



# Limited Warranty

Purchase Date: \_\_\_\_\_

Warrantor Name: Florida Iron Doors LTD

Warrantor Address: 1518 SW 13th Ct Pompano Beach, FL33069

Consumer

Name: \_\_\_\_\_

Consumer

Address: \_\_\_\_\_

## ***Description of Product: Exterior Iron Door***

**Terms:** In this Limited Warranty, the terms “we,” “us,” and “our” mean the Warrantor listed above. The terms “you” and “your” mean the consumer listed above. The term “product” means the product described above.

**Florida Iron Doors** warrants our products to be free from defects in material and workmanship. All products are hand crafted and hand finished, therefore are considered to be unique to each owner; variations in finish and design are common in the finished product. Usage and exposure to various elements can and will affect the product in different ways. Florida Iron Doors reserves the right to repair or replace the product in question at its sole discretion.

**What this warranty covers:** Subject to the limitations provided in this Warranty and under applicable law, the periods of coverage are as follows:

**Door Warranty:** the door is covered for a period of ten (10) years from the date of sale to you (warranty is non-transferable). We warrant that the product be free from defects in material and workmanship.

**Paint and Finish Warranty:** The paint and finish that was professionally applied by the manufacturer is warranted for five (5) years from the date of sale to you. This warranty covers defects in material and workmanship for the original, manufacturer applied door paint finish.

**Glass:** The glass is covered for one (1) year from the date of sale to you. We warrant the product will be free from defects in material and workmanship.

**What this warranty does Not cover:** Handle-sets (after market hardware); weather-stripping; post-manufacture (or after market) paint finishes; labor charges for installation, removal or reinstallation of doors; or damage from any cause other than defects in material and workmanship including but not limited to damage caused by: paint, acid, stain, any other chemicals; accident, misuse, abuse, foreign objects, salt spray; improper installation, unauthorized articles, modification, service; improper use, unreasonable use, failure to provide reasonable maintenance, superior force, or acts of nature.

-Glass breakage due to foreign objects, glass defects due to foreign chemicals or acts of nature are not covered under this warranty.

-Products installed within two (2) miles of any coast line are not covered under this warranty.

**What We Will Do to Correct Problems:** To correct problems covered by this Warranty, we will only repair or replace the defective door part covered at the sole discretion of Florida Iron Doors.

**What we will NOT do:** There are limitations, conditions, and restrictions on the warranty coverage. We will **NOT** pay for any labor charges for installation, removal or reinstallation of doors. Labor charges for installation, removal, or reinstallation of doors will be at **YOUR EXPENSE**. While necessary maintenance, repairs, or labor on your product can be performed by any company, we recommend that you use only authorized companies. Improperly performing work or repair voids this warranty. We will **NOT** repair or replace: Handle-set, the hardware; hand applied paint finishes; products damaged by any cause other than defects in material and workmanship. This includes but is not limited to products damaged by: paint, acid, stain, any other chemicals; accident, misuse, abuse, foreign objects, improper installation, unauthorized articles, modification, service; improper use, unreasonable use, failure to provide reasonable maintenance, force majeure, or acts of nature.

**Shipping Damage:** If you notice any damage to the packaging (wooden crate, protective wrapping) at arrival of your product, it is imperative that you note this damage on the documents from the shipping company and notify Florida Iron Doors within 24 hours of receipt of the product(s). Shipping damages are not considered a product defect, therefore are not covered under this warranty.

**Extreme climates:** Florida Iron Doors, LTD's doors are constructed of iron, insulated with Polyurethane insulation. Florida Iron Doors doors are manufactured with a 'continuous iron construction' for best performance, fit and security and do not have a "thermal break," allowing for the possibility of more thermal transfer than similar types of doors constructed out of other materials. As a result of this construction design, an increase in thermal transfer could occur, including temperature variation of the door in cold weather climates (typically well below freezing for sustained periods of time), resulting in temporary periods of condensation and/or frost on the outside and inside of the door unit with the possibility of moisture on and around the bottom of the door. This possible moisture build-up does not negatively impact the door, nor is it a sign of substandard manufacturing methods or product defect, but could negatively impact trim and flooring if left unattended. Some contributing factors to this potential occurrence include, but are not limited to: elevated moisture levels found inside the home, heat registers located close to the door and extreme temperature differences between inside and outside the home.

**How you can get service:** Contact Florida Iron Doors at our Customer Service Department. You must take certain steps if you believe there is an issue with the product. These steps include notifying us by phone during the period of coverage, at: 1-888-482-6444. After the call you must timely provide us written information specified, **including proof of purchase**, to the following address: Florida Iron Doors, 1518 SW 13th Ct., Pompano Beach, FL 33069, Attn: Warranty or e-mail to [Service@floridalrondoors.com](mailto:Service@floridalrondoors.com), and put Warranty Submission in subject line. Images of any issues you feel are under warranty are greatly appreciated. **Your Expenses:** You will pay the expense of labor, charges for installation, removal, or reinstallation of doors.

**How Florida State Law Relates to the Warranty.** This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

**To ensure the beauty of your product, we suggest the following methods of care:** To clean your product, we recommend using a mild soap and water mixture. Refrain from using harsh chemicals on this product as this can break down the finish. We suggest greasing the door hinges once per year to ensure smooth operation of the door.

Customer Signature \_\_\_\_\_