THANK YOU...

for selecting an American Standard bath. Your new bath is shipped to you after careful inspection. The whirlpool version is completely assembled with pump, motor, and system piping. All you need to finish the whirlpool installation are your selected fittings and electrical connections.

To insure maximum performance and pleasure from this product, please follow the instructions and cautions.

FOR AFTER-SALES SERVICE CALL 1 (800) 442-1902 WEEKDAYS.

© AS Americas Inc. 2010
All product names listed herein are trademarks of AS Americas Inc. unless otherwise noted.
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IMPORTANT SAFETY INSTRUCTIONS

INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS

READ AND FOLLOW ALL INSTRUCTIONS!

⚠️ WARNING: *Risk of personal injury.* Do not permit children to use this unit without adult supervision.

⚠️ WARNING: *Risk of personal injury.* Do not operate this unit without the guard over the suction fitting.

⚠️ WARNING: *Risk of electric shock.* Do not permit electrical appliances (hair dryer, telephone, radio, etc.) within 60 inches (1524mm) of this unit.

⚠️ WARNING: *Risk of hyperthermia and possible drowning.* People using medications and/or having adverse medical history should consult a physician before using this product.

⚠️ WARNING: *Risk of personal injury.* Do not overfill unit before entering. Entering tub when filled more than 2/3 can cause overflow and slippery conditions. Exercise caution when entering and exiting.

⚠️ WARNING: *No Food or Alcoholic Beverages.* Use of your bathtub immediately after meals is not recommended. Avoid alcohol consumption before or during bathing. Alcoholic beverages can cause drowsiness or hyperthermia resulting in loss of consciousness or even drowning.

⚠️ WARNING: *Pregnancy.* If you are or think you may be pregnant, consult your physician before using the bathtub.

Never drop or insert any object into any opening.

Use this unit only for its intended use as described in this manual. Do not use any attachments not recommended by American Standard.

The unit must be connected only to a supply circuit that is properly protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power to the bathtub without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this hydromassage bathtub. Disconnect the hydromassage bathtub and have the problem corrected by a licensed electrician before using.

A pressure wire connector is provided on the exterior of the motor unit to permit connection of a no. 8 AWG solid copper bonding conductor between this unit and all other electrical equipment and exposed metal in the vicinity, as needed to comply with local requirements. To reduce the risk of an electric shock, connect this connector the grounding terminal of your electric service or supply panel with a conductor equivalent in size to the circuit conductors supplying this unit.

SAVE THESE INSTRUCTIONS
**General Installation Information**

Carefully uncrate and inspect your new bath for any shipping damage. If such damage is found, report it to your vendor immediately. After inspection and during installation, protect the bath from construction damage. **Before installation, and before enclosing with wallboard, tile, etc., the bath must be filled with water and operated to check for leaks that may have resulted from shipping damage or mishandling!** Do not make modifications to the whirlpool system or remove pump from factory mounting. This could adversely affect the safety and performance of the whirlpool and void the warranty. Do not handle or move the whirlpool by the pump, motor, or piping system. Fittings (bath filler, shower arm, etc.) are not provided with the bath and must be ordered separately. Framing and enclosing materials are provided by others.

For electrical requirements, refer to section titled “Whirlpool Electrical Installation Instructions”.

Check for availability of optional American Standard wall tiling bead (required for recess installation).

Protect all finished surfaces of the whirlpool during construction and installation using a drop cloth.

⚠️ **WARNING:** Do not lift whirlpool by the piping harness at any time.

**List of Required Tools and Supplies:**

- **Tools**
  - Level
  - Tape Measure
  - Pipe Wrench
  - Slip Joint Pliers
  - Screw Driver
  - Standard Woodworking Tools
  - Personal Safety Equipment
  - Caulking Gun

- **Supplies**
  - Nails
  - Putty
  - Caulking (waterproof)
  - 1 x 4 Stringers
  - Drop Cloth
  - Cement, Plaster, Grout

**LIST OF OPTIONAL COMPONENTS (NOT INCLUDED):**

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>MODEL #</th>
<th>E-Z INSTALL HEATER</th>
<th>APRON KIT</th>
<th>TILE BEAD KIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>CORNER DUET WITH SEAT</td>
<td>2351</td>
<td>EZHEAT-100</td>
<td>N/A</td>
<td>751755-100</td>
</tr>
<tr>
<td>CENTURION 6’ X 36”</td>
<td>2371</td>
<td>EZHEAT-100</td>
<td>N/A</td>
<td>751755-100</td>
</tr>
<tr>
<td>CONTEMPO OVAL</td>
<td>2383</td>
<td>EZHEAT-100</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>FREE SPIRIT 6’ X 54”</td>
<td>2466</td>
<td>EZHEAT-100</td>
<td>N/A</td>
<td>751755-100</td>
</tr>
</tbody>
</table>

* For these components please see your Vendor.

