



# WARRANTY

## EGO WARRANTY POLICY

5 year limited warranty on EGO outdoor power equipment and 3 year limited warranty on EGO Power+ System battery packs and chargers.

Please contact EGO Customer Service Toll-Free at 1-855-EGO-5656 any time you have questions or warranty claims.

## LIMITED SERVICE WARRANTY

FOR FIVE YEARS from the date of original retail purchase, this EGO product is warranted against defects in material or workmanship. Defective product will receive free repair.

FOR THREE YEARS from the date of original retail purchase, the EGO Power+ System battery pack and charger are warranted against defects in material or workmanship.

Defective product will receive free repair.

This warranty does not cover routine maintenance parts and consumables, such as the saw chain and guide bar that can wear out from normal use within the warranty period.

- a) This warranty applies only to the original purchaser at retail and may not be transferred.
- b) The warranty period for any EGO product or part used for industrial, professional or commercial purpose is one year.
- c) This warranty is void if the product has been used for rental purpose.
- d) This warranty does not cover the damage resulting from modification, alteration or unauthorized repair.
- e) This warranty only covers defects arising under normal usage and does not cover any malfunction, failure or defect resulting from misuse, abuse (including overloading of the product beyond capacity and exposure to water or rain), accidents, neglect or lack of proper installation, and improper maintenance or storage.
- f) This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discoloring by heat, abrasive and chemical cleaners.

## **HOW TO OBTAIN SERVICE**

For warranty service, please contact EGO customer service toll-free at 1-855-EGO-5656. When requesting warranty service, you must present the original dated sales receipt. An authorized service center will be selected to repair the product according to the stated warranty terms.

## **ADDITIONAL LIMITATIONS**

To the extent permitted by applicable law, all implied warranties, including warranties of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE, are disclaimed. Any implied warranties, including warranties of merchantability or fitness for a particular purpose, that cannot be disclaimed under state law are limited to five years from the date of purchase for outdoor power equipment and three years from date of purchase for battery pack and charger.

Chervon North America is not responsible for direct, indirect, incidental or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For customer service contact us toll-free at: 1-855-EGO-5656 or [EGOPOWERPLUS.COM](http://EGOPOWERPLUS.COM)

EGO Customer Service, 120 Ionia Street SW / Suite 102 Grand Rapids, MI 49503