

# Hyperikon Warranty & Return Policy

## Unlimited Warranty

### What is covered

The Hyperikon warranty does not require registration; however, each warranty claim is subject to approval and applicable to the original purchaser as identified on the purchase invoice. The warranty provides coverage for the cost of Hyperikon branded products purchased from authorized Hyperikon partner retailers that are defective in material and workmanship when used normally in accordance with published product technical specification for a period of five (5) years from the original date of purchase from Hyperikon, see Authorized Partner Retailers list below.

If a product is defective, the warranty will cover product replacement with standard shipping free of charge to you.

Exact product replacements are subject to availability. We offer store credit, or a similar product of equal or lesser value as replacement of your choice. We may send you an updated model if your specific model has been discontinued without comparable inventory at the time of the claim. Chat with us or refer to discontinued model list.

Items sent as replacements participate in Hyperikon's sustainability initiative by reusing and recycling packaging material and may incorporate certified refurbished parts with minor cosmetic imperfections not affecting the function and quality of products.

Are you a buyer or an Electrician? Participate in our Warranty Assignment.

### What is not covered

The Warranty is non-transferable and does not apply to non-Hyperikon products, purchases from unauthorized resellers, or services including shipping cost, installation for, or removal of products. Warranty does not cover damage caused by accidents, unauthorized modifications, misuse, or negligence. Hyperikon cannot warrant against damages or delay caused by transportation, carrier, or acts of God. Should there be a mistake on your order, contact us within 7 business days upon delivery, our customer support can best guide you to a solution.

This Warranty does not apply: (a) to consumable parts, such as accessories or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken mounts connectors unless failure has occurred due to a defect in materials or workmanship.

### Warranty Assignment

We understand the nature of the job, and we're here to help make it easier for you. All approved participating accounts can choose to pass along the product warranty by re-assigning the warranty to customers post-service. Sign up to participate and reassign product warranty.

Looking for information on our 10-Year Warranty Extension? [Click here.](#)