

Jackel Inc. Limited Warranty

Jackel structural foam and fiberglass basins and lids are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer owns their home. Jackel will, at its option, replace or repair, FREE OF CHARGE, during the warranty period any Jackel structural foam or fiberglass basin or lid that proves defective in material and/or workmanship under normal installation, use and service. This limited warranty does not cover (i) installations which are in violation of applicable plumbing, housing or building codes or contrary to written instructions furnished by Jackel or (ii) adverse local conditions including damage by corrosive elements. All other Jackel products are warranted to the original consumer purchaser to be free of manufacturing defects for one year.

Jackel recommends using a professional plumber for all installation and repair, and periodic inspection of Jackel products. Jackel makes no warranty regarding the suitability of a product for a particular installation. Purchasers are responsible for determining whether a product is suitable for a specific application. Check valves should be examined periodically and replaced if worn or damaged.

Both the lifetime warranty for structural foam basins and lids, and the one-year warranty for all other products are limited exclusively to replacement or repair of a defective product. Labor charges and/or damage incurred in installation, repair, or replacement are excluded from this warranty. Consequential damage, collateral damage, property damage, personal and bodily injury, and claims arising from the loss of use of property, as well as any other kind of loss or damages, are also excluded from this warranty, unless such restrictions are limited by the law of the jurisdiction in which the product is purchased. Proof of purchase (original sales receipt) by the original consumer purchaser must be made available to Jackel for all warranty claims. This is the exclusive warranty offered by Jackel, Inc., which does not make any other warranty of any kind, including the implied warranty of merchantability.

This warranty excludes all industrial, agricultural, commercial and business usage of Jackel products whose purchasers are hereby extended a one-year limited warranty from the date of purchase, with all the other terms of this warranty applying except the duration of the warranty.

Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you. Any damages to Jackel products as a result of misuse, abuse, neglect; movement, distortion, cracking or settling of foundations; improper installation; fire; freezing; shipping damage by carriers; defects in related products not manufactured by Jackel; alteration; or any use of other than genuine Jackel replacement parts will void the warranty.

This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state. It applies only to Jackel products installed in the United States of America and Canada. If you have any questions or concerns regarding our warranty please e-mail us at info@jackelinc.com or call 574-256-5635.