



# Limited Lifetime Structural Warranty

ONE-YEAR FULL WARRANTY: Outdoor Grilling Innovations L.L.C. warrants the My Hibachi BBQ and all of its component parts, to be free from manufacturers defects in materials and workmanship under normal residential use for a period of one year from the original date of purchase. Outdoor Grilling Innovations will repair or replace, at its option, any part, which fails or is found to be defective during the warranty period, at no cost to the original purchaser.

LIFETIME STRUCTURAL WARRANTY COVERS 100% of the FRAMES WELDING and only the frame.

WARRANTY LIMITATIONS & EXCLUSIONS This warranty shall apply only to the products purchased and located in the continental United States and Canada. The warranty coverage begins on the original date of purchase and proof of date of purchase is required. In order to activate the warranty, we require that you send in the attached warranty registration card or register online at [www.myhibachibbq.com](http://www.myhibachibbq.com). This warranty applies only to the original owner and may not be transferred. This warranty does not apply to damages resulting from negligence, alteration, misuse, abuse, accident, natural disaster, improper installation or improper operation, unauthorized adjustments or calibrations, dings, dents, scratches, or damages due to harsh cleaning chemicals. This warranty does not apply to rust, corrosion, discoloration, surface scratches, weather and atmospheric related staining and oxidation which are normal conditions and to be expected with any outdoor products unless the affected component becomes inoperable. This warranty does not apply to commercial use. Outdoor Grilling Innovations shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.

WARRANTY SERVICE & REPLACEMENT PARTS: Call or email Outdoor Grilling Innovations at 877-292-7699 or [info@myhibachibbq.com](mailto:info@myhibachibbq.com) Be prepared to provide the following information: Purchaser's name, model number of the appliance, date of purchase and an accurate description of the problem. Outdoor Grilling Innovations does not cover or pay for service calls . Owner shall be responsible for proper installation, providing normal care and maintenance, providing proof of purchase upon request and making the appliance accessible for service. In the event of any warranty replacement, all removal, replacement, installation and shipping costs are the responsibility of the appliance owner. If there is a valid warranty claim, you will be issued an RA#. This RA# must be clearly marked on the outside of the shipping box or crate if the unit is being replaced or shipped in for repairs . Failure to mark the RA# on the outside of the box will create a return to shipper. We will not accept any returns without a pre assigned RA#. Outdoor Grilling Innovations L.L.C. Toll Free Number:877-292-7699 Email: [info@myhibachibbq.com](mailto:info@myhibachibbq.com)



## Limited Lifetime Structural Warranty Registration Card

**Copy of Purchase Receipt Must Be Included or emailed to [Info@myhibachibbq.com](mailto:Info@myhibachibbq.com)**

Purchasers Name: \_\_\_\_\_ Place of Purchase: \_\_\_\_\_

Address: \_\_\_\_\_ Date of Purchase: \_\_\_\_/\_\_\_\_/\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZC: \_\_\_\_\_ Optional/Tel: \_\_\_\_/\_\_\_\_/\_\_\_\_

If this was a gift please indicate by X (New unused products given as a gift will be covered under the original purchasers name.

Personal Use  Gift

Mail to: Outdoor Grilling Innovations L.L.C. 2771 SW 137 Terrace, Miramar, Florida 33027