

### **SINKS AND BATH TUBS – LIMITED LIFETIME WARRANTY**

Premier Copper Products warrants its sinks and tubs to be free from manufacturing defects in material and workmanship for as long as the original consumer purchaser owns their home.

The original dated sales receipt from an authorized dealer is required for any warranty claims. Damage due to installation error, product misuse and improper maintenance are excluded from this warranty. Scratches, stains and discoloring that can occur under normal use **will not** be covered under this warranty.

This warranty does not cover; shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

### **LIGHTING**

#### **1 Year Limited Warranty**

Premier Copper warrants all of its lighting fixtures against defects in materials and workmanship for one (1) year from the date of purchase. If within this period the product is found to be defective, take a copy of the bill of sale as a proof of purchase and the product in its original carton to the place of purchase. The original dated sales receipt is required for any warranty claims. Premier Copper will, at its option, repair, replace or refund the purchase price to the consumer. All costs of installation and removal of the fixture is the responsibility of the consumer. This warranty does not cover fixtures becoming defective due to misuse, accidental damage or improper handling and/or installation and specifically excludes liability for direct, incidental or consequential damages. As some states do not allow exclusions of limitations on an implied warranty, the above exclusion and limitation may not apply. This warranty gives you specific rights and you may also have other rights which may vary from state to state.

Scratches and stains that can occur under normal use over a period of time will not be covered under this warranty.

This warranty does not cover; shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

### **FAUCETS & DRAINS**

Tru Faucets warrants its faucets to be leak and drip free under normal use for as long as the original purchaser owns their home. Tru Faucets warrants its products to be free from defects in materials or workmanship for as long as the original consumer purchaser owns their home. Tru Faucets will provide, at its sole discretion, replacement part(s) or product to replace those which have proven defective in materials or workmanship. If product is no longer available, a comparable product will be provided. This Limited Warranty is non transferable. Proof of purchase and the original receipt from the original consumer purchaser is required.

Defects or damage caused by the use of other than genuine Tru Faucets replacement parts will void this Limited Warranty. Limited Warranty does not cover installation error, misuse, abuse or improper care and maintenance. Limited Warranty excludes damage due to normal wear and tear, harsh air or water conditions, or abrasive cleaners and/or materials.

Tru Faucets finishes are warranted for a period of two years from date of purchase. A replacement for any defective part will be provided free of charge for installation by the consumer.

Shipping charges may apply on any replacement parts.

Limited Warranty excludes all commercial and business usage, whose purchasers are hereby, extended a one year Limited Warranty applying to all other terms of this limited warranty except duration.

In no event shall the responsibility of Tru Faucets exceed the purchase price of the faucet. This Limited Warranty does not cover labor charges incurred and/or damages sustained in installation, repair or replacement, nor incidental or consequential damages. To the extent permitted by law, Tru Faucets disclaims all other implied warranties including that of merchantability and fitness for a particular purpose. Tru Faucets disclaims any liability for incidental, special, or consequential damages. This Limited Warranty gives the original consumer purchaser of a Tru Faucet product specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

### **HOW TO SUBMIT A WARRANTY CLAIM:**

Warranty Claims for all Premier Copper Products and Tru Faucet Products may be submitted:

1) In writing using the address shown below. 2) Via email to: [warranty@premiercopperproducts.com](mailto:warranty@premiercopperproducts.com) 3) By calling (877) 251-4486. For all forms of submittal, please provide the following information:

*\* Provide the name/description of the product you are submitting the claim for. \* Thoroughly explain the defect/problem. The more details the better we can assist you. \* Provide your proof of purchase, e.g., Company product was purchased from, the date of purchase, order number(s), etc. \* Your name, address, phone number and email address.*

Once you have submitted your claim, you will be contacted within 3 business days.