

# The Toro 2-Year GTS Starting Guarantee and The Toro Total Coverage Guarantee

A Two-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

CCR Power Clear Single-Stage Snowthrowers

# The Toro Starting Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes\*, will start on the first or second pull for two (2) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

# **Conditions and Products Covered**

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below if used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the date of purchase:

Products Warranty Period

Power Clear Snowthrowers and Attachments 2 years

#### **Limited Warranty for Commercial Use**

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

# **Instructions for Obtaining Warranty Service**

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

- Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the Yellow Pages of your telephone directory (look under "Lawn Mowers") or access our web site at www.Toro.com. You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
- Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Customer Care Department, Consumer Division The Toro Company 8111 Lyndale Avenue South Bloomington, MN 55420-1196 Toll free at 866-336-5205 (U.S. customers) Toll free at 866-854–9033 (Canadian customers)

# **Owner Responsibilities**

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

#### **Items and Conditions Not Covered**

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance or wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, cable/linkage or brake adjustments
- Any product or part which has been altered or misused and requires replacement or repair due to accidents or lack of proper maintenance
- Repairs necessary due to failure to use fresh fuel (less than one month old), or failure to properly prepare the unit prior to any period of non-use over one month
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - failure to follow proper maintenance procedures
  - snowthrower auger/paddles striking an object
  - contaminants in the fuel system
  - improper fuel or fuel/oil mixture (consult your Operator's Manual if in doubt)
  - failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
  - first time starts after extended period of non-use over three months or seasonal storage
  - improper starting procedures
  - starting in -10° F (-23° C) or below temperatures

If you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to a Service Dealer.

# **General Conditions**

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

# Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use, and the commercial use warranty would apply.