MegaChef Provides a ninety (90) days parts and labor warranty for all of its products sold in the United States. Basic Warranty Statement.

MegaChef warrants this product to the original purchaser ONLY, to be free from defects in materials and workmanship under normal use, for the ninety (90) DAYS from the date of original purchase. MegaChef agrees, at its option under the warranty period, to replace the product if it is determined to be defective at “No Charge”. The warranty does not cover cosmetic damage, AC cords, or damage due to line power surges connection to improper voltage supply setting, damage caused by leaking batteries, misuse, mishandling, improper application, accident, acts of God, or attempted repair by an unauthorized service agent.

In order to have your merchandise repaired or replaced by warranty, you must return the product Freight Prepaid to the address below within the duration of the warranty. With the return of the product, you MUST includes

1. Proof of purchase which must have a purchase date that falls in the warranty period specified in the warranty card.
2. All of the accessories that came with the product package must be sent along with the main unit.
3. A detailed description of the problem you are having with the product.
4. Check or money order payable to MegaChef, for return shipping and handling in the monetary amount of $15

The product must be sent in the original packaging or reasonable substitute to prevent damage. You MUST include your full name, shipping address and telephone number for our reference. No return will be shipped back to a P.O Box. If returned merchandise is found to have no problem, it will be returned back to the purchaser.

Send all inquiries or return to:
Warranty Center
26308 Spirit Ct, Santa Clarita, CA, 91350

A customer must follow the instructions indicated above in order to take advantage of MegaChef warranty service. MegaChef will not be responsible for delays or unprocessed claims resulting from a purchaser’s failure to provide any or all of the necessary information. It will take approximately 4 to 6 weeks to process your warranty request from the date of receipt. There are no express warranties except if listed above.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. MEGACHEF SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion of limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. The warranty period of a repaired or replaced until will be the balance of the original purchase date.