

Ekena Millwork® Urethane Millwork General Information & Limited Lifetime Warranty

Before you use or install any Ekena urethane products, please review the information below. Ekena urethane products:

- Should be used for decorative applications only (unless clearly stated otherwise in catalog)
- Are very easy to repair. With the use of wood filler or automotive bondo/filler, dents or gashes of any size can be quickly filled.
- Will resist the natural elements, except for direct sunlight to the unpainted yellow/tan underside of the millwork. Urethane products must be properly painted within 30 days of installation. We recommend painting the product before installation and touching it up after installation is completed. Exterior products must be painted with an exterior grade 100% acrylic latex paint.
- It is important to fill damaged or cut surfaces within a few days.
- Can withstand temperatures of about 140°F. However, the items should never be placed in an area subject to solar temperature building, such as behind a storm door or similar application.
- Should never be installed with mechanical fasteners only. Best installation requires non-corrosive fasteners along with urethane base PL Premium Adhesive.
- Should not be stored in extreme heat. Ekena urethane products should be acclimated for two days prior to installation.
- May require altered installation procedures to meet local specifications. Please check local building codes prior to installing.

Ekena Millwork Urethane Millwork Limited Lifetime Warranty

Ekena Millwork provides a LIFETIME WARRANTY to the original purchaser of our line of urethane millwork. This LIFETIME WARRANTY provides that the urethane material will be free from manufacturer defects in material and workmanship under approved normal use.

If a defect is discovered in an Ekena urethane product and the above conditions have been met, the customer should notify us in writing within thirty (30) days of discovering the said defect. The customer may be required to return the product to Ekena Millwork for evaluation. Ekena will then review the product and installation methods, and determine if replacement, repair, or refund is appropriate. This warranty does not cover or include labor, transportation costs, or any other expenses incurred in connection with the purchase, use, or installation of the item(s). Replacements, repairs, or refunds are the only options under this limited warranty.

Ekena defines seacoast as within three (3) miles from a coastal seashore. If you live in a seacoast environment, the warranty coverage is different for certain product components due to environmental factors, such as salt spray and other abrasive materials. Additional maintenance is required in a seacoast environment.

This limited warranty does not cover damage from the result of mishandling in transportation, acts of God, customer modifications, vandalism, misuse, abuse, improper maintenance, unreasonable care, or other causes that did not arise from manufacturer defects in workmanship and/or materials. No person, retailer, sales rep, dealer, service facility, or entity of any type is authorized to change, modify, or amend the terms of this limited warranty in any manner. Ekena shall not be liable to the customer or to any other entity for any incidental or consequential damages or loss of profit from any defect in any items.