

Warranty Agreement

Bird B Gone, Inc. (Manufacturer) warrants the **Bird B Gone Polycarbonate Bird Pikes** to be free of manufacturer defects and defects caused by U.V. breakdown for a period of **5 years** from the date of purchase.

Warranty Coverage

Upon determination that the materials within the period of this warranty have failed Bird B Gone, Inc. will repair or replace the defective product.

Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

- 1. Service calls to correct the installation of the covered product or service calls to explain the usage of the product to the buyer.
- 2. Repairs necessitated through use of these products for which they were not designed.
- 3. Costs associated with repair or re-installation.
- 4. Damage resulting from misuse, abuse, accidents, alterations, natural forces, third-party damage, or improper installation.

How to obtain Warranty Service

The buyer must notify Bird B Gone, Inc. via telephone at 800-392-6915 or via email at <u>nobirds@birdbgone.com</u> of any defect or malfunction within the warranty period. The buyer will be required to provide proof of purchase and photos of the product for which the warranty claim is being filed.

Ladies & Gentleman...The Birds Have Left The Building!TM 23918 Skyline • Mission Viejo, CA 92692 800/ 392-6915 TEL: 949/ 472-3122 FAX: 949/ 472-3116 WEB SITE: www.birdbgone.com E-MAIL: nobirds@birdbgone.com