Warranty

It is expressly understood and agreed that no officer, agent, salesman or employee of Intec (MANUFACTURER) has the authority to obligate the MANUFACTURER by any terms, stipulations, or conditions not herein expressed; that all previous representations and agreements, either verbal or written, referring to the machinery and equipment, which is the subject of this Warranty, are hereby superseded and canceled, and that there are no promises or agreements outside of the Warranty agreement. Furthermore, the MANUFACTURER hereby disclaims any implied warranties of merchantability, or implied warranties of fitness for a particular purpose.

With the above understanding, MANUFACTURER provides the following one (1) Year Limited Warranty, and no other, for its VORTEC branded vacuum machines (MACHINE). Note that HONDA provides a three (3) Year Warranty (see HONDA manual for details) for the engine.

a) MANUFACTURER warrants to the original purchaser that the MACHINE is well made, of good material and durable; but only if the MACHINE is operated and maintained in accordance with the MANUFACTURER’s and HONDA’s Instruction Manuals. This Warranty is void if the MACHINE is not so operated and maintained, or if the MACHINE is used for vacuuming materials other than fiberglass, cellulose, and stonewool (i.e. rockwool) fibrous insulation -- those materials which are intended to be used with the MACHINE.

b) MANUFACTURER guarantees the MACHINE to be free from manufacturing defects at the time of shipment, and to remain free from defects when operated under normal use, for a period of one (1) year from the date of factory shipment.

c) This Warranty shall not apply to any MACHINE or component part which, in the opinion of the MANUFACTURER, has been altered, subject to misuse, negligence, accident, shows signs of typical wear, or operated beyond factory rated capacity. Some, yet not all, examples of items not covered by warranty are the following:
   • Impeller wear – over time the coarse nature of the insulation will wear the impeller.
   • Shroud wear – over time the coarse nature of the insulation will wear the shroud.
   • If a user vacuums up a brick, stone, piece of wood, piece of metal, or other non-insulation material, this may cause damage to the impeller, shroud, and potentially other sections of the vacuum.
   • If vacuum is dropped causing wheel, axle, frame, or engine damage.

All requested Warranty work should be performed at MANUFACTURER’s factory or by an Authorized Factory Service Facility. Failure to have the Warranty work done at MANUFACTURER’S factory or by an Authorized Factory Service Facility will void this Warranty. MANUFACTURER will bear full responsibility to repair or replace, at its option, without charge to the original purchaser, any part that, in the MANUFACTURER’S opinion, is found to be defective.

d) All parts claimed defective by original purchaser shall be returned, properly identified, to MANUFACTURER’s factory or Authorized Factory Service facility, freight prepaid. All replacement, repaired or non-defective parts will be returned to purchaser, freight collect. MANUFACTURER will supply replacement parts prior to receipt of any parts claimed defective, only with the understanding that such replacement parts will be shipped to purchaser at the then prevailing price of said part, C.O.D., freight collect. MANUFACTURER will reimburse cost of any such part only after receipt and inspection, and finding said part defective.

e) MANUFACTURER’s liability is expressly limited to the repair or replacement of defective parts set forth in this Warranty. All other damages and warranties, statutory or otherwise, being waived are original purchaser as a condition of sale and purchase of said machines. Furthermore, the MANUFACTURER shall not be liable for damages or delays caused by defective material or workmanship.