**SPECIFICATIONS:**

**TABLE 1: GENERAL SPECIFICATIONS FOR WHIRLPOOLS AND BATH TUBS**

<table>
<thead>
<tr>
<th>Description</th>
<th>Dimensions L-W-H</th>
<th>Drain / Overflow</th>
<th>Height to Underside of Deck: C</th>
<th>Cut Out Pier G x F</th>
<th>Rough-In Recess E x D</th>
<th>Tub Edge to Centerline Overflow: J</th>
</tr>
</thead>
<tbody>
<tr>
<td>2351 Corner</td>
<td>L 84-1/2” (2146mm) W 60-1/2” (1537mm) H 20-1/2” (521mm)</td>
<td>A 13-3/8” (340 mm) B 4” (102 mm)</td>
<td>C 19” (483 mm)</td>
<td>See Pier Cutout Dimensions</td>
<td>N/A</td>
<td>12-5/8” (321mm)</td>
</tr>
<tr>
<td>2371 6’ x 36”</td>
<td>L 72” (1829mm) W 36” (914mm) H 21-3/4” (552mm)</td>
<td>A 15-1/2” (394 mm) B 10” (254 mm)</td>
<td>C 20-1/4” (514 mm)</td>
<td>70-1/2” (1791 mm) x 34-1/2” (876 mm)</td>
<td>72-3/16” (1833 mm) x 34-1/2” (876 mm)</td>
<td>6” (152mm)</td>
</tr>
<tr>
<td>2383 Oval</td>
<td>L 72” (1829mm) W 42” (1067mm) H 25-1/2” (648mm)</td>
<td>A 18-1/2” (470 mm) B 15-3/4” (400 mm)</td>
<td>C 23” (584 mm)</td>
<td>See Pier Cutout Dimensions</td>
<td>N/A</td>
<td>8-1/4” (210mm)</td>
</tr>
<tr>
<td>2466 6’ x 54”</td>
<td>L 72” (1829mm) W 54” (1372mm) H 23-1/4” (591mm)</td>
<td>A 17” (432 mm) B 36” (914 mm)</td>
<td>C 21-3/4” (552 mm)</td>
<td>70-1/2” (1791 mm) x 52” (1334 mm)</td>
<td>72-3/16” (1833 mm) x 52-1/2” (1334 mm)</td>
<td>N/A</td>
</tr>
</tbody>
</table>
ROUGHING-IN REFERENCES

CORNER DUET WITH SEAT 60" x 60" (MODEL 2351)

CONTEMPO OVAL (MODEL 2383)

CENTURION 6' x 36" (MODEL 2371)

FREE SPIRIT 6' x 54" (MODEL 2466)

GENERAL SPECIFICATIONS FOR 2351
INSTALLED SIZE _______ 84-1/2 x 60-1/2 x 20-1/2 In. (2146 x 1537 x 521mm)
WEIGHT _______ 145 Lbs. (66 Kg.)
WEIGHT w/WATER _______ 895 Lbs. (406 Kg.)
GAL. TO OVERFLOW _______ 100 Gal. (381 L)
MIN. OPERATING GAL. _______ 40 Gal. (151 L)
BATHING WELL AT SUMP _______ 55-1/2 x 28-3/4 In. (1410 x 730mm)
BATHING WELL AT RIM _______ 52 x 43-3/4 In. (1372 x 1211mm)
WATER DEPTH TO OVERFLOW _______ 11-3/8 In. (290mm)
FLOOR LOADING _______ 25 Lbs./Sq.Ft. (123 Kgs./Sq.m)

ELECTRICAL SPECIFICATIONS
PUMP _______ 1.4 HPR, 9.7 AMPS, 120V.

GENERAL SPECIFICATIONS FOR 2371
INSTALLED SIZE _______ 72 x 36 x 21-3/4 In. (1829 x 914 x 552mm)
WEIGHT _______ 100 Lbs. (45 Kg.)
WEIGHT w/WATER _______ 625 Lbs. (283 Kg.)
GAL. TO OVERFLOW _______ 47 Gal. (178 L)
MIN. OPERATING GAL. _______ 25 Lbs./Sq.Ft. (123 Kgs./Sq.m)
BATHING WELL AT SUMP _______ 64 x 19-1/4 In. (1630 x 490mm)
BATHING WELL AT RIM _______ 63-1/4 x 21-1/2 In. (1607 x 552mm)
WATER DEPTH TO OVERFLOW _______ 15-1/2 In. (394mm)
FLOOR LOADING _______ 35 Lbs./Sq.Ft. (169 Kgs./Sq.m)

ELECTRICAL SPECIFICATIONS
PUMP _______ 1.4 HPR, 9.7 AMPS, 120V.

