Pleasant Hearth

VENT-FREE GAS LOG SET

WARNING: This appliance is equipped for (Natural and Propane) gas. Field conversion is not permitted other than between natural or propane gases.

MODEL # VFL2-SO18DT VFL2-EO18DT VFL2-SO24DT VFL2-EO24DT VFL2-WW18DT VFL2-WW24DT

> Patent Pending Dual **Fuel System**





Dual Fue

ANS Z21.11.2 2013

CAUTION - FOR YOUR SAFETY

A WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY. A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

- Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

AWARNING: Do not attempt to access or change the setting of the fuel selection means. Access to and adjustment of the fuel selection means must only be a performed by a qualified service person when connecting this appliance to a specified fuel supply at the time of installation.

Change of the selector setting to other than the fuel type specified at the time of installation could damage this appliance and render it inoperable.

The installer shall replace the access cover before completing the installation and operating this appliance.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which it is installed. Provisions for adequate combustion and ventilation air must be provided. Refer to Air For Combustion and Ventilation section on page 9 of this manual.

> **INSTALLER:** Leave this manual with the appliance. CONSUMER: Retain this manual for future reference.

This appliance may be installed in an aftermarket, permanently located manufactured (mobile) home, where not prohibited by local codes. This appliance is only for use with propane or natural gas. This appliance is equipped with a simple means to switch between propane and natural gas. Field conversion by any other means including the use of a kit is not permitted.

The Installation instructions for an appliance for installation on combustible flooring shall specify that when the appliance is installed directly on carpeting, tile or other combustible material, other than wood flooring, the appliance shall be installed on a metal or wood panel extending the full width and depth of the appliance.



Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 1-877-447-4768, 8:30 a.m. – 4:30 p.m., CST, Monday – Friday or email us at customerservice@ghpgroupinc.com.

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WARNING: Read the Installation & Operating Instructions before using this appliance.

IMPORTANT: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in possible injury to persons or a fire hazard and will void the warranty.

| ITEM | VFL2-SO18DT VFL2-EO18DT VFL2-WW18DT | | VFL2-SO24DT VFL2-EO24DT VFL2-WW24DT | | | |
|--|---|---------------------------|---|-----------------------------|--|--|
| Input Rating | 30,000 BTU/Hr | | 30,000 BTU/Hr | | | |
| Minimum Input Rating | 15,000 BTU/Hr | 24,000 BTU/Hr | 15,000 BTU/Hr | 24,000 BTU/Hr | | |
| Gas Type | Natural | LP/Propane | Natural | LP/Propane | | |
| Ignition | Electronic Push Button | Electronic Push Button | Electronic Push Button | Electronic Push But- ton | | |
| Manifold Pressure | 5 in. W.C. | 10 in. W.C. | 5 in. W.C. | 10 in. W.C. | | |
| Inlet Gas Pressure *For purposes of input adjustment | | | | | | |
| Maximum | 14 in. W.C. | 14 in. W.C. | 14 in. W.C. | 14 in. W.C. | | |
| Minimum* | 6 in. W.C. | 11 in. W.C. | 6 in. W.C. | 11 in. W.C. | | |

SERVICE HINTS

When Gas Pressure Is Too Low

- pilot will not stay lit
- burners will have delayed ignition
- heater will not produce specified heat
- for propane/LP units, propane/LP gas supply may be low

You may feel your gas pressure is too low. If so, contact your local natural or propane/LP gas supplier.

IMPORTANT: Read this owner's manual carefully and completely before trying to assemble, operate, or service this heater. Improper use of this heater can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

Only a qualified installer, service agent, or local gas supplier may install and service this product.



WARNING: This appliance can be used with propane or natural gas. It is shipped from the factory adjusted for use with propane.

CARBON MONOXIDE POISONING: Early signs of carbon monoxide poisoning resemble the flu with headaches, dizziness, or nausea. If you have these signs, the heater may not be working properly. Get fresh air immediately! Have heater serviced. Some people are more affected by carbon monoxide than others. These include pregnant women, people with heart or lung disease, people who are anemic, those under the influence of alcohol, and those living in high altitudes.

