

Frequently Asked Questions: Ceiling Fan

Question	Answer
How do I find my product identification number?	<ul style="list-style-type: none"> <input type="checkbox"/> The UPC (12-digits) and/or model number can be found on the following: The product box Your Home Depot store receipt The user manual A sticker (usually silver) on top of the motor housing - Please click here for more info. <p>TIP: If you don't have your packaging or manual, it may be difficult to see the label on your motor housing. Try using a mirror or your smart phone to take a picture of the label.</p> 
Do I need to register my ceiling fan for warranty?	<ul style="list-style-type: none"> <input type="checkbox"/> No. there is no need to register the fan for warranty. Please keep a copy of your receipt which will be required to honor the warranty.
Could this ceiling fan be flush mounted?	<ul style="list-style-type: none"> <input type="checkbox"/> No.
Can I use a longer down rod with my ceiling fan?	<ul style="list-style-type: none"> <input type="checkbox"/> The fan is compatible with any universal downrod with $\frac{3}{4}$" diameter, longer downrod can be found on www.homedepot.com.
Can I mount the ceiling fan on a sloped ceiling?	<ul style="list-style-type: none"> <input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension down rod and a canopy kit for angled ceiling which can be purchased from www.homedepot.com. Search "ceiling fan canopy kit"
What kind of bulb is compatible with my ceiling fan?	<ul style="list-style-type: none"> <input type="checkbox"/> You must use the bulb type that came with fan. You cannot use other bulb types for this ceiling fan.
Can I change my CFL or incandescent light bulbs to LED light bulbs?	<ul style="list-style-type: none"> <input type="checkbox"/> Due to inconsistencies in the manufacturing process of LED light bulbs, we do not recommend replacing your CFL or incandescent light bulbs with LED bulbs in ceiling fans with remote controls.
Is the light of my ceiling fan dimmable?	<ul style="list-style-type: none"> <input type="checkbox"/> The light is dimmable only if incandescent bulb or LED light is used. (CFL bulb cannot be dimmed.) And you need to use a remote and receiver or wall controller to dim the light. See following questions for compatibility.

Can I install the ceiling fan without light kit?	<input type="checkbox"/> No. The light kit must be used with this ceiling fan.
Can I use a wall switch to control the speed and light of my ceiling fan?	<input type="checkbox"/> No. The ceiling fan can only be controlled with remote and receiver.
Can I use a dimmer switch to control my fan speed?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Can I use this fan outdoors?	<input type="checkbox"/> No, the fan is not designed to work in high humidity (damp or wet) conditions.
Can I use longer / shorter blades to replace the original ones?	<input type="checkbox"/> No. You can only use the blades come with the unit in the package. The blades are designed for the motor, longer or shorter blade could cause problem and void the warranty.