

LIMITED WARRANTY

Effective April 1, 2012. Replaces all undated warranties and all warranties dated before April 1, 2012

Warranty Qualifications

Smarter Tools will register this warranty upon receipt of your Warranty Registration Card and a copy of your sales receipt from one of Smarter Tools' retail locations as proof of purchase.

Please submit your warranty registration and your proof of purchase within fourteen (14) days of the date of purchase.

Repair/Replacement Warranty

Smarter Tools warrants to the original purchaser that the mechanical and electrical components will be free of defects in material and workmanship for a period of two (2) years or 200 hours (measured by the factory installed hour meter) from the original date of purchase (90 days or 200 hours for commercial & industrial use). Transportation charges on product submitted for repair or replacement under this warranty are the sole responsibility of the purchaser. This workmanship for a period of warranty only applies to the original purchaser and is not transferable.

Do not return the unit to the place of purchase

Contact Smarter Tools' Customer Service and Smarter Tools will troubleshoot any issue via phone or e-mail. If the problem is not corrected by this method, Smarter Tools will, at its option, authorize evaluation, repair or replacement of the defective part or component at a Smarter Tools Service Center. Smarter Tools will provide you with a case number for warranty service. Please keep it for future reference. Repairs or replacements without prior authorization, or at an unauthorized repair facility, will not be covered.

Warranty Exclusions

This warranty does not cover the following repairs and equipment:

Normal Wear

Generators need periodic parts and service to perform well. This warranty does not cover repair when normal use has exhausted the life of a part or the equipment as a whole.

Installation, Use and Maintenance

This warranty will not apply to parts and/or labor if this generator is deemed to have been misused, neglected, involved in an accident, abused, loaded beyond the generator's limits, modified, installed improperly or connected incorrectly to any electrical component. Normal maintenance such as spark plugs, air filters, adjustments, fuel system cleaning and obstruction due to buildup is not covered by this warranty.

Other Exclusions

This warranty excludes:

- Merchandise sold as reconditioned, used as rental equipment, or floor/display models sold without packaging and/or missing parts or components.
- Repair and transportation costs of merchandise determined not to be defective.
- Cosmetic defects such as paint, decals, etc.
- Wear items such as filter elements, o-rings, etc.
- Accessory parts such as starting batteries, and storage covers.
- Failures due to acts of God and other forces of nature beyond the manufacturer's control.
- Problems caused by parts that are not original Smarter Tools parts.

This warranty does not apply to generators used for prime power in place of a utility.

Limits of Implied Warranty and Consequential Damage

Smarter Tools disclaims any obligation to cover any loss of time, use of this product, freight, or any incidental or consequential claim by anyone from using this generator.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

A unit provided as an exchange will be subject to the warranty of the original unit. The length of the warranty governing the exchanged unit will remain calculated by reference to the purchase date of the original unit.

This warranty gives you certain legal rights which may change from state to state. Your state may also have other rights you may be entitled to that are not listed within this warranty.

Some states do not allow the exclusion, so it may not apply to you.

Contact us at:

Smarter Tools Customer Service

12195 Harley Club Drive
Ashland, VA 23005

(888)241-8498

customerservice@usesmartertools.com