

# Contact Us

Polygroup's friendly Customer Service representatives are available to answer your questions and to offer more detail about our products.

**For customers** - please visit our [Online Help Support](#) or email us at [warranty@polygroup.com](mailto:warranty@polygroup.com)

**For retailers** - please contact our respective offices or submit an email form below:

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## International Customer Service Contact Information

### United States Customer Service

**U.S. Toll-Free Phone Number:**

1 (888) 919-0070

**Hours of Operation:**

Monday - Friday

10:00 AM – 7:00 PM EST

(Expanded hours during peak season)

### United Kingdom Customer Service

**Phone Number:**

+44 (0) 330 0904 424

**Email:**

[support@poly-group.co.uk](mailto:support@poly-group.co.uk)

**Hours of Operation:**

Monday - Friday

9:00 AM – 5:00 PM

### France Customer Service

**Phone Number:**

09 69 360 535 – free toll number

**Email:**

[aide@polypool.fr](mailto:aide@polypool.fr)

**Spain Customer Service**

**Phone Number:**

900 905 437 – free toll number

**Email:**

[apoyo@polypool.es](mailto:apoyo@polypool.es)