GENERAL SPECIFICATIONS FOR 2383
INSTALLED SIZE _______ 72 x 42 x 25-1/2 In. (1829 x 1067 x 648mm)
WEIGHT _______ 100 Lbs. (45 Kg.)
WEIGHT w/WATER _______ 841 Lbs. (382 Kg.)
GAL. TO OVERFLOW _______ 89 Gal. (341 L)
MIN. OPERATING GAL. _______ 41 Gal. (155 L)
BATHING WELL AT SUMP _______ 48 x 26-1/2 In. (1219 x 673mm)
BATHING WELL AT RIM _______ 60-3/4 x 35-3/4 In. (1543 x 864mm)
WATER DEPTH TO OVERFLOW _______ 18-1/2 In. (470mm)
FLOOR LOADING _______ 40 Lbs./Sq.Ft. (196 Kgs./Sq.m)

ELECTRICAL SPECIFICATIONS
PUMP _______ 1.4 HPR, 9.7 AMPS, 120V.

GENERAL SPECIFICATIONS FOR 2466
INSTALLED SIZE _______ 72 x 54 x 23-1/4 In. (1829 x 1372 x 591mm)
WEIGHT _______ 130 Lbs. (59 Kg.)
WEIGHT w/WATER _______ 1213 Lbs. (550 Kg.)
GAL. TO OVERFLOW _______ 130 Gal. (482 L)
MIN. OPERATING GAL. _______ 92 Gal. (348 L)
BATHING WELL AT SUMP _______ 50 x 42 In. (1270 x 1067mm)
BATHING WELL AT RIM _______ 64-1/2 x 43-3/4 In. (1638 x 1110mm)
WATER DEPTH TO OVERFLOW _______ 15-1/2 In. (394mm)
FLOOR LOADING _______ 46 Lbs./Sq.Ft. (219 Kgs./Sq.m)

ELECTRICAL SPECIFICATIONS
PUMP _______ 2.1 HPR, 13.5 AMPS, 120V.
**INSTALLATION AND FRAMING INSTRUCTIONS**

The variety of installations possible for this whirlpool may require framing procedures other than those shown. Locate studs as needed. Ensure roughing-in dimensions are proper, plumb and square. Provisions must be made in all installations for an access opening for servicing the pump and controls. It is strongly recommended that an additional opening be provided for access to the drain components. The apron should not be used as the primary access opening.

1. Position the whirlpool into the installation opening and level the deck in both directions, shimming the integral support feet if necessary. Mark the final position of the underside of the deck by tracing a line on to the studs (see Figure 1).

2. Remove the whirlpool and attach a 1 x 4 stringer to the studs, with the top of the stringer touching the traced line. The rim of the bath must not support weight.

3. Install drain components to the whirlpool following the drain installation instructions. Before replacing your whirlpool for final installation, be certain that an opening has been provided in the sub-floor for the drain. See the roughing-in drawing and Table 1 for suggested opening size (shadowed) and location dimensions. The drain/overflow of the bath extends below the bottom of the bath. Note that this requires a cutout in the floor.

The floor structure beneath the bath must be able to support a total weight of bath, water, and bather. Refer to Table 1 under total weight for your model.

Replace whirlpool and re-shim the integral support feet, shimming the entire length of the support feet. Secure the shims using construction adhesive, silicone, mortar or equivalent materials. While not a necessity, the use of a foundation base consisting of cement, mortar, or grout will help provide a solid and secure installation.

The rim of the bath must not support weight. If foundation base is used, allow the bedding material to completely harden before applying weight to the rim or bottom of the bath. Any finish material such as tile or wall board must be self-supporting if it contacts the deck of the bath.

**NOTE:** Tile bead kit not included and must be purchased separately.

**TYPICAL INSTALLATION**

![Typical Installation Diagram]

**TYPICAL RECESS INSTALLATION**

![Typical Recess Installation Diagram]

**TYPICAL PIER TYPE INSTALLATION**

![Typical Pier Type Installation Diagram]

For E & D Dimensions see Table 1 on Page 5.

For G & F Dimensions see Table 1 on Page 5.
**SUGGESTED WHIRLPOOL / BATH INSTALLATION METHOD**

**UNDER DECK MOUNTING INSTRUCTIONS**

Please note that care must be taken to protect the surface of the tub during all aspects of the installation. Do not drill or cut the bath deck with the tub directly beneath it as damage to the tub may result.

