



3MP WI-FI SECURITY CAMERA

QUICK START GUIDE

ENGLISH

WELCOME!

Congratulations on your latest purchase and welcome to the Q-See family. This guide will help get your camera up and running.

WHAT'S INCLUDED

- (1) QCW3MP16 Wi-Fi Camera
- (1) USB Power Adapter
- (1) Micro USB Cable
- (1) 16GB Micro SD Card
- (1) Mounting Sticker
- (1) Mounting Hardware

STEP 1

Before installing, please register your device on the Q-See Support Portal at www.q-see.com/register to receive critical updates and support for your system. Registering will also help us to assist you with any technical or warranty issues if ever necessary.

Please be sure to keep a record of your model number(s) and to save this guide, as you will need this information if you are ever in need of technical or warranty support.

NOTE: Your username and password used to register your device are not the same as those you use to log in to your system. Please write down your username, password, and model number(s) in the spaces provided below:

Username: _____

Password: _____

Model #: _____

STEP 2

Plug the power adapter into a surge protector and plug the micro USB end of the cable into the camera and wait until the indicator light begins to flash. After 15-30 seconds the light should slowly flash green which indicates it is ready to configure. If the light displays red, hold the reset button for 15 seconds to reset the camera.

IMPORTANT: Go through all of the steps to setup and test your system before mounting your camera. Visit www.q-see.com/support to find the most recent guides and up-to-date support for your Q-See products.

STEP 3

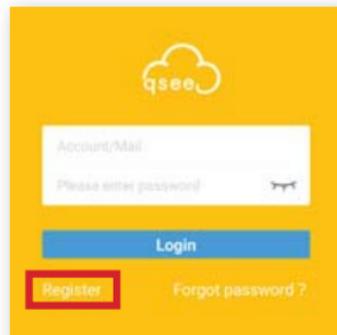
Download the **Q-See Plus** app from the App Store on your mobile device. Once installed, ensure that your mobile device is connected to the wi-fi network you wish to use for your camera. Launch the app on your mobile device.



STEP 4

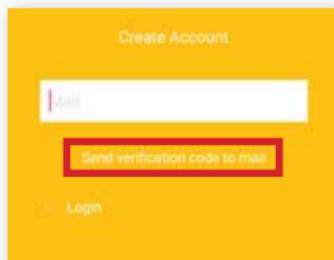
Tap on **Register** and create an account for the new camera.

**All screenshots shown are from the Q-See Plus app on Android.*



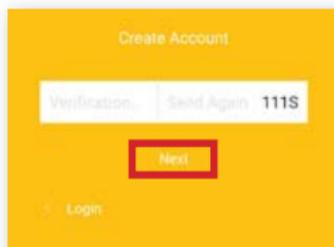
STEP 5

Enter an email address to use for your account. You should immediately receive an email with a verification code. You will have two minutes to enter the verification code, so be sure you will have quick access to the email address used. Tap **Send verification code to mail**.



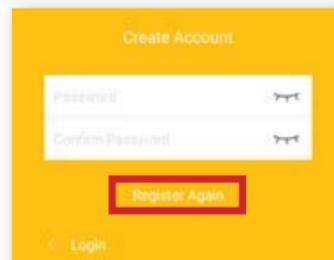
STEP 6

Enter the verification code and click **Next**.



STEP 7

Create a password for your account. You will enter the same password twice to confirm. Tap **Register Again** to continue.



STEP 8

Enter your email address again and the new password. Tap **Login** to continue.



STEP 9

Tap the **Add symbol** to continue. In the following screen, select “Wi-Fi Camera” for device type. Next, using your mobile device’s camera, scan the QR code on the back of the wi-fi camera.



STEP 10

Once the QR code scans, a new screen will appear with login credentials. Do not edit any of the credentials. Do not enter a verification code. Tap **OK** to continue.

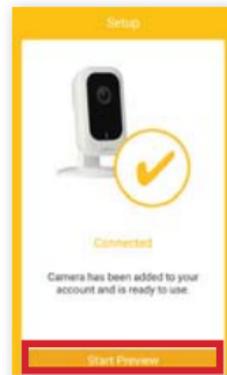


STEP 11

In the next screen, tap “Yes, config Wi-Fi”. Enter your wi-fi network’s password and before tapping “Next”, place your mobile device within 12” of the wi-fi camera. Click “Next” to proceed. Connecting may take over a minute. Once connected, the LED on the front of the wi-fi camera will turn solid green.

STEP 12

You should then see the confirmation screen. Tap **Start Live Preview** and follow the on-screen prompt to finalize the setup. If the camera is unable to connect, try temporarily moving the camera closer to your wi-fi router to complete the setup process. If that doesn’t work, hold the reset button for 15 seconds and start the process over.