NATURAL AND PROPANE/LP GAS: Natural and Propane/LP gases are odorless. An odor-making agent is added to the gas. The odor helps you detect a gas leak. However, the odor added to the gas can fade. Gas may be present even though no odor exists. Make certain you read and understand all warnings. Keep this manual for reference. It is your guide to operating this heater safely.

WARNING:

- Due to high temperatures, locate this appliance out of traffic and away from furniture and draperies.

- Heater becomes very hot when operating. Keep children and adults away from hot surfaces to avoid burns or clothing ignition. Heater will remain hot for a time after shutoff. Allow surfaces to cool before touching.

- Carefully supervise young children when they are in the room with the heater.

- Do not place clothing or other flammable material on or near the appliance. Never place any objects in the heater.

- Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the appliance be kept clean.

- Any change to this heater or its controls can be dangerous.

- Do not use any accessories not approved for use with this heater.

- Keep the appliance are clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

- This appliance is intended for supplemental heating.

This product and the fuels used to operate this product (liquid propane or natural gas), and the products of combustion of such fuels, can expose you to chemicals including benzene, which is known to the State of California to cause cancer and reproductive harm.

For more information go to www.p65Warnings.ca.gov

SAFETY INFORMATION

1. This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases.

2. Do not place propane/LP supply tank(s) inside any structure. Locate propane/LP supply tank(s) outdoors.

- 3. If you smell gas
- shut off gas supply
- do not try to light any appliance
- · do not touch any electrical switch; do not use any phone in your building
- immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
- if you cannot reach your gas supplier, call the fire department
- 4. This heater shall not be installed in a bedroom or bathroom.
- 5. Do not use this heater as a wood-burning heater. Use only the logs provided with the heater.

6. Do not add extra logs or ornaments such as pine cones, vermiculite or rock wool. Using these added items can cause sooting. Do not add lava rock inside the heater; only around the outside of the heater.

7. This heater is designed to be smokeless. If logs ever appear to smoke, turn off heater and call a qualified service person. Note: During initial operation, slight smoking could occur due to log curing and heater burning manufacturing residues.

8. To prevent the creation of soot, follow the instructions in Cleaning and Maintenance, page 25 & 26.

9. Before using furniture polish, wax, carpet cleaner or similar products, turn heater off. If heated, the vapors from these products may create a white powder residue within burner box or on adjacent walls or furniture.

10. This heater needs fresh air ventilation to run properly. This heater has an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS shuts down the heater if not enough fresh air is available. See Air for Combustion and Ventilation, page 9. If heater keeps shutting off, see Troubleshooting, page 27.

11. Do not run heater

- where flammable liquids or vapors are used or stored.
- under dusty conditions.
- 12. Do not use this heater to cook food or burn paper or other objects.
- 13. Never place any objects in the heater or on logs.

14. Do not use heater if any part has been under water. Immediately call a gualified service technician to inspect the room heater and to replace any part of the control system and any gas control which has been under water.

15. Turn off and unplug heater and let cool before servicing. Only a gualified service person should service and repair heater.

16. Operating heater above elevations of 4,500 feet could cause pilot outage.

17. Do not operate heater if log is broken. Do not operate heater if log is chipped (dime-sized or larger).

18. To prevent performance problems, do not use propane/LP fuel tank of less than 100 lb. capacity.

19. Provide adequate clearances around air openings.

QUALIFIED INSTALLING AGENCY

Only a qualified agency should install and replace gas piping, gas utilization equipment or accessories, and repair and equipment servicing. The term "qualified agency" means any individual, firm, corporation, or company that either in person or through a representative is engaged in and is responsible for:

a) Installing, testing, or replacing gas piping or

b)Connecting, installing, testing, repairing, or servicing equipment; that is experienced in such work; that is familiar with all precautions required; and that has complied with all the requirements of the authority having jurisdiction.



PRODUCT FEATURES

This log set has been tested and approved to ANS Z21.11.2 2013 standard for Unvented Heaters and can be operated with the flue damper closed. State and local codes in some areas prohibit the use of vent-free heaters.

