

# **LIMITED ONE (1) YEAR WARRANTY**

### WHAT IS COVERED

DK2 Inc. warrants to the original purchaser of any DK2 product that it will be free and clear of manufacturing defects in workmanship and materials under normal use and service for a period of one (1) year from the date of the original purchase.

If within one (1) year from the original date of purchase this product fails due to defect in material or workmanship, Detail K2 will repair, replace, or supply any defective part at our option. Upon expiry of one (1) year, Detail K2 will have no further liability related to the product.

Detail K2 does not authorize any party, including its authorized distributors or dealers, to offer any other warranty on behalf of Detail K2 Inc.

#### THIS WARRANTY DOES NOT COVER OR APPLY TO:

- (a) Damage to the product due to misuse, mishandling and abuse
- (b) Improper installation, maintenance and storage
- (c) Expendable parts such as nuts and bolts, pins and springs
- (d) Normal wear and tear
- (e) Consequential damage and incidental damages such as damage to persons or property

## PROCEDURE FOR OBTAINING AN RETURN AUTHORIZATION

Within the one (1) year warranty period, the purchaser of the product must notify an authorized distributor or dealer of the claimed defect and provide proof of original purchase. At this time the validity of the claim will be determined and a Return Goods Authorization Number (RGA) will be issued if approved. No returned product will be accepted under warranty unless accompanied by an RGA# issued by Detail K2 Inc.

#### **RESOLUTION FOR A DEFECTIVE PRODUCT**

Detail K2 Inc. will at its option repair or replace the defective product covered by this warranty. The repaired product will be shipped to the purchaser upon completion. All transportation charges shall be the responsibility of the purchaser. Any damage in transit will be the responsibility of the carrier or at the risk of the purchaser.