

Product Warranty



Limited 5 Year Warranty

The Manufacturer (DPI, Inc.) warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of 5 years from the original date of purchase. The Manufacturer agrees, at its option during the warranty period, to repair any defect in parts, material or workmanship, or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on the original dated sales receipt. This warranty is **not transferable** to any person or entity other than the original purchaser, and does not cover the costs incurred from installation, removal, or reinstallation of the product.

The extent of the Manufacturer's liability under this warranty is limited to the repair or replacement provided above. In no event shall the Manufacturer's liability exceed the purchase price paid by the purchaser for the product.

Services provided under the terms of this warranty are your exclusive remedy.

Coverage Does NOT Include:

- Any product which has been subject to damage due to an act of God, misuse, neglect, accident, abuse, commercial use.
- Damage due to improper installation, operation or maintenance, or attempted repair by anyone other than the Manufacturer.
- Cosmetic damage, accidental damage, set-up adjustments, panel damage by non-moving images for a long period of time, connection to an improper voltage supply, modification of, or to, any part of the product.
- Re-manufactured units, product sold "As Is", or closeout product.
- The cost of shipping this product to the Service Center and its return to the owner.

Where is the Warranty Valid?

This warranty is valid only in the United States and Canada, and grants specific legal rights. You may also have other rights which vary from state to state.

How to Obtain Service

DO NOT RETURN THIS UNIT TO THE RETAIL STORE FOR WARRANTY SERVICE.

FOR WARRANTY SERVICE AND INSTRUCTIONS ON HOW TO RETURN YOUR PRODUCT CALL:

1-888-999-4215

Please make sure to place the product in its original packaging, or packaging that provides the same amount of protection as the original packaging.