

Frequently Asked Questions

Question	Answer
Can I use this fan outdoors?	<input type="checkbox"/> No, the Windward II ceiling fan collection has not been designed to work in high humidity (damp or wet) conditions.
What size downrod can I use with this fan?	<input type="checkbox"/> Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter.
Is this fan compatible with a universal remote control?	<input type="checkbox"/> Yes, universal remotes and receivers are compatible with this fan. However you must use a paired remote and receiver. There is no guarantee that the receiver you are currently using will use the same hardware or software as the new one. You must replace both the remote and receiver.
Is the light dimmable?	<input type="checkbox"/> No, the CFL bulb in the Windward II is not dimmable.
Can I change my fluorescent bulb to an LED light bulbs?	<input type="checkbox"/> No, the Windward II uses a circuline fluorescent bulb.
Can I use a dimmer switch to control my fan?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Can I use a different brand downrod with my fan?	<input type="checkbox"/> Yes, any 3/4" (.75") diameter downrod will work with your ceiling fan.
How do I change the light bulbs in this fan?	<input type="checkbox"/> To change the light bulbs, remove the globe, place both hands on opposite side of the edges of the globe and twist counter-clockwise (when looking up at the fan from the floor).
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www.homedepot.com)
What are the blades made of?	<input type="checkbox"/> The blades of the Windward II ceiling fan are made of ABS plastic.