

Rinse Ace Warranty

Our products have a one-year warranty. We warrant our products shall be free of defects in assembly under normal use when properly installed and maintained. If the product should become defective, we will repair it or elect to replace it free of charge. To obtain warranty service, please call 1-800 257-7844 or email service@ginsey.com. You may be instructed to return defective product, postage prepaid, along with dated proof of purchase, to Ginsey Home Solutions, 2078 Center Square Road, Swedesboro, NJ 08085 USA. Include a return address inside the package. You may also include an email address inside the package so we can notify you that your package has been received and returned. Please allow 2 weeks for the return of your product.