CAMERA FEATURES

The 3MP Wi-Fi Security Camera features an adjustable magnetic base which can be easily attached to any metal surface, or mounted with metal screws to the desired location.

The LED indicator light will ensure that your camera is connected to wi-fi. A flashing green light means it is ready to connect. A solid green light means it is connected to a wi-fi network. A red light indicates that there is problem with the connection.

The camera's microphone and speaker will enable you to both hear and speak through your camera for two-way audio purposes.



PORTS & RESETTING YOUR CAMERA

Your camera's micro USB port is conveniently located beneath the QR code on the back of the housing, and the micro SD memory card slot is found on the bottom of your camera for easy access. Your device also comes with a "reset" button situated at the back of the camera (beneath the bar code), allowing you to easily change wi-fi networks, or deal with any connectivity issues that you may encounter. Press and hold the reset button for 15 seconds in order to reset the camera to its original factory settings.



DISCLAIMER: Although Q-See has made every effort to ensure that the information in this guide was correct at the time of printing, Q-See does not assume any liability to any party for any loss, damage, or disruption caused by any errors, omissions, or typos that may occur.



WARRANTY & SUPPORT

Q-See is always here to answer your questions and take your valued suggestions. Please do not hesitate to call us at **1-877-998-3440** Monday-Friday 6:00 AM - 7:00 PM PST. Visit us at **www.q-see.com/support** for 24/7 support and access to our Support Portal.



WI-FI SECURITY BULLET CAMERA
QUICK START GUIDE

WELCOME!

Congratulations on your latest purchase and welcome to the Q-See family. Prepare to see the superior clarity and resolution provided by the latest Plus Series Wi-Fi Bullet Camera. This packet includes everything you will need to help get your camera up and running right out of the box. We are excited to have you on board and thank you for choosing Q-See!



WHAT'S INCLUDED



Camera

Wi-Fi Antenna

Grommet

Mounting Hardware

Also included: 1 power supply & 1 weather seal (seal is for custom installs)

FEATURES



BEST IN CLASS

Setting the resolution bar higher than 1080p



NIGHT VISION

See what's happening in pitch dark



EASY SETUP

Less fuss, more monitoring



MOTION ALERT

Get alerts about important activity



SD CARD SUPPORT

Internal back up memory for video storage



ADD-ON

Expand your current surveillance system with ease



GET CONNECTED

Find the desired location for your camera to be placed. If you are going to be mounting the camera, please use the included mounting hardware to secure the camera firmly to the wall.

Please make sure that you test the system completely before mounting the cameras.

- Slide the included rubber grommet onto the antenna stem of the camera
- Screw the supplied Wi-Fi antenna on to the bullet camera
- Plug in the included power supply to a surge protector and plug in the power supply to the Wi-Fi bullet camera.

You are now ready to setup the camera.



STEP 1

The first step to this exciting journey is to register your device on the Q-See Support Portal at www.q-see.com/register. Registering your device will allow you to enjoy the following features:

- ✓ You will receive regular updates about the latest firmware version of your camera.
- ✓ Registering your product will streamline warranty claims and support requests by syncing your registered product with your account.
- ✓ You will be able to receive customized support for your device.
- ✓ You can easily find other Q-See products that are compatible with your device.

STEP 2

DOWNLOAD & INSTALL THE QC VIEW APP

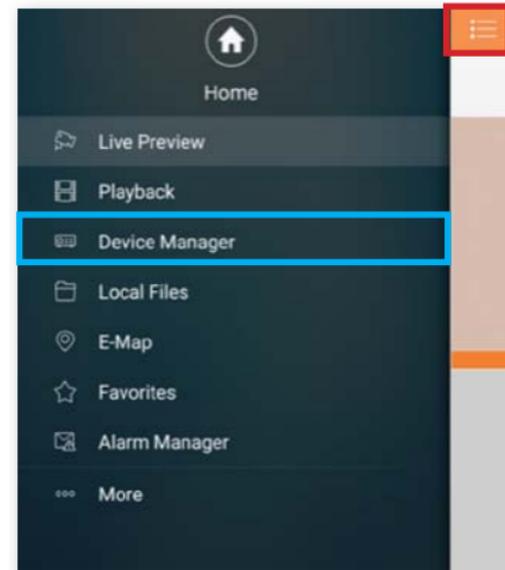
NOTE: Ensure that your mobile device is connected to the Wi-Fi network you wish to use for your camera.



Download the **QC** View App from the App Store on your mobile device. Once the App has been installed

select the **Menu**  button in the top left corner, followed by **Device Manager**.