DUAL FUEL CAPABILITY

Your heater is equipped to operate on either propane or natural gas. The heater is shipped from the factory ready for connecting to propane. The heater can easily be changed to natural gas by having your qualified installer follow the instructions on page 16 and the markings on the heater.

SAFETY PILOT

This heater has a pilot with an Oxygen Depletion Sensing (ODS) safety shutoff system. The ODS/pilot shuts off the heater if there is not enough fresh air and cuts off main burner gas in the event of flame out.

ELECTRIC PUSH BUTTON IGNITION SYSTEM

This heater is equipped with an Electronic Push Button control system. This system requires one AAA battery (provided).

THERMOSTAT HEAT CONTROL

The control automatically cycles the burner on and off to maintain a desired room temperature (See page 23).

State of Massachusetts: The installation must be made by a licensed plumber or gas fitter in the Commonwealth of Massachusetts. Sellers of unvented propane or natural gas-fired supplemental room heaters shall provide to each purchaser a copy of 527 CMR 30 upon sale of the unit.

In the State of Massachusetts, unvented propane or natural gas-fired space heaters shall be prohibited in bedrooms and bathrooms.

In the State of Massachusetts the gas cock must be a T-handle type. The State of Massachusetts requires that a flexible appliance connector cannot exceed three feet in length.

LOCAL CODES

Install and use heater with care. Follow all codes. In the absence of local codes, use the latest edition of The National Fuel Gas Code, ANSI Z223.1, also known as NFPA 54*.

*Available from: American National Standard Institute, Inc. 1430 Broadway New York, NY 10018

National Fire Protection Association, Inc. 1 Batterymarch Park Quincy, MA 02269-9101

This heater is designed for vent-free operation. State and local codes in some areas prohibit the use of vent-free heaters.

The installation of appliances designed for manufactured home (U.S. only) or mobile home installation must conform with the Standard CAN/CSA Z240 MH, Mobile Housing, in Canada, or with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States, or when such a standard is not applicable, ANSI/ NCSBCS A225.1/NFPA 501A, Manufactured Home Installations Standard.

ASSEMBLING LOGS

VFL2-SO18DT / VFL2-EO18DT / VFL2-SO24DT / VFL2-EO24DT

WARNING: Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this heater may result in property damage or personal injury.

CAUTION: After installation and peridically thereafter, check to ensure that no yellow flame comes in contact with any log. With the heater set to High, check to see if yellow flames contact any log. If so, reposition logs according to the log installation instructions in this manual. Yellow flames contacting logs will create soot.

It is very important to install the logs exactly as instructed. Do not modify logs; use only logs supplied with heater. Each log is marked with a number, and this number will help you identify each log during installation.



Fig. 19 - Installing Log #1

Fig. 20 - Installing Log #2

Fig. 21 - Installing Log #3



1. Insert log #1 onto pins in rear grate base.



2. Insert log #2 onto pins in middle grate base.



3. Place log #3 onto the front grate. Make sure the recessed areas on the log match up with the grate, and the log is centered on grate.

Fig. 24 - Installing Log #6



6. Place log #6 so its pin fits in the hole on the top right recessed areas of log #2.

Fig. 22 - Installing Log #4



4. Place log #4 so its pin fits into the hole on the top left recessed areas of log #2.



Fig. 23 - Installing Log #5

5. Place log #5 so it is resting in the top middle recessed areas of log #1 and its pin fits in the hole on the top of log #2 only (it should NOT be touching log #3), and the front edge does no over hang log #2.

ASSEMBLING LOGS

VFL2-WW18DT / VFL2-WW24DT

WARNING: Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this heater may result in property damage or personal injury.

CAUTION: After installation and peridically thereafter, check to ensure that no yellow flame comes in contact with any log. With the heater set to High, check to see if yellow flames contact any log. If so, reposition logs according to the log installation instructions in this manual. Yellow flames contacting logs will create soot.

It is very important to install the logs exactly as instructed. Do not modify logs; use only logs supplied with heater. Each log is marked with a number, and this number will help you identify each log during installation.