1. Install the tub per the installation instructions provided with the unit.
2. Prepare the bath deck support structure per the local codes.
   - Note: the bath deck must be self supporting.
3. Cut bath deck to your specifications.
4. Place the bath deck in position and trace the opening on the tub with a soft pencil. Do not drill or cut the bath deck with the tub directly beneath it as damage to the tub may result.
5. Remove the bath deck and apply a generous bead of waterproof sealant on the outer edge of the traced line.
6. Replace the bath deck and secure it into place.
7. Apply additional sealant along the tub and bath deck interface as necessary to ensure a watertight seal.
8. Remove excess sealant per the manufacturer’s instructions.

**TYPICAL FLANGE MOUNTING DETAIL**

- **STUDS**: Secure the bath to the studs as shown for wood or steel stud construction.
- **STEEL STUDS**: 

**UNDER DECK MOUNTING INSTRUCTIONS**

Installation of a whirlpool in a platform requires a cutout. Many whirlpools need only a rectangular cutout. Some whirlpools require a more elaborate cutout. Illustrated below are diagrams for those cutouts.

**PIER CUTOUTS**

- **MODEL 2351**
- **MODEL 2383**

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**TYPICAL INSTALLATION - CORNER**

Unless an access opening of at least 12" x 24" (305 x 610mm) is provided, warranty service will not be performed.
WHIRLPOOL ELECTRICAL INSTALLATION INSTRUCTIONS

All wiring must be performed by a licensed electrician in accordance with the national electrical code and all other applicable codes.

⚠️ WARNING: When using electrical products, basic precautions should always be observed, including the following:

1. **DANGER: RISK OF ELECTRIC SHOCK!** Connect only to a circuit protected by a ground-fault circuit interrupter.

2. Grounding is required. The unit should be installed by a licensed electrician and grounded.

3. Permit access for servicing motor as noted.

4. All building materials and wiring should be routed away from the pump body and heater (if equipped).

**PLEASE SEE THE FOLLOWING TABLE FOR GFCI CIRCUIT REQUIREMENTS:**

<table>
<thead>
<tr>
<th><strong>GFCI CIRCUIT REQUIREMENTS:</strong></th>
<th><strong>FOR MODEL NUMBERS:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>The whirlpool should be installed on a 120 vac, 15 amp dedicated GFCI circuit. The circuit should be hard-wired from the electrical power supply panel. The circuit must be a three (3) wire circuit from the electrical supply panel. A grounded neutral wire and a third wire, earth ground, are essential. <strong>Optional heater requires a separate 15 amp maximum GFCI circuit.</strong></td>
<td>2351 2371 2383</td>
</tr>
</tbody>
</table>

| The whirlpool should be installed on a 120 vac, 20 amp dedicated GFCI circuit. The circuit should be hard-wired from the electrical power supply panel. The circuit must be a three (3) wire circuit from the electrical supply panel. A grounded neutral wire and a third wire, earth ground, are essential. **Optional heater requires a separate 15 amp maximum GFCI circuit.** | 2466 |

**WIRE SELECTION GUIDE**

<table>
<thead>
<tr>
<th><strong>Motor Hi Performance Rating</strong></th>
<th><strong>Maximum distance from fusebox to motor</strong></th>
<th><strong>The sizes shown on this chart are recommendations for copper conductors only. Always follow local and national electrical codes.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1 H.P., 1.4 H.P., and 1.25 H.P.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>50' 100' 150' 200' 115V Power Line</td>
<td>12 10 8 8</td>
<td></td>
</tr>
</tbody>
</table>
DRAIN CONNECTION AND SYSTEM TEST
Using recommended drain assembly, connect whirlpool drain to waste line in accordance with the drain assembly instructions. Tighten all drain joints securely. Check the pump couplings and make sure they are hand-tight. Clean the whirlpool and fill with water to a point 2" above the top of the highest jet. Recheck the pump couplings and make certain that they are not leaking. (Although the pump couplings are factory tightened and inspected, some loosening may have occurred during transit.) Make sure the whirlpool is connected to the electrical supply and turn the whirlpool on. Check for leaks around all piping connections while the whirlpool is running.

POST INSTALLATION CLEAN-UP
Remove all construction debris from bath. Tile grout can be removed with a wooden popsicle stick or tongue depressor. Do not use wire brushes or any other metal implement on bath surface.

Post installation clean-up generally can be completed using warm water and liquid dishwashing detergent. Stubborn dirt or stains may be removed using granular Spic and Span® mixed with water.