NOTE: If you already have a Wi-Fi NVR this camera will automatically try to connect to it. Start using the NVR quick start guide to complete setup. If you would like to use this as a standalone device, disconnect or power off your Wi-Fi NVR before proceeding.



**All screenshots in guide are from QC View app on iOS.*

STEP 3

ADD A NEW DEVICE

In Device Manager, Click “+” to add a new device.

Select “**Wi-Fi configuration**” and create a name for your camera. Tap the **QR code icon** in the SN field and then scan the QR code located on the back camera panel (see photo below). Once the QR code has been scanned, complete the remaining username and password fields and hit next:

Username: **admin**
Password: **admin**



STEP 4

ADD A WI-FI DEVICE

Configure the network settings by entering the **password** of your Wi-Fi network.

NOTE: The Wi-Fi network should be the same one used by your mobile device.



STEP 5

START LIVE PREVIEW

Once your device has been added successfully, select **Start Live Preview** to view the feed from your camera.



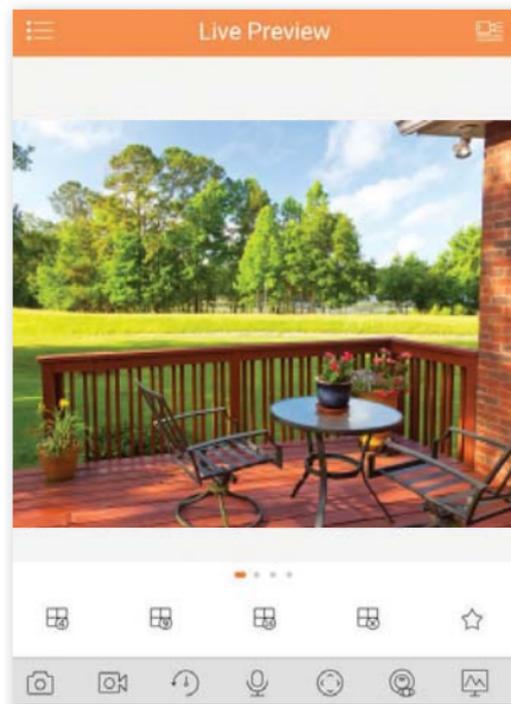
STEP 6

VIEW THE LIVE VIDEO FEED

Your camera has been set up successfully. You can now access your camera feed anytime and anywhere using the QC View App.

ADJUST THE BULLET CAMERA SHADE

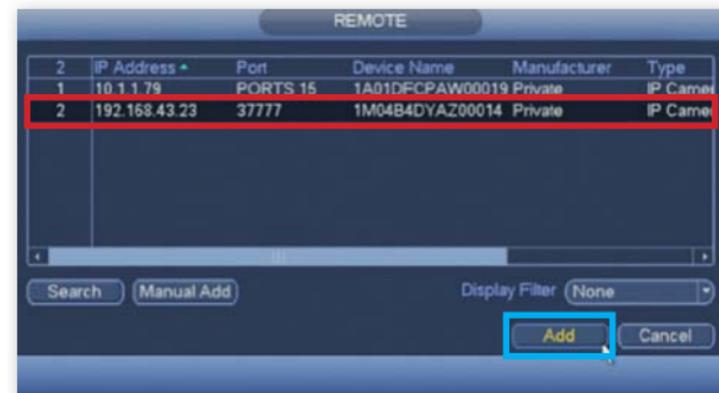
You can adjust the bullet camera shade according to your lighting requirements.



STEP 7

ADD TO AN EXISTING QC NVR SYSTEM

If you would like to add this camera to your existing QC Series NVR, login to your NVR and go to Remote Devices. **Select your camera** from the device list and click **Add**. The camera feed will appear on your NVR. The NVR has to be connected to the same network as your mobile device for the initial setup process. Visit www.q-see.com/support to verify if your system is compatible.



*This screenshot is from a QC Series NVR.

ADDITIONAL FEATURES

SD MEMORY CARD

The SD memory card slot is located under the bottom panel of the camera. Push the card in firmly to load the card. To eject, press the card firmly again. Some units will include an SD card.



CAMERA RESET BUTTON

If you wish to change the existing Wi-Fi network to a different network, while the camera is powered on, hold the reset button for five seconds and setup your camera again.



NOTE: SD memory card slot and reset button can both be accessed by removing the bottom panel from the camera with a standard screwdriver. Reattach panel before mounting cameras.

NETWORK CABLE

Please do not worry about the additional network cable on your bullet camera. This network cable can alternatively be used to hard-wire the camera using a cat5 cable instead of a Wi-Fi connection. Please make sure that this cable is never exposed to moisture.



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