Fig. 19 - Installing Log #1



1. Insert log #1 onto pins in rear grate base.

Fig. 20 - Installing Log #2



2. Insert log #2 onto pins in middle grate base.



Fig. 21 - Installing Log #3 & Log #4

3. Place log #3 & log #4 onto the front grate. Make sure the recessed areas on the logs match up with the grate, and the logs are centered on grate.

Fig. 22 - Installing Log #5



4. Place log #5 so its pin fits into the hole on the top left recessed areas of log #2.

Fig. 23 - Installing Log #6



5. Place log #6 so it is resting in the top middle recessed areas of log #1 and its pin fits in the hole on the top of log #2.



Fig. 24 - Installing Log #7

6.Place log #7 so its pin fits in the hole on the top right recessed areas of log #2.

FOR YOUR SAFETY READ BEFORE LIGHTING



WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

A. This appliance has a pilot which must be lighted by the electronic ignitor. When lighting the pilot, follow these instructions exactly.

B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department

C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Forced or attempted repair may result in fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

BATTERY INSTRUCTIONS

- Batteries are included.
- Remove batteries when depleted.
- Install/replace the batteries according to the type and quantity stated in table below.
- Do not mix old and new batteries. New batteries should be the same brand for best results.
- Be sure to observe proper polarity (+/-) when installing or replacing the batteries. Damage due to improper battery installation may void the warranty on the product.
- · For long periods of non-operation, remove batteries from all components for safety.

| Component | Type of Battery | Battery Qty. |
|-----------|-----------------|--------------|
| Ignitor | AAA | 1 |

BATTERY INSTALLATION

 Locate the Battery Ignitor on the front face of the burner.
 Step 2 – Unscrew the cap on the Electronic Push Button ignitor with your fingers by turning it counterclockwise. (Fig. 2)
 Insert the battery with the positive (+) side facing forward.
 Replace the cap by turning it clockwise until the cap is finger tight.



LIGHTING INSTRUCTIONS

- 1. STOP! Read the safety information above.
- 3. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above. If you don't smell gas, go to the next step.
- 4. Turn control knob counterclockwise r to the "PILOT" position. Depress control knob.
- 5. With control knob depressed, push down on the ignitor button until the pilot lights. The pilot is located behind the heater screen near the rear of the burner.
- Do not attempt to light the pilot by hand.
- 6. Keep control knob depressed for (30) seconds after pilot lights. Release control knob.

• If the control knob does not pop up when released, stop and immediately call a qualified service technician or gas supplier.

• If pilot goes out repeat steps 3 through 7. Wait (1) minute before attempting to light pilot again. If after several tries the pilot still goes out, turn the gas control knob clockwise to the "OFF" position and call a qualified service technician.

7. Turn control knob counterclockwise r to desired setting.

WARNING: The fireplace screen must be in place while the appliance is in operation.
 WARNING: Any glass doors shall be completely opened while appliance is in operation.

TO TURN OFF GAS TO APPLIANCE

Shutting Off Burner Only (pilot stays lit)

Turn control knob clockwise
to the PILOT position.

THERMOSTATIC CONTROL OPERATION

The thermostatic control valve used on this model differs from standard thermostats. Standard thermostats simply turn the burner on and off. The thermostat sensing bulb on the control valve used on this heater senses changes in room temperature and will vary the flame accordingly. When the room temperature exceeds the set temperature the burner will shut off completely. The unit will cycle back on as the room temperature drops below the set temperature. The control knob can be set to the desired comfort level between 1 and 5.



Fig. 25 - Control Knob







INSPECTING BURNERS

Check pilot flame pattern and burner flame patterns often.

PILOT FLAME PATTERN

Figure 27 shows a correct pilot flame pattern. Figure 28 shows an incorrect pilot flame pattern. The incorrect pilot flame is not touching the thermocouple. This will cause the thermocouple to cool. When the thermocouple cools, the heater will shut down.

If pilot flame pattern is incorrect, as shown in Figure 28.

• turn heater off (see To Turn Off Gas to Appliance, page 23.

• see Troubleshooting, page 27.



WARNING: Do not allow fans to blow directly into the heater. Avoid any drafts that alter burner flame patterns.

WARNING: Do not use a blower insert, heat exchanger insert or other acessory not approved for use with this heater.