Painter's naphtha can be used to remove excess adhesives and/or wet oil-base paint.

AFTERCARE and CLEANING
• The high gloss surface is resistant to impact and chemicals and will retain its lasting luster with proper care and maintenance.

• Always fill the tub with temperate water. Excessively hot water may cause surface damage

• Remove bath mat after use and hang to dry. Allowing bath mat to dry in the tub may cause surface damage.

• Clean after use with a mild liquid household detergent cleaner. Do not use Lestoil, Lysol Disinfectant (spray or concentrate), or Lysol Basin, Tub and Tile Cleaner, Windex, Mr. Clean, Dow Disinfectant Bathroom Cleaner, or cleaning products in aerosol cans.

HARSH CHEMICALS SHOULD NEVER BE USED ON ACRYLIC SURFACES.
• Do not use wire brushes, knives or sharp objects to remove stains, cigarette tar deposits, or other surface blemishes.

• Abrasive cleaners or powders must not be used, since they will dull the surface. If the glossy surface looses its sheen, dulled areas can be restored by rubbing with a white "automotive type" polishing compound and waxing with a "liquid wax."

• Do not wax areas where you walk or stand.

• Do not allow nail polish remover, acetone, dry cleaning fluid, paint remover or other solvents to come into contact with the surface.

• Clean the surrounding surface immediately after using caustic drain cleaners.

• Burning cigarettes will damage the surface.

• Should damage to the fixture occur, repairs can be made quickly and easily. Your distributor or builder can provide details.

• Do not permit drain cleaner to enter the circulation system.

CIRCULATION SYSTEM CLEANING-PURGING PROCEDURES
STEP 1. Once every month purge and clean the circulating system. Fill whirlpool with warm water and add two teaspoons of dishwasher detergent and one-half cup of household bleach.

STEP 2. Activate whirlpool system in accordance with operating instructions or two minutes.

STEP 3. Drain and refill whirlpool with cool water and circulate for additional five minutes.

STEP 4. Drain whirlpool completely.
AS AMERICA, INC. (AMERICAN STANDARD) LIMITED LIFETIME WARRANTY
FOR ACRYLIC WHIRLPOOLS

AS America ("American Standard") warrants to the original consumer purchaser that it will, at its option, repair or replace this whirlpool or any of its parts that are found by American Standard, in its sole judgment, to be defective under normal residential use and maintenance so long as it is owned by the original consumer purchaser.

This warranty shall only become effective upon receipt by American Standard of a completely filled out Warranty Registration Card evidencing proof of purchase.

THIS WARRANTY SHALL BE VOID IF THE ACCESS PANEL TO THE WHIRLPOOL IS COVERED IN ANY MANNER CONTRARY TO THE INSTALLATION INSTRUCTIONS. In no event will American Standard be liable for the cost of repair or replacement of any installation materials including but not limited to tiles, marble etc.

This limited warranty DOES NOT COVER the following:
1. Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and cleaning as directed in the owner’s manual and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. Deterioration through normal wear and tear and the expense of normal maintenance.
3. Commercial application.
4. Options and accessories. American Standard’s limited warranty on these items is one year for parts only and excludes labor. This one year limited warranty covers accessories manufactured by American Standard (e.g. aprons, drains, grab bars, heaters, trim kits) against defects of material or workmanship. Warranty coverage begins on the date the accessory was originally purchased by the owner.
5. Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OF ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
7. Responsibility for compliance with local code requirements. (Since local code requirements vary greatly distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This warranty gives you specific legal rights. You may have other legal rights that vary from state to state. For service under this warranty, you should contact the following:

By Mail: American Standard Inc. By Telephone: 1-800-442-1902
P.O. Box 659 West Caldwell, N.J. 07007
Attention: Customer Care Center

AS AMERICA, INC. (AMERICAN STANDARD) ONE YEAR LIMITED WARRANTY
FOR E-Z INSTALL WHIRLPOOL HEATER

If inspection of this AS American, Inc. ("American Standard") plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model.

This warranty applies only to the original purchaser and installation of these products.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to insure local code compliance before installation.

This warranty shall be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation, nor shall American Standard be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this warranty does not affect such statutory rights.

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to:

By Mail: American Standard Inc. By Telephone: 1-800-442-1902
P.O. Box 659 West Caldwell, N.J. 07007
Attention: Customer Care Center

SERVICE: For service or repair contact the number below. The model number and serial number for your whirlpool are located on a label near the motor.

HOTLINE FOR HELP
For toll-free information and answers to your questions, call 1 (800) 442-1902 weekdays: 8:00 a.m. to 5:00 p.m. Eastern Time

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