



## SUPPORT

### WARRANTY INFORMATION

Danner Manufacturing will repair or replace any pump found to be defective within the specified timeframe after purchase, as described below, for such pump, provided that the pump was purchased from Danner Manufacturing or one of its authorized resellers.

Pumps purchased from an unauthorized reseller of Danner Manufacturing's products are not covered by the Danner Manufacturing warranty. Danner may decide to repair or replace any such pump in its sole and absolute discretion.

Damaging, cutting, or altering power cords or any other aspect of the pump voids ANY warranty consideration.

In order to receive warranty service, the defective item must be returned to us. All warranties require valid proof of purchase from Danner or an authorized reseller of Danner products (e.g., receipt, invoice, credit card statement, or check duplicate.)

With the defective pump, please include a dated proof of purchase from either Danner Manufacturing or an authorized reseller of

Danner products and \$5.00 for handling.

Damage or injuries resulting from misuse or negligence of the product are not covered by warranty.

**Warranties start at date of purchase, not first date of item use. Warranties do not renew.**

**We do not condone the purchase of any refurbished products from third party sources. It is our policy to not sell refurbished products due to the dangerous nature of mixing water and electricity. Those refurbished products are not under**

**warranty from Danner Manufacturing nor  
have they been refurbished by Danner  
Manufacturing.**

**Product Out of Warranty:**

All inoperative product requests that are pre-determined to be not under warranty should be addressed by clicking on:

[www.pondmasterservice.com](http://www.pondmasterservice.com) Proceed by following the necessary steps & instructions on the website to begin the process of resolving the claim. All shipping details will be provided within the website link. Please also note that a member of the **PONDMASTER SERVICE** team can be reached by phone at **518-793-8184.**

## PONDMASTER (PM) & MAG-DRIVES

Impeller 1 Year

Pump Cover 5 Years

Entire Pump 5 Years

## PONDMASTER (PM) & PROLINE HY-DRIVES

Impeller 1 Year

Entire Pump 3 Years

## STATUARY, FOUNTAIN, & CLAM SHELL PUMPS

Impeller 1 Year

Entire Pump 1 Year

## ULTRA VIOLET CLARIFIERS

Entire Unit 1 Year

## SKILTERS

Entire Unit 90 Days

Ovation

Entire Unit 1 Year

# ABOUT

[Home](#)

[About Us](#)

[Browse Products](#)

[Where to Buy](#)

[Become a Dealer](#)

# PRODUCT SUPPORT

[Register a Product](#)

[Warranty Information](#)

[Product Returns](#)

[Find Replacement Parts](#)

[FAQ](#)

# GET IN TOUCH

Contact Us



 (631) 234-5261

 EMAIL US

## GET PRODUCT UPDATES

Sign-up to hear about our new product releases

Enter Your Email Address

[ADD ME!](#)

Copyright © 2019 Danner Manufacturing, Inc.

[Sitemap](#) | [Terms of Use](#) | [Privacy Policy](#)



