To stop the appliance, remove your fingers from the On/Off pulse button.

**13** In order to obtain a better quality of chopping, operate the appliance by using the "pulse" method.

**14** Make sure that the Ninja Chopping Blade Assembly has stopped completely before removing the power pod.

**15** If the ingredients stick to the side of the processing bowl, stop the appliance, remove the power pod and the splashguard. Use a spatula to dislodge the pieces and then replace the splashguard and the power pod. Continue processing.

**16** Remove the Ninja Chopping Blade Assembly by its shaft before you empty the contents of the processing bowl.

**17** Place the storage lid onto the top of the processing bowl and close the flap to store. **(Fig. 7)**

**HINTS & TIPS FOR USING YOUR NINJA® EXPRESS CHOP™**

- For mincing, chopping and pureeing, increase the length of pulses.
- For coarse chopping, use short, quick pulses and monitor food texture.
- Pre-cut larger pieces to make them fit into the processing bowl. When chopping hard foods cut into 2.54 cm cubes.

## Cleaning and Maintenance

**⚠ CAUTION: Make sure that the power pod is unplugged from power source before inserting or removing the blade assembly and before cleaning.**

**DO NOT** immerse the power pod into water or any other liquid. Clean with a damp sponge or cloth and wipe dry.

- 1 Separate/remove all parts from each other.
- 2 **Hand Washing:** Wash the container, lid, and Ninja Chopping Blade Assembly in warm, soapy water. When washing the Ninja Chopping Blade Assembly, use a dish-washing utensil with a handle to avoid direct hand contact with blades. Handle the Ninja Chopping Blade Assembly with care to avoid contact with sharp edges. Rinse and air dry thoroughly.

**Dishwasher:** The container, lid, and Ninja Chopping Blade Assembly are all dishwasher safe. The lid and Ninja Chopping Blade Assembly are top rack dishwasher safe. Ensure that the Ninja Chopping Blade Assembly is removed from the container before placing in the dishwasher.

**⚠ WARNING: Handle the Ninja Chopping Blade Assembly assembly with care when washing, as the blades are sharp. Contact with the blades' edges can result in laceration.**

If the appliance needs servicing, please call customer service at 1-877-646-5288.

## How to Store

Store the Ninja® Express Chop™ upright with the Ninja Chopping Blade Assembly inside the corresponding container with the splashguard/storage lid on top. Do not place anything on top. Store the rest of the attachments in a safe place where they will not be damaged and won't cause harm. Loosely wrap the power cord around the Power Pod.

## Troubleshooting Guide

PROBLEMS	POSSIBLE REASONS & SOLUTIONS
<b>Motor Doesn't Start or Blade Assembly Doesn't Rotate.</b>	<p>Check that the bottom of power pod is clean and there is no food blocking connection when placing on containers.</p> <p>There is too much food in the container.</p> <p>The unit has overheated. Unplug and wait approximately 10 minutes before using again.</p> <p>Make sure the power pod is securely placed on splashguard.</p> <p>Check that the plug is securely inserted into the electrical outlet.</p> <p>Check fuse or breaker. Replace fuse/reset breaker.</p>
<b>Food is Unevenly Chopped.</b>	<p>Either you are chopping too much food at one time, or the pieces are too big. Try cutting the food into smaller pieces of even size and processing smaller amounts per batch.</p>
<b>Food is Chopped Too Fine or is Too Watery.</b>	<p>The food has been over processed. Use brief pulses or process for shorter time. Let Ninja® Chopping Blade Assembly stop completely between pulses.</p>

To purchase replacement parts, please visit our website: [www.ninjakitchen.com](http://www.ninjakitchen.com)  
or contact customer service: 1-877-646-5288.

# Shark | NINJA

## ONE (1) YEAR LIMITED WARRANTY

**SharkNinja Operating LLC** warrants this product to be free from material defects and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

The liability of **SharkNinja Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This Limited Warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This Limited Warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This Limited Warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alteration to the product or any of its parts, which have been performed by a repair person not authorized by **SharkNinja Operating LLC**.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call our customer care and product specialists at , call 1-877-646-5288 or visit our website [www.ninjakitchen.com](http://www.ninjakitchen.com).

If the appliance is found to be defective in material or workmanship, **SharkNinja Operating LLC** will repair or replace it free of charge. Proof of purchase is required and a fee of \$ 19.95 will apply to cover the cost of return freight. \*

This Limited Warranty is extended to the original purchaser of the unit and excludes all other legal, implied and/or conventional warranties. The responsibility of **SharkNinja Operating LLC** if any, is limited to the specific obligations expressly assumed by it under the terms of this Limited Warranty. In no event is **SharkNinja Operating LLC** liable for incidental or consequential damages to anyone of any nature whatsoever. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or from province to province.

**\*IMPORTANT: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your Limited Warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE".**

## Product Registration

Please visit [www.ninjakitchen.com](http://www.ninjakitchen.com) or call **1-877-646-5288** to register your new **Ninja®** product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.



SharkNinja Operating LLC  
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**www.ninjakitchen.com**

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For SharkNinja U.S. Patent information visit [sharkninja.com/USPatents](http://sharkninja.com/USPatents).

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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